

Memorandum

To: Gold Coast Health Plan Network Providers

From: Guadalupe González, PhD, MPH, Senior Director of Health Education, Cultural and Linguistic Services

Re: **Diversity, Equity, and Inclusion (DEI) Training Requirement**

Date: **October 12, 2026**

At Gold Coast Health Plan (GCHP), we are deeply committed to providing equitable, high-quality care to our diverse membership. To support you in delivering culturally responsive healthcare and to comply with state regulations, we are launching our new **Diversity, Equity, and Inclusion (DEI) Training Program**.

In alignment with the state Department of Health Care Services (DHCS) mandates, GCHP requires all staff, network providers, subcontractors and downstream subcontractors to complete this training. This program delivers actionable insights and practical tools designed to address health disparities, enhance provider-patient communication, and foster inclusive healthcare environments.

Key Details

- **Audience:** All staff, network providers, subcontractors and downstream subcontractors.
- **Format:** Online, self-paced modules.
- **Timeline:** Must be completed within **90 business days, by Feb. 23, 2027**, and every two years thereafter.

Training and Attestation Links

- Access the *DEI in Action: Serving Our Gold Coast Health Plan Members Training* [2026 Training Modules](#).
- Submit the [Acknowledgment and Attestation Form](#).

Support: For questions or technical assistance, please email GCHP's Cultural and Linguistic Services Department at **CulturalLinguistics@goldchp.org**.

Thank you for your continued partnership and dedication to advancing health equity across our community.

Sincerely,

Guadalupe González, PhD, MPH
Senior Director of Health Education, Cultural and Linguistic Services