



**Ventura County Medi-Cal Managed Care Commission (VCMGCC)  
dba Gold Coast Health Plan (GCHP)**

**Quality Improvement and Health Equity Committee (QIHEC)**

**Regular Meeting**

**Tuesday, December 3, 2024, 3:00 P.M.**

**Community Room at Gold Coast Health Plan**

**711 E. Daily Drive, Suite 110, Camarillo, CA 93010**

**Members of the public can participate using the Conference Call Number below.**

**Conference Call Number: 805-324-7279**

**Conference ID Number: 205 717 84#**

13 Via Lucena  
San Clemente, CA 92673

21 La Paz Court  
Simi Valley, CA 93065

523 15th Street  
Huntington Beach, CA 92648

136 Woodlands Creek Drive  
Ponte Vedra Beach, FL 32082

**AGENDA**

**CALL TO ORDER**

**ROLL CALL**

**PUBLIC COMMENT**

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement and Health Equity Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to [ask@goldchp.org](mailto:ask@goldchp.org). If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

## **OPEN SESSION**

### **CHAIRMAN'S REMARKS**

### **CONSENT**

1. Approval of Quality Improvement and Health Equity Committee Regular Minutes of September 17, 2024, and Special Meeting Minutes of October 22, 2024.

### **ACTION ITEMS**

### **APPROVAL ITEMS**

2. QI-029 Blood Lead Screening of Young Children

### **NEW BUSINESS**

3. 2025 Quality Improvement and Health Equity Transformation Program Description and Work Plan Timeline
4. Non-Specialty Mental Health Services (NSMHS)
5. Department of Health Care Services (DHCS) Institute for Healthcare Improvement (IHI) Child Equity Collaborative

### **STANDING ITEMS**

6. Compliance / Delegation Oversight Update
7. QIC Dashboard, Work Plan and Department / Committee Updates
  - a. Quality Improvement – MCAS/HEDIS
  - b. Quality Improvement – FSR/IHA
  - c. Population Health
  - d. Behavioral Health
  - e. Utilization Management / Care Management
  - f. Member Services
  - g. Network Operations
  - h. NCQA Accreditation
  - i. Health Education, Cultural and Linguistic Services
  - j. Grievance and Appeals
  - k. Pharmacy
  - l. Credentials / Peer Review
  - m. Medical Advisory Committee

## **CLOSED SESSION**

None

## **ADJOURNMENT**

Date and location of the next meeting to be determined at the December 3, 2024 meeting.

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ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.