

Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrighster, Senior Director Network Operations

Re: **Celebrating Healthcare Quality Week**

Date: Oct. 19, 2026

This week, we celebrate Healthcare Quality Week, an annual observance recognizing the positive impact of healthcare quality and safety staff.

Gold Coast Health Plan (GCHP) is committed to ensuring our members have access to the high-quality care and services they deserve. We are proud to partner with our providers and their teams to enhance services, and to find innovative ways to connect members to preventive screenings and close patient care gaps.

Thank you to our provider network for your collaboration, diligence, and commitment to GCHP members and their families, and to our community. The increase in members completing preventive screenings we have seen is attributed in no small part to your partnership and the care and compassion you show to our members each day.

We appreciate your partnership and look forward to finding new ways to continue connecting members with the highest quality care and services possible.