

## Memorandum

To: Gold Coast Health Plan Providers

From: Anne Freese, Pharm D., Director of Pharmacy

Re: Medi-Cal Rx: New Implementation Date

Date: August 16, 2021

Gold Coast Health Plan (GCHP) was notified recently by the state Department of Health Care Services (DHCS) that the transition to Medi-Cal Rx will take place on **January 1**, **2022**. You can read the DHCS bulletin regarding this announcement <u>here</u>.

We are committed to ensuring a smooth transition to Medi-Cal Rx for our members. With less than five months to go before implementation, we encourage providers to prepare for the transition by completing the following:

- 1. Register for and familiarize yourself with the Medi-Cal Rx secure provider portal: <u>https://medi-calrx.dhcs.ca.gov/home/</u>.
- 2. Complete any necessary training and education modules, which are located on the Medi-Cal Rx website, to learn how to help members access their pharmacy benefits, including how to submit prior authorizations and appeals.
- 3. Educate office staff on new phones numbers, web portal, etc.

GCHP will continue to offer pharmacy benefits through our pharmacy benefit manager, OptumRx, until the transition occurs. We will provide additional information about Medi-Cal Rx as it becomes available. If you have any questions, feel free to email me at <u>afreese@goldchp.org</u>.