Gold Coast Health Plan℠
A Public Entity

www.goldcoasthealthplan.org

Ventura County Medi-Cal Managed Care Commission (VCMMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement and Health Equity Committee (QIHEC)

Regular Meeting
Tuesday, November 17, 2026, 3:00 P.M.
Community Center at Gold Coast Health Plan
4880 Santa Rosa Road, Camarillo, CA 93012
Members of the public can participate using the Conference Call Number below.
Conference Call Number: 805-324-7279
Conference ID Number: 177 407 694#

2220 E. Gonzales Road Oxnard, CA 93036	1960 Ivy Creek Blvd Durham, NC 27707	506 College Drive Ventura, Ca 93003	1040 Flynn Road Camarillo, CA 93012

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement and Health Equity Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

CONSENT

1. Approval of Quality Improvement and Health Equity Committee Regular Minutes of September 15, 2026.
2. Approval of the 2027 Quality Improvement and Health Equity Committee Meeting Calendar

ACTION ITEMS

3. Review Action Items Log

PRESENTATIONS

4. MY 2025 Managed Care Accountability Set (MCAS) – Plan Comparative Analysis
5. QI Health Equity Report

STANDING ITEMS

6. Compliance / Delegation Oversight Update
7. QIHEC Dashboard, Work Plan and Department / Committee Updates
   a. Member Advisory Committee
   b. Provider Network Operations
   c. National Committee for Quality Assurance (NCQA) Accreditation
   d. Health Education, Cultural and Linguistic Services
   e. Grievance and Appeals
   f. Pharmacy
   g. Credentials / Peer Review

CLOSED SESSION

None

ADJOURNMENT

Date and location of the next meeting to be determined at the November 17, 2026 meeting.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 4880 SANTA ROSA ROAD, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.