

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan**

Community Advisory Committee (CAC) Meeting

Regular Meeting

Tuesday, October 13 2026, 4:30 p.m. – 6:30 p.m.

Gold Coast Health Plan

Community Room

NEW ADDRESS: 4880 Santa Rosa Road, Camarillo CA 93012

Conference Call Number: 1-805-324-7279

Conference ID Number: 844 660 573#

Para interpretación al español, por favor llame al: 1-805-322-1542 clave: 1234

113 N. Mill Street
Santa Paula, CA 93060

1151 Camelot Way
Oxnard, CA 93030

1568 Seabridge Lane
Oxnard, CA 93035

AGENDA

INTERPRETER ANNOUNCEMENT

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address the Community Advisory Committee (CAC). Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the CAC are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

Welcoming Remarks

Marlen Torres, Chief Communication & Community Affairs Officer

CONSENT

1. Approval of Community Advisory Committee Regular Meeting Minutes of April 28, 2026

Staff: Maddie Gutierrez, MMC – Clerk to the Commission

RECOMMENDATION: Approve the minutes as presented.

2. Approval of the 2027 Community Advisory Committee Meeting Calendar

Staff: Maddie Gutierrez, MMC – Sr. Clerk to the Commission

RECOMMENDATION: Approve the 2027 Community Advisory Committee (CAC) calendar as presented.

PRESENTATIONS

3. Non-Specialty Mental Health Services (NSMHS): Member Outreach, Education, and Experience

Staff: Lauren Burnette, Behavioral Health Manager

RECOMMENDATION: Receive and file the presentation.

4. Exploring New Older Adult Products and Services

Staff: Eve Gelb, Chief Product Officer
Nathan Norbryhn, Sr. Director, Model of Care

RECOMMENDATION: Receive and file the presentation.

UPDATES

5. Retention and Enrollment Update

Staff: Marlen Torres, Chief Communications & Community Affairs Officer

RECOMMENDATION: Receive and file the update.

6. Open Enrollment for D-SNP / Total Care Advantage

Staff: Lupe Nunez, Director of Medicare Sales & Enrollment

RECOMMENDATION: Receive and file the update.

COMMENTS FROM COMMITTEE MEMBERS / GCHP STAFF

CAC Feedback / Roundtable Discussion

ADJOURNMENT

Unless otherwise determined by the Committee, the next regular CAC meeting will be held on January 12, 2027 , from 4:30 PM – 6:30 PM in the Community Room located at Gold Coast Health Plan, 4880 Santa Rosa Road, Camarillo CA 93012.

Administrative Reports relating to this agenda are available at 711 East Daily Drive, Suite #106, Camarillo, California, during normal business hours and on <http://goldcoasthealthplan.org>. Materials related to an agenda item submitted to the Committee after distribution of the agenda packet are available for public review during normal business hours at the office of the Clerk of the Commission.

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact (805) 437-5512. Notification for accommodation must be made by the Monday prior to the meeting by 1:00 p.m. to enable the Clerk of the Commission to make reasonable arrangements for accessibility to this meeting.