

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan**

Provider Advisory Committee (PAC)

Special Meeting

Tuesday, September 20, 2022, 7:30 a.m.

Due to the public health emergency, the Community Room at Gold Coast Health Plan is currently closed to the public.

The meeting is being held virtually pursuant to AB 361.

Members of the public can participate using the Conference Call Number below.

Conference Call Number: 1-805-324-7279

Conference ID Number: 152 535 225#

Due to the declared state of emergency wherein social distancing measures have been imposed or recommended, this meeting is being held pursuant to AB 361.

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Commission (VCOMMCC) doing business as Gold Coast Health Plan (GCHP) on the agenda.

Persons wishing to address VCOMMCC are limited to three (3) minutes unless the Chair of the Commission extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Commission.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPENING REMARKS

Mr. Nick Liguori, Chief Executive Officer

CONSENT

- 1. Approval of Provider Advisory Committee (PAC) Regular Meeting Minutes of June 7, 2022, Special Meeting Minutes of July 6, 2022, August 2, 2022 and August 23, 2022.**

Staff: Maddie Gutierrez, MMC - Clerk of the Board

RECOMMENDATION: Approve the minutes as presented.

- 2. Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361.**

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: It is recommended that the Committee adopt the findings to continue to meet remotely.

FORMAL ACTION

- 3. Review of Provider Advisory Committee (PAC) Charter**

Staff: Marlen Torres, Executive Director, Strategy & External Affairs

RECOMMENDATION: Staff recommends that the charter be revised with input from a newly created PAC Ad Hoc Committee, comprised of 3 current PAC Members. The current PAC Chair will serve in the Ad Hoc Committee. This will ensure feedback from PAC members is gathered before the revised charter is voted on by the PAC committee at the next general meeting.

- 4. PAC AdHoc Committee Volunteers**

Staff: Marlen Torres, Executive Director of Strategy & External Affairs

RECOMMENDATION: Staff requests three (3) Committee members volunteer to participate in the AdHoc Committee.

UPDATE

5. OIG Settlement

Staff: The Office of the General Counsel

RECOMMENDATION: Receive and file the update.

COMMENTS FROM COMMITTEE MEMBERS

ADJOURNMENT

Date and location of the next meeting to be determined at the October 4, 2022, Special Meeting.

Administrative Reports relating to this agenda are available at 711 East Daily Drive, Suite #106, Camarillo, California, during normal business hours and on <http://goldcoasthealthplan.org>. Materials related to an agenda item submitted to the Committee after distribution of the agenda packet are available for public review during normal business hours at the office of the Secretary of the Committee.

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact (805) 437-5512. Notification for accommodation must be made by the Monday prior to the meeting by 1:00 p.m. to enable GCHP to make reasonable arrangements for accessibility to this meeting.

AGENDA ITEM NO. 1

TO: Provider Advisory Committee

FROM: Maddie Gutierrez, MMC, Clerk of the Board

DATE: September 20, 2022

SUBJECT: Approval of the Provider Advisory Committee Meeting Regular Minutes of June 7, 2022 and special meeting minutes of July 6, 2022, August 2, 2022 and August 23, 2022.

RECOMMENDATION:

Approve the minutes.

ATTACHMENTS:

Copy of the June 7, 2022 Provider Advisory Committee regular meeting minutes and special meeting minutes for July 6, 2022, August 2, 2022 and August 23, 2022.



**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)
Provider Advisory Committee (PAC)
June 7, 2022**

CALL TO ORDER

Committee Chair David Fein, called the virtual meeting to order at 7:34 a.m., in the Community Room located at Gold Coast Health Plan, 711 E. Daily Drive, Camarillo, California.

ROLL CALL

Present: Committee members: Masood Babaeian, David A. Fein, Will Garand, Katy Krul, Sim Mandelbaum, and Pablo Velez.

Absent: None.

Gold Coast Health Plan Staff in attendance: Nick Liguori, Chief Executive Officer, Marlen Torres, Executive Director of Strategy & External Affairs, Ted Bagley, Chief Diversity Officer, Nancy Wharfield, MD, Chief Medical Officer, Erik Cho, Chief Policy & Programs Officer, Kashina Bishop, Chief Financial Officer, Robert Franco, Chief Compliance Officer, Vicki Wrihster, Anna Sproule, Lucy Marrero, Luis Aguilar, Susana Enriquez-Euyoque, and Adriana Sandoval-Jimenez

PUBLIC COMMENT

None.

OPENING REMARKS

Chief Executive Officer Nick Liguori thanks the PAC for their continued dedication to the GCHP mission. CEO Liguori stated that it is imperative to continue to improve health care and the health care experience for our members.

CEO Liguori introduced Erik Cho, Chief Policy & Programs Officer to the committee. CEO Liguori stated this is a new role/position for the organization. Mr. Cho gave a brief background on his work experience. The committee welcomed him.

CONSENT

- 1. Approval of Provider Advisory Committee (PAC) regular Minutes for March 8, 2022, special Minutes of April 5, 2022, May 5, 2022, and May 24, 2022.**

Staff: Maddie Gutierrez, MMC – Clerk of the Board

RECOMMENDATION: Approve the minutes as presented

- 2. Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361.**

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: It is recommended that the Committee adopt the findings to continue to meet remotely.

Mr. Fein asked how long GCHP will continue to hold meetings virtually. Marlen Torres, Executive Director of Strategy & External Affairs replied that we are still working to determine when In-Person will begin. CEO Liguori re-enforced Ms. Torres response and stated we are still trying to figure out timing to return to in-person meetings.

Committee member Masood Babaeian motioned to approve Agenda items 1 and 2 as presented. Committee member Sim Mandelbaum seconded.

AYES: Committee members: Masood Babaeian, David A. Fein, Will Garand, Katy Krul, Sim Mandelbaum, and Pablo Velez.

NOES: None.

ABSENT: None.

Committee Chair David Fein declared the motion carried.

PRESENTATIONS

- 3. Expansion of Medi-Cal Coverage for Adults Over 50 Years of Age**

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: Receive and file the presentation.

Marlen Torres, Executive Director of Strategy & External Affairs gave an overview of the Older Adult Expansion. Beginning May 1, 2022, adults aged 50 and older, regardless of immigration status will be eligible for full scope Medi-Cal. DHCS is working with various county social services agencies to ensure a successful implementation. Notices have begun to be sent out to eligible beneficiaries.

Ms. Torres stated that Luis Aguilar, Member Services Manager and Susana Enriquez-Euyoque, Sr. Manager of Communications & Marketing are working together on global outreach, which includes social media posts, call scripts and website content. An informational flyer is being created, as well as the creation of a dedicated webpage. There is a plan to build a community newsletter, a community insight coalition, there will be community events, and collaborative meetings will be held. Members will receive a newsletter, mailings and engage with staff.

Ms. Torres asked for feedback from the committee. She also thanked Dr. Pablo Velez for sharing information on his Amigo Baby Facebook Live.

4. Department of Health Care Services Continuous Coverage – Ambassador Campaign

Staff: Susana Enriquez-Euyoque, Sr. Manager of Communications & Marketing
Luis Aguilar, Member Services Manager

RECOMMENDATION: Receive and file the presentation.

Ms. Susana Enriquez-Euyoque gave an overview of the campaign as well as the GCHP approach. During COVID Public Health Emergency (PHE) re-determinations were paused. PHE will end on July 15, 2022, and re-determinations will begin again. It has been estimated that 2-3 million Medi-Cal beneficiaries will lose their coverage. DHCS is engaging community partners to serve as Coverage Ambassadors to deliver messages to beneficiaries to maintain their coverage and those who lose their coverage can be transitioned to Covered California.

Luis Aguilar reviewed outreach phases. Phase 1: begins immediately – beneficiaries are asked to provide updated contact information. This information is communicated with the Human Services Agency on a weekly basis. Phase 2: begins 60 days prior to the end of the PHE. Beneficiaries are requested to update their information and check for renewal packets in the mail.

The GCHP approach is Phase 1: GCHP will implement a process to share updated contact information with the County Human Services Agency, but also internally and will share with providers as well as the agency. Phase 2: Obtain renewal files to provide support during the renewal period (90 days) and help ineligible members

enroll in or transition to Covered California. In both Phases 1& 2 there is a call center script, engagement of providers and community partners, as well as information flyers will be available, newsletters, the GCHP website, social media, and ads in digital, newspaper and radio.

Ms. Enriquez-Euyoque noted there was a concern on whether people would see the ads and if the Human Services Agency would be able to handle the influx of member contact. We met with the agency, and they were onboard with the plan, and were prepared to deal with any increase of outreach to them. We will be moving forward with this plan.

Committee member Katy Krul offered to help work with members to ensure their eligibility is not lost. Ms. Enriquez-Euyoque asked what would work best for her group. Ms. Krul stated both flyers and presentations for families and members would be great.

CPPO Erik Cho asked what is the estimated number of lives that is affected by this. Ms. Enriquez-Euyoque stated it was 2-3 million for the state of California, she had not seen specific numbers for Ventura County. Susana asked Chief Financial Officer, Kashina Bishop if she had specific figures. CFO Bishop stated the estimate for the County was approximately 209,000 and it will continue to decrease.

Ms. Krul asked what the TNE for GCHP is currently. CFO Bishop stated it was 435%.

5. Student Behavioral Health Incentive Program (SBHIP) Update

Staff: Lucy E. Marrero, Director, Behavioral Health and Social Programs

RECOMMENDATION: Receive and file the presentation.

Lucy Marrero, Director of Behavioral Health & Social Programs, stated that SBHIP is a component of the State's five-year California Children and Youth Behavioral Health Initiative (CYBHI). Ms. Marrero gave an SBHIP overview and goals. She reviewed DHCS timeline and process. On March 15, 2022, county Mental Health Plans (MHPs) selected five school districts, based on needs. MCPs will complete a needs assessment by December 31, 2022, and beginning January 2023 through December 2024 providers will implement targeted interventions at each school district. Engagement so far has been good.

Ms. Marrero reviewed the guiding principles for selection of targeted interventions per school district. The interventions are: Building on existing infrastructure, behavioral health workforce development, addressing health equity and expand cultural and linguistic capacity.

Committee member Will Garand stated the lining up of the County health needs assessment partnership with GCHP is in good alignment. Ms. Marrero stated focus groups are being able to pull from those groups on behavioral health has been helpful.

Committee member Katy Krul motioned to approve Agenda items 3, 4 and 5 as presented. Committee member Masood Babaeian seconded.

AYES: Committee members: Masood Babaeian, David A. Fein, Will Garand, Katy Krul, Sim Mandelbaum, and Pablo Velez.

NOES: None.

ABSENT: None.

Committee Chair David Fein declared the motion carried.

UPDATES

6. Network Provider Update

Staff: Vicki Wrihster, Director of Network Operations/Provider Relations

RECOMMENDATION: Receive and file the update.

Vicki Wrihster, Director of Network Operations reviewed three primary agenda items: Provider relations site visits, Provider access and after-hours survey and Provider satisfaction survey.

Provider site visits began again on April 25, 2022, and have continued through May 13, 2022, and during that time 63 visits were accomplished, and the number is growing. Providers are grateful to have someone to discuss issues with. It was discovered that some providers were struggling with the new provider portal. Providers were assisted and concerns were resolved.

Ms. Wrihster also reviewed Provider Network Operations updates for provider access and after-hours standards. She noted that DHCS has standards/requirements for After-Hours. The survey/comparisons were reviewed with the committee. Appointment availability, which is divided by PCP and Specialties. Office wait time was reviewed.

The provider satisfaction surveys for the second quarter of 2022 were also reviewed.

Committee member Will Garand stated CMH is negotiating with GCHP on ER services. He stated that CMH gets paid so little for ER, they are motivated to work with GCHP to keep patients out of the ER and find access to patient care. Ms. Wrihster stated patient care is most important. With lack of access to providers, we are focused those patients have access.

Committee member Will Garand motioned to approve Agenda item 6 as presented. Committee member Pablo Velez seconded.

AYES: Committee members: Masood Babaeian, David A. Fein, Will Garand, Katy Krul, Sim Mandelbaum, and Pablo Velez.

NOES: None.

ABSENT: None.

Committee Chair David Fein declared the motion carried.

COMENTS FROM COMMITTEE MEMBERS

Committee member, Katy Krul stated she needs more information/ clarification on AHP. She stated members have switched to AHP and they are unaware of how AHP works. Services require prior authorizations, and there is a disconnect. There have been times that they have not received payment for services and this needs to be resolved. Ms. Krul asked if GCHP administration can re-visit and get issues resolved. Ms. Torres stated this can be a future agenda item. CEO Liguori stated he will make sure this issue is discussed at the next JOM meeting with AHP.

Ms. Krul stated CalAIM offers a medical meal program, it would be helpful for the disabled. She asked if GCHP offers a similar program. CEO Liguori stated we do offer community support programs and he will reach out to the team for more information and will review at the next PAC meeting.

Chief Medical Officer, Nancy Wharfield, M.D., stated it is beneficial to have support and noted that someone will reach out to give information on referrals.

Ms. Krul asked asked for more education on Enhanced Care Management. She would like more details on when benefits for seniors start.

Committee member, Pablo Velez stated he had a situation of homelessness and a child – he noted that Rachel Lambert and team gave exceptional assistance.

Mr. Velez stated he also had concerns with AHP. There are children who require therapy services, and they are not getting EPSDT, and they are falling through the cracks. CMO Wharfield stated this is critically valuable to share the information with AHP. GCHP will follow up on these issues.

ADJOURNMENT

With no further items to be addressed, Committee Chair David Fein motioned to adjourn the meeting at 8:48 a.m.

Approved:

Maddie Gutierrez, MMC
Clerk to the Commission



**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)
Provider Advisory Committee
Special Meeting
July 6, 2022**

CALL TO ORDER

Committee Chair David A. Fein called the virtual meeting to order at 7:30 a.m.

ROLL CALL

Present: Committee members: David A. Fein, Will Garand, Katy Krul, and Sim Mandelbaum.

Absent: Committee members: Masood Babeian and Pablo Velez.

Gold Coast Staff in attendance: Marlen Torres, Executive Director of Strategy & External Affairs.

PUBLIC COMMENT

None.

CONSENT

1. Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361.

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: It is recommended that the Committee adopt the findings to continue to meet remotely.

Committee member Will Garand motioned to approve Consent Item 1. Committee member Katy Krul seconded.

AYES: David A. Fein, Will Garand, Katy Krul, and Sim Mandelbaum.

NOES: None.

ABSENT: Masood Babeian and Pablo Velez.

Committee Chair David Fein declared the motion carried.

ADJOURNMENT

With no further items to be addressed, Committee Chair David Fein motioned to adjourn the meeting at 7:32 a.m.

Approved:

Maddie Gutierrez MMC
Clerk to the Commission

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan (GCHP)
Provider Advisory Committee
Special Meeting
August 2, 2022**

CALL TO ORDER

Committee Chair David A. Fein called the virtual meeting to order at 7:32 a.m.

ROLL CALL

Present: Committee members: David A. Fein, Will Garand, Katy Krul, and Sim Mandelbaum.

Absent: Committee members: Masood Babeian and Pablo Velez.

Gold Coast Staff in attendance: Marlen Torres, Executive Director of Strategy & External Affairs.

PUBLIC COMMENT

None.

CONSENT

1. Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361.

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: It is recommended that the Committee adopt the findings to continue to meet remotely.

Committee member Will Garand motioned to approve Consent Item 1. Committee member Katy Krul seconded.

AYES: David A. Fein, Will Garand, Katy Krul, and Sim Mandelbaum.

NOES: None.

ABSENT: Masood Babeian and Pablo Velez.

Committee Chair David Fein declared the motion carried.

ADJOURNMENT

With no further items to be addressed, Committee Chair David Fein motioned to adjourn the meeting at 7:34 a.m.

Approved:

Maddie Gutierrez MMC
Clerk to the Commission

**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)
Provider Advisory Committee
Special Meeting
August 23, 2022**

CALL TO ORDER

Committee Chair David A. Fein called the virtual meeting to order at 7:32 a.m.

ROLL CALL

Present: Committee members: David A. Fein, Will Garand, Katy Krul, and Pablo Velez.

Absent: Committee members: Masood Babeian and Sim Mandelbaum.

Gold Coast Staff in attendance: Marlen Torres, Executive Director of Strategy & External Affairs.

PUBLIC COMMENT

None.

CONSENT

1. Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361.

Staff: Marlen Torres, Executive Director, Strategy and External Affairs

RECOMMENDATION: It is recommended that the Committee adopt the findings to continue to meet remotely.

Committee member Pablo Velez motioned to approve Consent Item 1. Committee member Katy Krul seconded.

AYES: David A. Fein, Will Garand, Katy Krul, Pablo Velez.

NOES: None.

ABSENT: Masood Babeian and Sim Mandelbaum.

Committee Chair David Fein declared the motion carried.

COMMENTS FROM COMMITTEE MEMBERS

Committee member Will Garand stated his questions was directed at Gold Coast, and did not need a response today. He stated there was news on the OIG settlement, and costs incurred by the provider organization who unfortunately participated with Gold Coast Health Plan, following something offered by GCHP. The question is: Is Gold Coast doing anything to indemnify their cost. Committee member Garand stated that on behalf of Community Memorial Health System, they feel very fortunate that they passed on that unfortunate opportunity.

Marlen Torres, Executive Director of Strategy & External Affairs stated this item will be addressed at the next regular meeting.

ADJOURNMENT

With no further items to be addressed, Committee Chair David Fein motioned to adjourn the meeting at 7:37 a.m.

Approved:

Maddie Gutierrez MMC
Clerk to the Commission

AGENDA ITEM NO. 2

TO: Provider Advisory Committee

FROM: Marlen Torres, Executive Director, Strategy and External Affairs

DATE: September 20, 2022

SUBJECT: Findings to Continue to Hold Remote Teleconference/Virtual Provider Advisory Committee Meetings Pursuant to Assembly Bill 361

SUMMARY/RECOMMENDATION:

At its May 24, 2022, meeting the Provider Advisory Committee (“Committee”) of the Ventura County Medi-Cal Managed Care Commission (“Commission”) dba as Gold Coast Health Plan (“Plan”) made findings pursuant to Assembly Bill 361 to continue to meet remotely. To continue this practice, it is required, that the Committee determine that the COVID-19 state of emergency proclaimed by the Governor still exists and has been considered by the Committee in deciding to continue to have teleconference meetings and that state or local officials have imposed or recommended measures to promote social distancing in connection with COVID-19, and that as result of the COVID-19 emergency, meeting in person would present imminent risks to the health or safety of attendees. Because these findings must be made every thirty (30) days, it is time to remake the findings.

BACKGROUND/DISCUSSION:

Traditionally, the Brown Act allows for teleconference or virtual meetings, provided that the physical locations of the legislative body’s members joining by teleconference are posted on the agenda, that those locations are open to the public and that a quorum of the members is located within its jurisdiction. Newly enacted AB 361 provides an exception to these procedures in order to allow for fully virtual meetings during proclaimed emergencies, including the COVID-19 pandemic.

Since March of 2020 and the issuance of Governor Newsom’s Executive Order N-29-20, which suspended portions of the Brown Act relating to teleconferencing, the Commission and the Plan’s Committees have had virtual meetings without having to post the location of the legislative body members attending virtually. Most public agencies have been holding public meetings using virtual platforms since this time. In June of 2021, Governor Newsom issued Executive Order N-08-21, which provided that the exceptions contained in EO N-29-20 would sunset on September 30, 2021.

On September 10, 2021, the Legislature adopted AB 361, which allows public agencies to hold fully virtual meetings under certain circumstances without the posting of the agenda from each location a legislative body member is attending. Governor Newsom signed the bill into law on September 16, 2021. Because it contained an urgency provision, it took immediate effect.

Specific Findings Required under AB 361

Under AB 361, the Committee, can hold virtual meetings without providing notice of the Committee's teleconference location if the Committee makes the determination that there is a Governor-proclaimed state of emergency which the Committee will consider in their determination, and one of two secondary criteria listed below exists:

1. State or local officials have imposed or recommended measures to promote social distancing in connection with COVID-19; or
2. The Committee determines that requiring a meeting in person would present an imminent risk to the health or safety of attendees.

COVID-19 continues to present an imminent threat to the health and safety of Committee members, and its personnel, and the Governor's declaration of a COVID-19 emergency still exists. Although vaccines are now widely available, many people in the State and County are still not fully vaccinated and remain susceptible to infection. The disease can still spread rapidly through person-to-person contact and those in close proximity. Further, more contagious variants of the disease are now present in the State and County, the most predominant of which continues to be the Delta variant. However, another "variant of concern"—the Omicron variant, which has spread rapidly through South Africa and which spurred President Biden's travel ban to several countries in that continent, has also been detected in California. Additionally, several Committee members attend meetings in medical facilities or offices and allowing members of the public to attend meetings at these posted locations when they may not be vaccinated would pose a threat to the health or safety of attendees.

Re-Authorization is Required Within 30 Days

The Committee made the findings listed above at its December 7, 2021, Committee meeting and again during its January 4, 2022, February 1, 2022, February 22, 2022, special Committee meetings, March 8, 2022 regular Committee meeting, April 5, May 5, May 24, special Committee meetings, June 7, 2022 regular committee meeting, July 6, 2022, August 2, 2022, and August 23, 2022 special meetings. Consistent with the provisions of Government Code Section 54953(e), the findings must be made every 30 days "after teleconferencing for the first time" under AB 361. Thus, if the Committee desires to continue

to meet remotely without having to post the location of each teleconference location, the Committee must again find that the COVID-19 emergency still exists and that one of the two following findings can be made: that state or local officials have imposed or recommended measures to promote social distancing in connection with COVID-19, or, that a result of the COVID-19 emergency, meeting in person would present imminent risks to the health or safety of attendees.

It is recommended that the Committee make these findings.

CONSEQUENCES OF NOT FOLLOWING RECOMMENDED ACTION:

The Committee will have to follow the Brown Act provisions that existed prior to the COVID-19 pandemic.

FOLLOW UP ACTION:

That the Committee make the findings under AB 361 at its October 4, 2022 special Committee meeting.

ATTACHMENT:

None.



AGENDA ITEM NO. 3

TO: Provider Advisory Committee

FROM: Marlen Torres, Executive Director, Strategy and External Affairs

DATE: September 20, 2022

SUBJECT: Review of Provider Advisory Committee Charter

SUMMARY:

The Provider Advisory Committee (PAC) charter has not been revised since the inception of the Committee. There are elements that need to be added or revised. For example, the charter does not indicate the need to have a Chair and Vice Chair as well as their respective term limits. The charter also does not include the requirement for the PAC to present to the Commission at least on a yearly basis. Other regulatory requirements will be added, if needed.

RECOMMENDATION:

Staff recommends that the charter be revised with input from a newly created PAC Ad Hoc Committee, comprised of 3 current PAC Members. The current PAC Chair will serve in the Ad Hoc Committee. This will ensure feedback from PAC members is gathered before the revised charter is voted on by the PAC committee at the next general meeting.

ATTACHMENTS:

Provider Advisory Committee (PAC) Charter

PAC Charter

Purpose

Pursuant to the Bylaws, the Ventura County Medi-Cal Managed Care Commission (VCMCC) enabling ordinance 4409 (April 2010) and the California Department of Health Care Services, Medi-Cal Managed Care Division shall establish a Provider Advisory Committee whose members can provide expertise relative to their respective specialties. The ordinance requires, at a minimum, that this committee meet quarterly and make recommendations, review policies and programs, explore issues and discuss how the plan may best fulfill its mission.

The Committee's mission is to discuss local, state or national issues regarding the relationships and interactions between providers and Gold Coast Health Plan (GCHP) to enhance member care. These issues include improving health care and clinical quality, improving communications, relations, and cooperation between providers and GCHP.

Duties and Responsibilities

The following responsibilities shall serve as a guide, with the understanding that the Committee may carry out additional functions as may be appropriate in light of changing business, regulatory, legal, or other conditions. The Committee shall also carry out any other responsibilities delegated to it by the Commission from time to time.

- Address clinical and administrative topics that affect interactions between providers and GCHP.
- Discuss local, state, and national issues related to enhancing member care.
- Provide input on health care services of GCHP.
- Provide input on the coordination of services between networks of GCHP.
- Improve communications, relations, and cooperation between providers and GCHP.
- Provide expertise to GCHP relative to a Committee member's area of practice.

PAC Composition and Qualifications

The Commission determined the Provider Advisory Committee would consist of eleven members with one dedicated seat representing the Ventura County Health Care Agency (VCHCA). Each of the appointed members, with the exception of the designated VCHCA seat position, would serve a two-year term, have no term limits and individuals could apply for re-appointment. The eleven voting members would represent various professional disciplines and / or constituencies, which include: allied

health services, community clinics, hospital, long-term care, non-physician medical practitioners, nurses, physician and traditional / safety net.

Meetings

Regular meetings of the Provider Advisory Committee shall be scheduled quarterly. Additional special meetings, or meeting cancellations, may occur as circumstances dictate. Special meetings may be held at any time and place as may be designated by the Chair, or a majority of the members of the Committee. The presence of a majority of the Committee members shall constitute a quorum for the transaction of business.

The Committee may invite other individuals, such as members of management, auditors, or other experts or consultants to attend meetings and provide pertinent information relating to an agenda item, as necessary.

Meetings of the Provider Advisory Committee shall be open and public pursuant to the Ralph M. Brown Act (Gov. Code § 54950 et seq.)

The Senior Director, Network Management is responsible for notifying members of the dates and times of meetings and preparing a record of the Committee's meetings.



AGENDA ITEM NO. 4

TO: Provider Advisory Committee
FROM: Marlen Torres, Executive Director, Strategy and External Affairs
DATE: September 20, 2022
SUBJECT: PAC AdHoc Committee Volunteers

SUMMARY:

One of the requirements in the PAC Charter, which cannot be revised, is having an eleven-member committee with a designated seat assigned to the Ventura County Health Care Agency. The PAC currently has six members serving in the committee. Therefore, five members need to be added to the committee, one of them being from the Ventura County Health Care Agency.

RECOMMENDATION:

Staff recommends launching a new member recruitment campaign like the one used for the Community Advisory Committee. As such, a PAC AdHoc Committee would review the candidate applications and provide their recommendation to the general PAC Committee who would send forth the final slate of candidates to the Commission for final approval.

Finally, staff recommends that the newly created AdHoc Committee on item 3 also serve in this capacity.

ATTACHMENTS:

None



AGENDA ITEM NO. 5

TO: Provider Advisory Committee
FROM: The Office of the General Counsel
DATE: September 20, 2022
SUBJECT: OIG Settlement

VERBAL PRESENTATION