

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan**

Community Advisory Committee Meeting

Special Meeting

Monday August 16, 2021 4:00 p.m.

Gold Coast Health Plan, 711 East Daily Drive, Community Room

Camarillo, CA 93010

Governor's Executive Order

Conference Call Number: 1-805-324-7279

Conference ID Number: 255 104 144#

Para interpretación al español, por favor llame al: 1-805-322-1542 clave: 1234

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address the Community Advisory Committee (CAC). Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the CAC are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

CONSENT

- 1. Approval of Community Advisory Committee Regular Meeting Minutes of April 28, 2021 and informal notes of July 28, 2021.**

Staff: Maddie Gutierrez, MMC – Clerk to the Commission

RECOMMENDATION: Approve the minutes and informal notes.

FORMAL ACTION

2. Addition of new CAC Members

Staff: Marlen Torres, Executive Director of Strategy & External Affairs
Luis Aguilar, Member Services Manager

RECOMMENDATION: The CAC Member Application Ad Hoc Committee Recommends that the three individuals be approved by the CAC as new members. They will formally be approved at the Commission meeting in August 2021. Once approved by the Commission they will be contacted of their official appointment.

PRESENTATION

3. Speakers Bureau Presentation

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

RECOMMENDATION: Accept and file the presentation.

COMMENTS FROM COMMITTEE MEMBERS

4. CAC Feedback / Roundtable Discussion

PUBLIC COMMENT

ADJOURNMENT

Unless otherwise determined by the CAC Committee, the next regular meeting will be held on October 28, 2021 at Gold Coast Health Plan at 711 E. Daily Drive, Suite 106, Community Room, Camarillo, CA 93010.

Administrative Reports relating to this agenda are available at 711 East Daily Drive, Suite #106, Camarillo, California, during normal business hours and on <http://goldcoasthealthplan.org>. Materials related to an agenda item submitted to the Committee after distribution of the agenda packet are available for public review during normal business hours at the office of the Clerk of the Commission.

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact (805) 437-5512. Notification for accommodation must be made by the Monday prior to the meeting by 1:00 p.m. to enable the Clerk of the Commission to make reasonable arrangements for accessibility to this meeting.

AGENDA ITEM NO. 1

TO: Community Advisory Committee
FROM: Maddie Gutierrez, MMC, Clerk to the Commission
DATE: August 16, 2021
SUBJECT: Approval of the Community Advisory Committee Meeting Regular Minutes of April 28, 2021 and Informal Notes of July 28, 2021.

RECOMMENDATION:

Approve the minutes and informal notes as presented.

ATTACHMENTS:

Copy of the April 28, 2021 Community Advisory Committee regular meeting minutes.

Copy of July 28, 2021 Community Advisory Committee informal notes.

**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)**

**Community Advisory Committee (CAC) Minutes
April 28, 2021**

CALL TO ORDER

Committee Chair, Ruben Juarez, called the meeting to order via teleconference at 4:03 p.m., in the Community Room located at Gold Coast Health Plan, 711 E. Daily Drive, Camarillo, California.

ROLL CALL

Present: Committee members Frisa Herrera, Paula Johnson, Ruben Juarez, Curtis Updike, and Pablo Velez.

Absent: Committee members Victoria Jump and Laurie Jean Jordan.

Ms. Jordan joined the meeting at 4:13 p.m.

Attending the meeting for GCHP Executive team were Margaret Tatar, Chief Executive Officer, Marlen Torres, Michael Murguia, Exec. Director of Human Resources, Ted Bagley, Chief Diversity Officer, Nancy Wharfield, M.D., Chief Medical Officer, Robert Franco, Chief Compliance Officer, Dr. Anne Freese, Luis Aguilar, Adriana Sandoval, Dr. Lupe Gonzalez, Veronica Estrada, Carmen Moran, Pauline Preciado, Paula Cabral and Susana Enriquez. Ana Rangel, Interpreter.

PUBLIC COMMENT

Sandra Aldana, representing the State Council on Developmental Disabilities, emphasized the importance of those with intellectual and physical disabilities to have equitable access to vaccines.

She also asked CAC to consider looking into Respite, which is part of the Whole Person Care diagnostic, to determine if it also included all individuals with developmental disabilities.

OPENING REMARKS

Welcome and Introductions

Staff: Margaret Tatar, Chief Executive Officer
Marlen Torres, Executive Director of Strategy & External Affairs

Marlen Torres, Executive Director of Strategy & External Affairs welcomed and thanked everyone for being present and participating.

CONSENT

1. Approval of the Community Advisory Committee Meeting Regular Minutes of January 27, 2021.

Staff: Deborah Munday, CMC – Associate Clerk to the Commission

RECOMMENDATION: Approve the minutes.

Committee member Ruben Juarez motioned to approve the minutes. Committee member Curtis Updike seconded.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Ruben Juarez, Curtis Updike, and Pablo Velez.

NOES: None.

ABSENT: Committee member Laurie Jean Jordan and Victoria Jump.

The motion carries.

2. CAC Review Policy

Staff: Marlen Torres, Executive Director of Strategy & External Affairs
Luis Aguilar, Member Services Manager

RECOMMENDATION: Staff recommends the Committee approve the changes as presented.

Luis Aguilar, Member Service Manager, presented the red-line changes to the CAC policy. Three (3) updates have been identified to the policy. First update is under the Purpose, second is a name change to the Population Needs Assessment and the third update is grammatical.

There was an addition to the CAC recruitment policy in item 2b. This change now includes vacancy notices to be posted on the GCHP website, city halls, public libraries, and the Building Community Newsletter.

Committee Chair Ruben Juarez asked if there was follow up with his two recommendations. Mr. Aguilar stated there was follow up and the Clerk also followed up with sending out applications.

Committee member Paula Johnson asked how many seats were available. Mr. Aguilar responded there are three (3) vacancies.

Staff is requesting the CAC approve the updates and additions as presented.

Laurie Jean Jordan joined the meeting at 4:14p.m.

Committee member Paula Johnson motioned to accept the updates and additions as presented. Curtis Updike seconded.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Ruben Juarez, Curtis Updike, and Pablo Velez.

NOES: None.

ABSTAIN: Committee member Laurie Jean Jordan

ABSENT: Committee member Victoria Jump.

The motion carries.

3. Election of Chairperson and Vice Chairperson to serve two-year terms.

Staff: Marlen Torres, Executive Director of Strategy & External Affairs
Luis Aguilar, Member Services Manager

RECOMMENDATION: Staff recommends the following:

1. Elect a CAC member to serve as Chairperson for a two-year term.
2. Elect a CAC member to serve as Vice Chairperson for a two-year term.

Ms. Torres reminded everyone that Mr. Ruben Juarez was kind enough to take over Chair duties when Rita Duarte-Weaver announced she could no longer participate in the committee due to other obligations.

Committee member Curtis Updike nominated Ruben Juarez to continue in his position as CAC Chairperson. Paula Johnson seconded. Mr. Ruben Juarez accepted the nomination.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Curtis Updike, and Pablo Velez.

NOES: None.

ABSENT: Committee member Victoria Jump.

Mr. Ruben Juarez has been elected Chairperson for the term of two years.

Committee member Curtis Updike nominated Pablo Velez for the position of Vice-Chairperson. Paula Johnson seconded the nomination. Mr. Pablo Velez accepted the nomination.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Curtis Updike, and Pablo Velez.

NOES: None.

ABSENT: Committee member Victoria Jump.

Mr. Pablo Velez has been elected Vice Chairperson for a two-year term.

Chief Executive Officer, Margaret Tatar thanked both Mr. Juarez and Mr. Velez for their service to the CAC. She noted the CAC has a critical to the success of GCHP.

UPDATES

4. Medi-Cal Rx Update

Staff: Anne Freese, PharmD., Director of Pharmacy

RECOMMENDATION: Receive and file the update.

Chief Medical Officer, Nancy Wharfield, M.D. thanked the committee for their dedication and congratulated the new officers. CMO Wharfield introduced Dr. Anne Freese, who will be presenting the Medi-Cal Rx update.

Dr. Freese reviewed a brief history of Medi-Cal Rx. She noted that the implementation date of 4/1/2021 has been delayed indefinitely and there is no new implementation date. The GCHP website has been updated, there has been communication with providers notifying them of the delay. Dr. Freese also noted that pharmacy benefits will continue without interruption. DHCS anticipates providing an update in May 2021.

She will provide updates as she receives information.

Committee member Curtis Updike motioned to accept the update. Laurie Jean Jordan seconded.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Laurie Jean Jordan, Ruben Juarez, Curtis Updike, and Pablo Velez.

NOES: None.

ABSENT: Committee member Victoria Jump.

The motion carries.

PRESENTATIONS

5. 2021 Population Needs Assessment (PNA) Update

Staff: Lupe Gonzalez, MPH, PhD., Director of Health Education Disease Management

RECOMMENDATION: Receive and file the presentation.

Dr. Lupe Gonzalez reviewed her PowerPoint presentation. The presentation includes an overview of Population Needs Assessment, and the Stakeholder Engagement Survey, along with next steps. Dr. Gonzalez reviewed the DHCS requirements for the PNA which includes addressing the gaps or disparities identified in the assessment and community stakeholder involvement. The first submission of the PNA was June 2020, and this will be an ongoing process. She reviewed data resource and findings, which include health education needs of member, quality improvement and gap analysis along with the action plan. She noted the second submission is due June 2021.

Dr. Gonzalez also reviewed the three (3) key goals of the PNA:

1. Identify health needs and health disparities
2. Evaluate health education, cultural & linguistic needs, and quality improvement activities
3. Implement targeted strategies

Veronica Estrada, Cultural & Linguistics Specialist, stated 2021 stakeholder works with internal departments within GCHP. The survey was mailed to members in English and /or Spanish. The survey will be released in May on the Community Newsletter. Some of the questions were highlighted in the presentation. The data will be compiled, and we will look for improvements for developing strategies for improvements. Dr. Gonzalez will share the results, along with five (5) new points determined through the survey.

Committee Chair Ruben Juarez noted there are not enough behavioral health services nearby. Dr. Gonzalez noted that traveling out of area has become a barrier. Frisa Herrera noted there is member anxiety of getting on public transportation and developing relationships with new providers. Dr. Gonzalez noted there is a question in the survey that refers to this issue. Committee Chair, Juarez stated he would like hard copies of surveys to hand out and get members to fill them out prior to providing food, showers, and clothes. Committee member Paula Johnson stated handouts can be distributed by the County at meetings, as well as at clinics and transportation services. Committee member Updike suggested texting campaigns through smartphones and create a hyperlink to fill out the surveys. Committee Vice-Chair

Pablo Velez noted there is a need to access telehealth and teletherapy. Members need more access to facilitate families to have appointment after hours.

Member Services Manager, Luis Aguilar asked Curtis Updike if the County Health Agency could assist GCHP to reach Medi-Cal members. Mr. Updike stated he will relay the information to his group and will discuss.

6. Health Equity/Diversity & Inclusion

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

RECOMMENDATION: Receive and file the presentation.

Chief Diversity Officer, Ted Bagley noted he is putting together data to review health equities and inequities. He is asking CAC for their input on what is being seen in the community. CDO Bagley reviewed data noting household income affects health outcomes. He also reviewed disparities and a breakdown by ethnicity.

CDO Bagley is requesting recommendations and requests CAC to contact him with their perspectives. We need more training and we need to know what the true current issues are. CDO Bagley is currently working with the County of Ventura on impacts in the community. One of his strategies includes having a summit during the summer to assess the current stated of inequity and equities. We need to be able to measure successes. He reviewed concerns and questions once issues are identified, and what will be the role of GCHP and the County.

Committee member Paula Johnson stated we need to educate physicians to respect individual diversity & Inclusion. CDO Bagley stated the summit will be all-inclusive. Ms. Johnson stated an assessment is needed. She asked if doctors do an assessment, we need the doctor's angle. CDO Bagley stated he will investigate this concern.

Committee Vice-Chair, Pablo Velez, thanked CDO Bagley for the information. Mr. Updike also thanked CDO Bagley for the information, he noted all will be better served in the community. He stated he is concerned that not all doctors treat patients with respect, and we need to look deeper, all need to be treated with dignity and respect. Struggles can become magnified. CDO Bagley noted some doctors are uncomfortable with certain people. We need education and an infrastructure to identify issues and how we can fix them. Luis Aguilar noted there is a grievance process, which is a formal way to follow up. We need to hear the complaints; members need to voice their experiences. CEO Tatar thanked Mr. Aguilar for reminding members about the grievance process. Mr. Updike stated the grievance process is good, but he asked what about the feeling of disrespect. We need to clarify that, he

suggested a separate line for other complaints, not the care issue but the feeling of disrespect. Ms. Jordan stated many don't understand the concept of grievance, they seem to think it does not pertain to them. Members should not hesitate to go to GCHP staff and not always go through the grievance process. CDO Bagley stated he agrees but there needs to be documentation, so this issue does not become a repeated concern.

7. **CalAIM/Enhanced Care Management (ECM) /In Lieu of Services (ILOS)**

Staff: Nancy Wharfield, M.D., Chief Medical Officer
Marlen Torres, Executive Director of Strategy & External Affairs
Pauline Preciado, Senior Director of Population Health

RECOMMENDATION: Receive and file the presentation.

Marlen Torres, Executive Director of Strategy & External Affairs gave a high-level review of the Cal-AIM PowerPoint. Ms. Torres reviewed the previous approach, stake holder communications, noting that a meeting is scheduled for May with Ventura County leadership. She also reviewed the implementation timeline with various go-live dates. Ms. Torres noted the Knox Keene will start this summer and we will get the license by 2023. The Whole Person Care (WPC) Model shared by the County of Ventura Health Care Agency was shared with the Commission, as well as the types of care management which will have person centered approach, expanding the scope to address the needs of Mental Health Services.

Ms. Torres stated WPC will be phased in first and Enhanced Care Management (ECM) will be part of Phase II, six (6) months later. Incarceration population will be phased in last.

Pauline Preciado, Senior Director of Population Health & Equity presented In Lieu of Services (ILOS) DHCS list of Thirteen. Proposals for Services to address homelessness and housing, services for long-term well-being in home-like settings, as well as recuperative services were reviewed. Ms. Preciado reviewed the ECM Model of Care which is a person-centered approach. She noted the expanded scope will address the needs of Mental Health Services members. Ms. Preciado also reviewed the social interventions with additional layers of support.

Ms. Preciado reviewed the ECM Phases with Phase I beginning January of 2022. Phase II is scheduled for July of 2022 and Phase III scheduled for January of 2023.

Ms. Preciado then presented the GCHP current state in Ventura County and implementation plan. The division of responsibilities and ECM workflow were also
Committee member Pablo Velez left the meeting at 5:56 p.m.

reviewed. Project milestones beginning with Development of Governance Structure in April 2021 through the various phases and go-lives. The role of the advisory committee is to provide guidance from community partners, in conjunction with the proposed governance structure was reviewed.

Committee member motioned to approve the CAC Presentations 5 through 7. Committee member seconded.

Roll Call vote as follows:

AYES: Committee members Frisa Herrera, Paula Johnson, Laurie Jean Jordan, Ruben Juarez, and Curtis Updike.

NOES: None.

ABSENT: Committee member Victoria Jump and Pablo Velez.

The motion carries.

COMMENTS FROM COMMITTEE MEMBERS

9. CAC Feedback / Roundtable Discussion

- Committee Chair, Ruben Juarez, stated he took the month of April off, but services will continue to continue to help the community.
- Committee member, Paula Johnson stated COVID vaccines are getting done. She noted there is non-paid support staff now assisting with the public getting their vaccine.

ADJOURNMENT

With no further business to discuss, Committee member Paula Johnson motioned to adjourn the meeting. Seconded by Committee member Curtis Updike. The meeting was adjourned at 6:10 p.m.

Approved:

Maddie Gutierrez, MMC
Clerk to the Commission

**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)**

**Community Advisory Committee (CAC) Informal Notes
July 28, 2021**

CALL TO ORDER

Due to a lack of quorum, the regular CAC meeting did not take place. Instead, there was an informal meeting with members who were present.

ROLL CALL

Present: Committee members Paula Johnson, Laurie Jean Jordan, and Pablo Velez.

Absent: Committee members Frisa Herrera, Ruben Juarez, Victoria Jump and Curtis Updike.

Attending the meeting for GCHP Marlen Torres, Michael Murguia, Exec. Director of Human Resources, Nancy Wharfield, M.D., Chief Medical Officer, Robert Franco, Chief Compliance Officer, Kashina Bishop, Chief Financial Officer, Dr. Lupe Gonzalez, Veronica Estrada, Pauline Preciado, Anna Sproule, Lucy Marrero, and Susana Enriquez. Ivonee Carrion, Interpreter.

CONSENT

1. Approval of the Community Advisory Committee Meeting Regular Minutes of January 27, 2021.

Staff: Deborah Munday, CMC – Associate Clerk to the Commission

Minutes were tabled due to lack of quorum.

FORMAL ACTION

2. Addition of new CAC Members

Staff: Marlen Torres, Executive Director of Strategy & External Affairs
Luis Aguilar, Member Services Manager

The item was tabled due to lack of quorum.

UPDATES

3. CalAIM / Enhanced Care Management (ECM) / In Lieu of Services (ILOS).

Staff: Marlen Torres, Executive Director of Strategy & External Affairs
Pauline Preciado, Sr. Director of Population Health & Health Equity

Pauline Preciado reviewed the ECM/ILOS agenda which included the timeline and work plan, GCHP ILOS Options and Community Engagement Plan.

In the current state GCHP is working on Whole Person Care (WPC) transition with HCA Pilot Program. The MOC proposal plan (part 1) submission is complete and MOC (part 2) is in progress. Finalized payment rates and incentive guidance is pending for August 2021.

Ms. Preciado reviewed the GCHP timeline (working with the County of Ventura) and Phase 1 Populations which will go-live on 1/1/2022. Phase 2 populations will go-live on 1/1/2023 and Phase 3 is scheduled to go-live on 7/1/2023. She noted GCHP's proposed strategic approach was to be conservative, with a staggered roll out of preliminary ILOS. She reviewed populations, ILOS, Start data and anticipated vendor.

Marlen Torres, Executive Director of Strategy & External Affairs reviewed Community Engagement/Communications. She noted there is a proposed governance structure which will be the role of the ECM/ILOS Advisory Committee.

Committee Vice Chair, Pablo Velez, asked if someone was interested or wanted to help who would they reach. Ms. Torres responded contacts were Ms. Pauline Preciado or herself. Ms. Torres noted that providers may not be able to participate in this committee.

Paula Johnson asked if provider may discuss ILOS options with members. Ms. Torres stated ILOS is "instead of Option A, you get B". Ms. Johnson asked about member education as an option. Ms. Torres stated if the member qualifies for ILOS they will qualify for ECM. Pauline Preciado stated ILOS will address and eliminate barriers. ILOS is not a Medi-Cal benefit, it promotes open-door policy and if needed a referral can be made. We need to educate people on options available.

Nancy Wharfield, M.D., Chief Medical Officer, stated it has taken some time to understand this program, this will target members who are high utilizers. We must think of ILOS as a tool/service which will prevent inappropriate utilization. Ms. Paula Johnson asked if someone would be reaching out to high utilizers to let them know.

Dr. Wharfield stated there is data as well as other ways to find all who will benefit. Marlen Torres stated ILOS from CHCS will be a benefit by 2024.

Pablo Velez stated first phase is “homeless”, he asked for a definition. Dr. Wharfield stated we need clear criteria, which we will get from the County. Paulin Preciado stated the intention is to align with hospitals and COC definitions.

PRESENTATIONS

4. 2021-2022 Operating and Capital Budget

Staff: Kashina Bishop, Chief Financial Officer

Chief Financial Officer, Kashina Bishop gave a high-level review of the 2021 budget which was presented and approved by both the Executive Finance Committee and Commission.

The Fiscal Year To Date net gain is \$16.6 million. TNE will reach 314% of the minimum required by 6/30/2022. She noted that we are currently ahead of this timeline. Medical Loss Ratio is 91.7% and Administrative Ratio is 6.5%

CFO Bishop noted there is still no firm date for the Pharmacy Carve-Out but will notify the committee if we get information.

TNE reviewed is a four-year forecast (2021-2024) the 2019 Medical expenses are trended forward on what we think the State will do. We still have the lowest reserves in the State, so we are still at risk. Membership is a huge driver to our revenue and will continue to grow. Even though membership will slightly decline over a six-month period we will be at a higher level than pre-pandemic.

CFO Bishop reviewed revenue assumptions, medical expense assumptions, inpatient, outpatient, and long-term care medical expenses. She noted that the administrative budget must stay within what the State allows. She also reviewed project portfolio, which listed current and new projects.

Paula Johnson asked if we are preparing for member portal. CFO Bishop responded yes. Laurie Jean Jordan asked if based on everything is there a revised plan that can be done if needed. CFO Bishop stated that if something significant changes, we would need to revise the budget.

5. COVID-19 Vaccine Outreach Efforts

Staff: Marlen Torres, Exec. Director of Strategy & External Affairs

Marlen Torres, Exec. Director of Strategy & External Affairs stated that feedback on vaccines or guidance is appreciated. Dr Wharfield stated we are open to suggestions to get people vaccinated.

DHCS has released a report on disparities on vaccination rates. Ventura County was at 242, which is lower than the general population. We need to reach out and promote vaccines in Ventura County.

We have a radio ad campaign and are also working with Ventura County Public Health. Ms. Torres reviewed the community engagement events we have on our schedule.

Pablo Velez asked about information on the areas in the county that have lower level of vaccines. Dr. Wharfield stated the County has that information. Dr. Lupe Gonzalez stated there is a Ventura County Recovery Website which does census tracking by zip codes for vaccines. She will share the information with the CAC.

Laurie Jordan asked within pocket, who are community leaders and how can they help in the promotion. Pauline Preciado stated we need to identify those populations and need to build trust. Mr. Velez stated he has been working with Spanish community. He also noted there might be a religious influence coming into the U.S. from outside countries.

6. Speakers Bureau Presentation

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

The item was tabled.

Vice Chair, Pablo Velez left the meeting at 5:30 p.m.

The meeting ended at 5:31 p.m.

Approved:

Maddie Gutierrez, MMC
Clerk to the Commission

AGENDA ITEM NO. 2

TO: Community Advisory Committee

FROM: Marlen Torres, Executive Director, Strategy and External Affairs
Luis Aguilar, Member Services Manager

DATE: August 16, 2021

SUBJECT: Addition of New Community Advisory Committee (CAC) Members

SUMMARY:

Several individuals applied to join the Community Advisory Committee. The CAC Member Application Ad Hoc Committee met last month to review the applications submitted and are recommending the following individuals to join the CAC:

1. Rosemary MacKay, CEO, Resource Children's Reserves: Ms. MacKay previously worked at Kids & Families Together a not-for-profit support, education and counseling resource center that provides services for individuals and families in foster care, kinship care and adoption. She is now the CEO for Resource Children's Reserves.
2. Martha Johnson, Community Outreach Manager, Ventura County Health Care Agency: Ms. Johnson has over eight years of experience working in community outreach in Ventura County. She current serves as a board member for Child Development Resources, a not-for-profit organization who administers Head Start, Early Head Start and state preschool, and subsidized childcare programs in Ventura County.
3. Rafael Stoneman, Gold Coast Veterans Foundation: Mr. Stoneman, an army veteran, has been working with homeless veterans to assist them in finding housing, food, and other needed resources in the community. Mr. Stoneman provides case management services for veterans that are staying at Project Room Key and ones who are staying at motels paid for by SSVF/Salvation Army.

RECOMMENDATION:

The CAC Member Application Ad Hoc Committee Recommends that the three individuals be approved by the CAC as new members. They will formally be approved at the Commission meeting in August 2021. Once approved by the Commission they will be contacted of their official appointment.



AGENDA ITEM NO. 3

TO: Community Advisory Committee

FROM: Marlen Torres, Executive Director, Strategy & External Affairs
Adriana Sandoval-Jimenez, Community Relations Specialist

DATE: August 16, 2021

SUBJECT: GCHP Speakers Bureau

**PowerPoint with
Verbal Presentation**

ATTACHMENTS:

GCHP Speakers Bureau

GCHP Speakers Bureau

August 16, 2021

Marlen Torres
Executive Director, Strategy and External Affairs
Adriana Sandoval-Jimenez
Community Relations Specialist

Agenda

1. Purpose
2. Goals
3. Planned Topics
4. Request a Speaker
5. Speaking Engagements
6. Q & A

Purpose

GCHP recently launched its Speakers Bureau aimed at educating and informing outside stakeholders about GCHP and key health topics related to Medi-Cal managed care and its impact to our members and community at large.

Goals

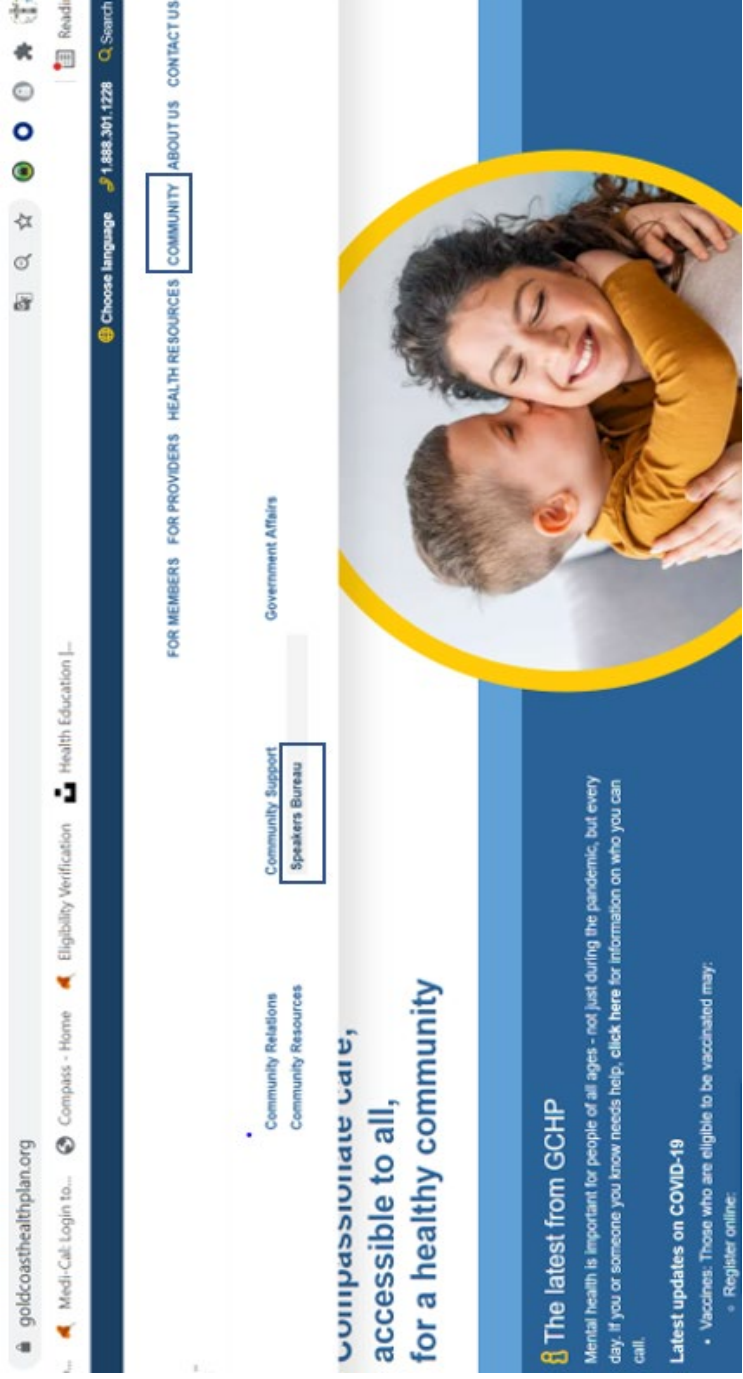
- Increase understanding of GCHP's mission and purpose in the community.
- Provide informational through subject matter experts to the public and community partners.
- Raise awareness about Medi-Cal and Managed Care issues in Ventura County.
- Increase GCHP's visibility within the County and throughout the State of California.

Planned Topics

- CalAIM, including:
 - Enhanced Care Management(ECM)/In Lieu of Services (ILOS)
 - Behavioral Health
 - Dual Special Needs Plan (D-SNP)
- Medi-Cal Rx
- Health Equity & Population Health
- Diversity and Inclusion

Request a Speaker

Visit the community page on the GCHP website and click on Speakers Bureau.



The screenshot shows the website goldcoasthealthplan.org. The navigation menu includes: Home, Compass - Home, Medi-Cal Login to..., Eligibility Verification, Health Education, Community Relations, Community Resources, Community Support, and Speakers Bureau. The Speakers Bureau link is highlighted with a red box. Below the navigation is a banner with the text: "Compassionate care, accessible to all, for a healthy community". To the right of the banner is a circular image of a woman hugging a young boy. Below the banner, there is a section titled "The latest from GCHP" with a sub-header "Latest updates on COVID-19" and a list of updates: "Mental health is important for people of all ages - not just during the pandemic, but every day. If you or someone you know needs help, click here for information on who you can call." and "Vaccines: Those who are eligible to be vaccinated may: Register online:".

Speaking Engagements

Date	Organization
5/26/2021	Mixteco/Indigena Community Organizing Project(MICOP) Radio Indigena
8/4/2021	The Partnership for Safe Families & Communities of Ventura County
9/2/2021	Santa Paula Senior Advisory Committee

Q&A