

# Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director of Provider Network Operations

Re: **GCHP Offices Limited Staffing**

Date: January 14, 2025

Due to the current wind event, staffing at the Gold Coast Health Plan (GCHP) offices will be limited through Thursday, Jan. 16, 2025. Because of the limited staffing on-site, the offices are closed to members. Please do not send members to the GCHP offices as there is no one to receive them. Staff will still be available via phone and email, as usual.

Please direct members to call Member Services at 1-888-301-1128 (TTY 711), Monday through Friday from 8 a.m. to 5 p.m. (except holidays). They can also email [MemberServices@goldchp.org](mailto:MemberServices@goldchp.org).

Thank you.