

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director, Provider Network Operations

Re: **Provider Termination Notice**

Date: August 4, 2025

We want to inform you that effective Aug. 1, 2025, Ventura Orthopedics Medical Group is no longer contracted with Gold Coast Health Plan (GCHP).

All GCHP members who received services from Ventura Orthopedics Medical Group from Jan. 1, 2025 through July 31, 2025 are being notified of this termination. If a member needs to see an orthopedic specialist, please have them contact their primary care provider (PCP) for a new referral.

If members have any additional questions, they can contact Member Services at **1-888-301-1228**, Monday through Friday, 8 a.m. to 5 p.m. (except holidays). If you use a TTY, call **711**. We appreciate your attention to this update and your continued support in ensuring a smooth transition for our members.