

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster

Senior Director, Provider Network Operations

Re: Transition of AmericasHealth Plan Members Back to Gold Coast Health Plan

Date: March 31, 2023

Gold Coast Health Plan (GCHP) will be transitioning the health care administration of more than 9,000 members from AmericasHealth Plan (AHP) back to GCHP on April 1, 2023, following a recent notification from Clinicas del Camino Real about its plan to wind down operations of AHP, its wholly owned subsidiary. As such, GCHP is ending the plan-to-plan pilot program with AHP on March 31, 2023. The state Department of Health Care Services (DHCS), the regulatory agency that oversees GCHP, approved the proposed transition plan. GCHP will begin intensive outreach about the health plan change immediately.

GCHP announced its partnership with AHP on Sept. 13, 2021, for a three-year pilot program that would give up to 10,000 of its members the option of choosing AHP as the administrator of their health care benefits.

A list of frequently asked questions (FAQs) about claims and authorizations has been added to the <u>GCHP website</u>. Our team has also created Member FAQs, which can be found on our <u>AHP Member Transition webpage</u>. GCHP will communicate other pertinent details as they become available.

As always, thank you for your support. If you have any questions, please feel free to reach out to us at ProviderRelations@goldchp.org.

Thank you.