



**Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)**

Quality Improvement Committee

Regular Meeting

Tuesday, September 19, 2023 3:00 P.M.

The meeting is being held virtually pursuant to AB 361.

Members of the public can participate using the Conference Call Number below.

Conference Call Number: 805-324-7279

Conference ID Number: 420 358 378#

Due to the declared state of emergency wherein social distancing measures have been imposed or recommended, this meeting is being held pursuant to AB 361.

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

CONSENT

1. Approval of Quality Improvement Committee Regular Minutes of June 13, 2023, and Special Minutes of July 11, 2023, August 8, 2023, and September 5, 2023.
2. Findings to Continue to Hold Remote Teleconference/Virtual Quality Improvement Committee Meetings Pursuant to Assembly Bill 361.

ACTION ITEMS

APPROVAL ITEMS

3. Carelon 2022 Quality Improvement Work Plan Evaluation
4. Carelon 2023 Quality Improvement Program Description
5. Carelon 2023 Quality Improvement Work Plan
6. 2022 Quality Improvement Work Plan Evaluation

STANDING ITEMS

7. Quality Improvement Collaboration Meeting Update

OLD BUSINESS

8. IHA Monitoring
9. NCQA Accreditation Status Update

NEW BUSINESS

10. MY 2023 MCAS Rate Tracking and Strategy Update
11. Compliance / Delegation Oversight Update
12. QIC Dashboard, Work Plan and Department / Committee Updates
 - a. Quality Improvement – MCAS/HEDIS
 - b. Quality Improvement – FSR/IHA
 - c. Population Health
 - d. Behavioral Health
 - e. Utilization Management / Care Management
 - f. Member Services
 - g. Network Operations
 - h. Health Education, Cultural and Linguistic Services
 - i. Grievance and Appeals
 - j. Credentials / Peer Review
 - k. Pharmacy

I. Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Date and location of the next meeting to be determined at the September 19, 2023 meeting.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.