

# Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director, Provider Network Operations

Re: Specialist Joint Operations Meeting

Date: February 27, 2024

Gold Coast Health Plan (GCHP) invites our specialty provider community to join us for an online Joint Operations Meeting (JOM) on Thursday, March 21, 2024, from 2 – 3 p.m. This JOM will provide an overview of upcoming news and information vital to our specialist providers.

Please note, this JOM is specific to specialists, such as cardiologists, gastroenterologists, OB/GYN's, etc. Additional JOMs for other providers within our network will be held in the coming months.

Topics of discussion include, but are not limited to:

- Provider resources and Provider Directory
- Medi-Cal member redetermination
- GCHP's Provider Information Update Form
- Specialist responsibilities
- Availability and after-hours standards and survey
- Provider orientations
- Provider site visits
- Language assistance services
- California Advancing and Innovating Medi-Cal (CalAIM) overview
- Points of contact

If you have any suggestions and/or requests for specific topics to be discussed during the JOM, please email [P\\_Relations\\_Internal@goldchp.org](mailto:P_Relations_Internal@goldchp.org) by Wednesday, March 6, 2024.

Your feedback and participation are greatly appreciated. We look forward to meeting with you soon!

**Thursday, March 21 JOM:**

**Microsoft Teams**

[Join the meeting now](#)

Meeting ID: 261 001 696 739

Passcode: J3hFGv

**Dial-in by phone**

[+1 805-324-7279,,841817270#](#) United States, Santa Barbara

[Find a local number](#)

Phone conference ID: 841 817 270#