

Memorandum

To: Gold Coast Health Plan Primary Care Providers

From: Nancy Wharfield, M.D., Chief Medical Officer

Re: **Measurement Year 2022 Managed Care Accountability Set (MCAS) Medical Record Collection**

Date: January 13, 2023

The annual medical record collection project for the 2022 measurement year (MY) Managed Care Accountability Set (MCAS) and Healthcare Effectiveness Data and Information Set (HEDIS®) measures is scheduled to begin in **February 2023**. Gold Coast Health Plan (GCHP) requests your help completing the medical record collection requests in the most efficient manner.

GCHP is partnering once again with Inovalon, Inc. to lead the medical record data collection and abstraction project. As a business associate of GCHP, Inovalon is contractually bound to protect, preserve, and maintain the confidentiality of any Protected Health Information (PHI) and to operate in accordance with the Health Insurance Portability and Accountability Act (HIPAA) regulations.

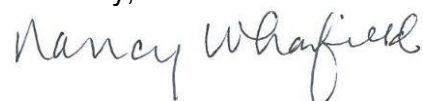
The MCAS / HEDIS® medical record data abstraction project will start in **February 2023** and end in May. Inovalon may contact your office to request medical records. Information about the data collection process will be included with the medical record request. We want to remind providers to follow Inovalon's chart copying instructions, such as service dates and record type (e.g., labs, clinic notes), to ensure only the necessary documentation is released.

Your cooperation and prompt attention is very much appreciated. Due to the limited timeframe to collect all required medical records within the MCAS / HEDIS® deadlines, please ensure timely adherence to Inovalon's requests.

If you have questions or concerns, please contact the Quality Improvement Department at QualityImprovement@goldchp.org. MCAS resources, including a Quick Reference Guide, Tip Sheets and Frequently Asked Questions (FAQs) can be accessed on the [GCHP website](http://www.goldcoasthealthplan.org).

We appreciate your assistance in this effort and thank you for partnering with us to improve the health of individuals, families, and our community.

Sincerely,



Nancy Wharfield, M. D.
Chief Medical Officer