UTILIZATION MANAGEMENT GUIDELINE

Gold Coast Health Plan (GCHP) will utilize MCG as its primary clinical decision-making resource. This web-based service employs physicians and nurses to review medical literature to develop up-to-date best practices. Data analysts, librarians, and clinical editors update evidence-based guidelines annually.

When MCG does not have a guideline that addresses a requested service, GCHP will utilize UpToDate as a secondary resource. UpToDate is a web-based clinical decision support resource which uses physician authors, editors, and peer reviewers to perform comprehensive literature reviews and formulate evidence-based treatment recommendations.

When neither MCG nor UpToDate have guidelines that address a requested service, GCHP will utilize resources described in the Plan’s Decision-Making Resources Guideline.