Memorandum

To: Gold Coast Health Plan Network Providers

From: Vicki Wrighster
Senior Director, Provider Network Operations

Re: Dec. 9 Medi-Cal In-Person Training to Focus on Fee-for-Service Transition

Date: Nov. 6, 2026

Medi-Cal will conduct an in-person training on **Wednesday, Dec. 9, 2026**, in Southern California. This event will offer both basic and program-specific billing courses designed to support **new, returning and existing fee-for-service Medi-Cal providers**.

With the upcoming Medi-Cal Managed Care to Fee-for-Service Transition taking effect on Jan. 1, 2027, this training will help providers stay informed, strengthen their understanding of billing requirements, and prepare for future updates.

Providers will also have access to the Claims Assistance Room (CAR), where they can receive one-on-one support at no cost from provider field representatives. Attendees are encouraged to bring complex billing questions, claim issues, and concerns for individualized assistance.

This is an excellent opportunity to enhance billing knowledge, prepare for upcoming changes, and receive direct support from Medi-Cal experts.

Registration begins at 8 a.m., with training sessions beginning at 9 a.m., at the following location:

Hilton San Diego/Del Mar
15575 Jimmy Durante Blvd.
Del Mar, CA 92014

The following sessions will be offered at this training:

- Community Health Worker Services
- Behavioral Health Treatment Services (Qualified Autism Service Provider)
- Community-Based Adult Services
- Transportation
- CMS-1500 Claim Form Completion
- UB-04 Outpatient Claim Form Completion

Seating is limited. Providers who are interested in attending must register through the MediCal Learning Portal Event Calendar before **Monday, Dec. 7, 2026, at 11:59 p.m.**.

Free parking is available. Wi-Fi will not be provided.

Reminder: First-time users must complete a one-time registration. View a short video with directions on how to register for the session on the Medi-Cal Learning Portal in the Provider Training Events section.

For additional assistance, call 1-800-541-5555.

Thank you.

Vicki Wrighster
Senior Director, Provider Network Operations