

# Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director of Provider Network Operations

Re: **New Electronic Data Interchange (EDI) Vendor**

Date: June 21, 2024

As part of our new systems and services changes on July 1, 2024, Gold Coast Health Plan (GCHP) will transition to a new Electronic Data Interchange (EDI) vendor, Edifecs. The Edifecs EDI system is for claim submissions and the delivery of the 835 Electronic Remittance Advice (ERA). Although GCHP may already be in contact with your billing partners, providers are expected to educate and prepare their billing partners, clearinghouses, and vendors for the transition by notifying them of this change.

## Important Notifications

With the launch of the new EDI system, trading partners (providers, clearinghouses, and vendors) sending electronic claims and/or receiving the 835-remittance advice will need to change their connection from Conduent to Edifecs.

GCHP requests that you start the transition of submitting claims to our new EDI system as soon as possible, with the goal of completing the transition by Aug. 30, 2024. **On Sept. 1, 2024, Edifecs will be the only available option for submitting electronic claims to GCHP.**

Please note:

- If you submit through a clearinghouse / vendor, we will be in communication with them. GCHP requests your assistance by discussing this with them, too.
- The Receiver ID for GCHP remains the same: **77160**.
- Providers, clearinghouses, and vendors currently receiving the 835 ERA must work with Edifecs to receive the 835 ERA after July 1, 2024. Providers who wish to start receiving the 835 ERA should submit their request via email to [GCHPOnboardingRequests@edifecs.com](mailto:GCHPOnboardingRequests@edifecs.com).
- Edifecs will validate for Health Insurance Portability and Accountability Act (HIPAA) transaction compliance, including code sets. Claims with invalid codes will be rejected.

## Connecting with Edifecs

Trading partners (providers, clearinghouses, and vendors) will need to work with Edifecs to establish a connection for sending claim files and/or receiving the 835 ERAs. Please open a request ticket with Edifecs directly by emailing [GCHPOnboardingRequests@edifecs.com](mailto:GCHPOnboardingRequests@edifecs.com). Include the following information:

- Point of Contact (POC) Name



- POC Title
- POC Email Address
- POC Phone Number
- POC Mailing Address
- Testing Public Key
- Production Public Key
- Provider / Clearinghouse / Vendor Name / Group
- Current Trading Partner ID used to submit / receive files from GCHP

For more information, email [GCHPOnboardingRequests@edifecs.com](mailto:GCHPOnboardingRequests@edifecs.com).