



Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee

Regular Meeting

Tuesday, December 7, 2021 3:00 P.M.

Due to the public health emergency, the Community Room at Gold Coast Health Plan is currently closed to the public.

The meeting is being held virtually pursuant to AB 361.

Members of the public can participate using the Conference Call Number below.

Conference Call Number: 805-324-7279

Conference ID Number: 889 020 898#

Due to the declared state of emergency wherein social distancing measures have been imposed or recommended, this meeting is being held pursuant to AB 361.

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

APPROVE MINUTES

1. Approval of Quality Improvement Committee Regular Minutes of September 21, 2021

ACTION ITEMS

STANDING ITEMS

2. Quality Improvement Collaboration Meeting Update

OLD BUSINESS

3. DHCS Performance Improvement Projects (PIPs/IPs)

APPROVAL ITEMS

4. Kaiser Trilogy Documents
 - a. Kaiser 2020 Quality Improvement Work Plan Evaluation
 - b. Kaiser 2021 Quality Improvement Program Description
 - c. Kaiser 2021 Quality Improvement Work Plan
5. AB 361, Brown Act Virtual Meetings
6. Quality Improvement Committee Meeting Calendar for 2022, including special meetings to comply with AB 361

NEW BUSINESS

7. Managed Care Accountability Set (MCAS)
 - a. MY 2020/RY 2021 Comparative Plan Performance
 - b. MY 2021 Benchmark Analysis
8. Member Health Engagement/Care Gap Outreach Update
9. COVID-19 Vaccine Response Plan Update
10. Compliance / Delegation Oversight Update
11. QIC Dashboard and Department / Committee Updates
 - a. Quality Improvement
 - b. Grievance and Appeals
 - c. Pharmacy
 - d. Utilization Management
 - e. Credentials / Peer Review

- f. Member Services
- g. Network Operations
- h. Cultural Linguistics/Health Education
- i. Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Date and location of the next meeting to be determined at the December 7, 2021 meeting.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.