

Memorandum

To: Gold Coast Health Plan Primary Care Providers

From: Kim Timmerman, MHA, CPHQ, Director of Quality Improvement

Re: **Managed Care Accountability Set (MCAS) Measurement Year 2020: Data Collection Effort**

Date: January 12, 2021

Gold Coast Health Plan (GCHP) wishes all of our providers a happy and healthy 2021! Thank you for the work you have done in the community and for serving GCHP members during this challenging and unprecedented year.

The past year has undoubtedly been especially difficult for our health care workers, and we commend you for your continued commitment to quality care while devoting yourselves as front-line workers against an unwavering viral attack. Your perseverance has made our community safer.

2020 / 2021 MCAS Project

The beginning of the year marks the start of preparation for the Managed Care Accountability Set (MCAS) data collection and reporting project. Thank you, in advance, for remaining engaged in GCHP quality improvement activities during this pandemic and for your sustained cooperation in completing our upcoming annual data collection effort.

For Measurement Year (MY) 2020 / Reporting Year (RY) 2021, GCHP will report outcomes on MCAS, a list of quality indicators selected by the state Department of Health Care Services (DHCS). Many of the MCAS measures are part of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®), a nationally recognized set of standardized performance measures.

Medical Record Collection

The MCAS project is a retrospective review of services and clinical care provided to members. RY 2021 will assess services provided in 2020 (and prior to that for designated measures). GCHP will report 33 MCAS measures to DHCS and, of those, a subset will be held to a minimum performance level (MPL). Claims, encounter and supplemental data, and medical records are used as data sources for these metrics.

For each of the following measures, a random sample of patient records are selected for medical record review:

- Cervical Cancer Screening (CCS)
- Childhood Immunization Status (CIS)
- Comprehensive Diabetes Care HbA1c Poor Control (>9%) (CDC-H9)

- Controlling High Blood Pressure (CBP)
- Immunizations for Adolescents (IMA)
- Prenatal and Postpartum Care (PPC-Pst/Post)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents – (WCC-BMI/PA/N)

For each of the following measures, claims / encounter and supplemental data are used to assess performance (no medical records are requested):

- Antidepressant Medication Management: Acute Phase Treatment / Continuation Phase Treatment (AMM-Acute/Cont)
- Asthma Medication Ratio (AMR)
- Breast Cancer Screening (BCS)
- Child and Adolescent Well-Care Visits (WCV)
- Chlamydia Screening in Women (CHL)
- Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD)
- Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)
- Well-Child Visits in the First 30 Months of Life (W30)

Provider Office Participation

GCHP has again contracted with Inovalon to contact practitioners and facilities that care for selected patients to obtain designated medical records, as applicable. Options for medical record submission include electronic medical record (EMR) access, secured / encrypted email, fax, standard mail, or onsite visit. In light of COVID-19 precautions, electronic means for collection of medical record information is preferred.

2021 MCAS Timeline

January - May

- Collection and review of medical records.
- Compliance audit occurs to validate process / findings.

June - July

- MCAS results are compiled, finalized, and sent to DHCS.

August - November

- Results are assessed by the QI Department for opportunities for improvement.
- DHCS assigns improvement projects for measures scoring below the minimum performance level (MPL).

MCAS Resources

A variety of reference materials, including newly added measures and updates to existing measures, are available on the GCHP website. These materials are designed to help providers

understand the MCAS performance measure requirements, including coding guidance and recommendations for best practices. Materials include:

- Frequently Asked Questions (FAQ)
- Quick Reference Guide
- MCAS Measure Tip Sheets

Click [here](#) to view these MCAS resources or visit GCHP's website under Provider Resources.

Thank you for your support of the MCAS data collection project. If you have any questions or concerns about MCAS, please contact GCHP's Quality Improvement Department at QualityImprovement@goldchp.org.