



Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrihster
Senior Director, Provider Network Operations

Re: Updated Non-Emergency Medical Transportation (NEMT) Form

Date: March 20, 2022

As a reminder, Gold Coast Health Plan's (GCHP) Non-Emergency Medical Transportation (NEMT) Form was updated in May 2022. As of March 1, 2023, the form used prior to May 2022 is no longer being accepted. To prevent delays with processing requests for NEMT, please use the [updated NEMT Form](#) when submitting requests.

If GCHP's Utilization Management (UM) Department receives the outdated NEMT form, the requesting provider's office will be contacted and asked to re-submit the transportation request on the updated form, which has revision date of 5/22 (located on the bottom right corner of the form).

The discontinuation of the previous form was communicated previously in GCHP's [February 2023 Provider Operations Bulletin](#).

If you have any questions, please email ProviderRelations@goldchp.org.

Thank you.