

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrihster, Director of Network Operations

Re: **Starting Sept. 1, 2021: New Division of Financial Responsibility (DOFR)**

Date: August 31, 2021

On Sept. 1, 2021, we will be reverting to the Clinicas Del Camino Real (CDCR) and Gold Coast Health Plan (GHCP) Division of Financial Responsibility (DOFR) that was in place prior to May 1, 2020. We apologize for the short notice, but we decided to make this change as soon as possible in response to the GCHP network provider challenges over the past year with the current DOFR.

GCHP is committed to making delineation of services clear for our providers and believe this change will support this. The DOFR being implemented on Sept. 1, 2021, is an interim DOFR as GCHP collaborates with CDCR to create an even better DOFR which will provide clarity and is easily administered by our providers.

[Click here](#) to view the interim DOFR that is effective on Sept. 1, 2021. This DOFR is for all services authorized or referred beginning Sept. 1, 2021. Services authorized or referred prior to Sept. 1, 2021 will fall under the May 1, 2020 DOFR.

GCHP will provide updates as necessary. Thank you for your patience and for following up with us regarding this issue. We continue to value your input. If have any questions, please contact ProviderRelations@goldchp.org.