



**Ventura County Medi-Cal Managed Care Commission (VCMGCC)
dba Gold Coast Health Plan (GCHP)**

Quality Improvement Committee

Regular Meeting

Tuesday, March 19, 2024, 3:00 P.M.

Community Room at Gold Coast Health Plan

711 E. Daily Drive, Suite 110, Camarillo, CA 93010

Members of the public can participate using the Conference Call Number below.

Conference Call Number: 805-324-7279

Conference ID Number: 229 502 766#

Carelon
12900 Park Plaza Drive
Cerritos, CA 90703

506 College Drive
Ventura, CA 93003

13 Via Lucena
San Clemente, CA 92673

2901 Ventura Road
Oxnard, CA 93036

AGENDA

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to ask@goldchp.org. If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

OPEN SESSION

CHAIRMAN'S REMARKS

CONSENT

1. Approval of Quality Improvement Committee Regular Minutes of December 5, 2023.

PRESENTATION

2. Brown Act Update

ACTION ITEMS

APPROVAL ITEMS

3. Approval of Quality Improvement Committee Special Meeting for October 2024
4. 2024 Quality Improvement and Health Equity Committee Charter
5. 2024 Quality Improvement and Health Equity Transformation Program Description
6. 2024 Quality Improvement and Health Equity Transformation Work Plan
7. QI Policies
 - a. QI-027 Communicable Disease Reporting
 - b. QI-034 Initial Health Appointment

NEW BUSINESS

8. MY 2024 Managed Care Accountability Set
9. Member Incentive Programs Evaluation and Strategy Update

STANDING ITEMS

10. Compliance / Delegation Oversight Update
11. QIC Dashboard, Work Plan and Department / Committee Updates
 - a. Quality Improvement – MCAS/HEDIS
 - b. Quality Improvement – FSR/IHA
 - c. Population Health
 - d. Behavioral Health
 - e. Utilization Management / Care Management
 - f. Member Services
 - g. Network Operations
 - h. NCQA Accreditation
 - i. Health Education, Cultural and Linguistic Services
 - j. Grievance and Appeals
 - k. Credentials / Peer Review
 - l. Pharmacy
 - m. Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Date and location of the next meeting to be determined at the March 19, 2024 meeting.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.