

Memorandum

To: Gold Coast Health Plan Primary Care Providers

From: Kim Timmerman, MHA, CPHQ, Director of Quality Improvement

Re: **Managed Care Accountability Set (MCAS) Measurement Year 2021: Data Collection Effort**

Date: January 13, 2022

Gold Coast Health Plan (GCHP) wishes our provider partners a happy and healthy 2022! Thank you for your work providing high quality care to GCHP members within the community. We commend your perseverance and valuable service to GCHP members during these challenging times.

2021 / 2022 MCAS Project

The Quality Improvement (QI) team has begun preparing for the annual Managed Care Accountability Set (MCAS) data collection and reporting project. For Measurement Year (MY) 2021 / Reporting Year (RY) 2022, GCHP will report outcomes on MCAS, a list of quality indicators selected by the state Department of Health Care Services (DHCS). Many of the MCAS measures are part of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS[®]), a nationally recognized set of standardized performance measures.

Medical Record Collection

The MCAS project is a retrospective review of services and clinical care provided to members. RY 2022 will assess services provided in 2021 (and prior to that for designated measures). GCHP will report **36 MCAS** measures to DHCS and, of those, **15** measures will be held to a minimum performance level (MPL). Measures held to MPL are evaluated using data sources including claims, encounter and supplemental data, and medical records.

For each of the following measures, a random sample of patient records are selected for medical record review:

- Cervical Cancer Screening (CCS)
- Childhood Immunization Status (CIS)
- Comprehensive Diabetes Care HbA1c Poor Control (>9%) (CDC-H9)
- Controlling High Blood Pressure (CBP)

- Immunizations for Adolescents (IMA)
- Prenatal and Postpartum Care (PPC-Pst/Post)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents (WCC-BMI/PA/N)

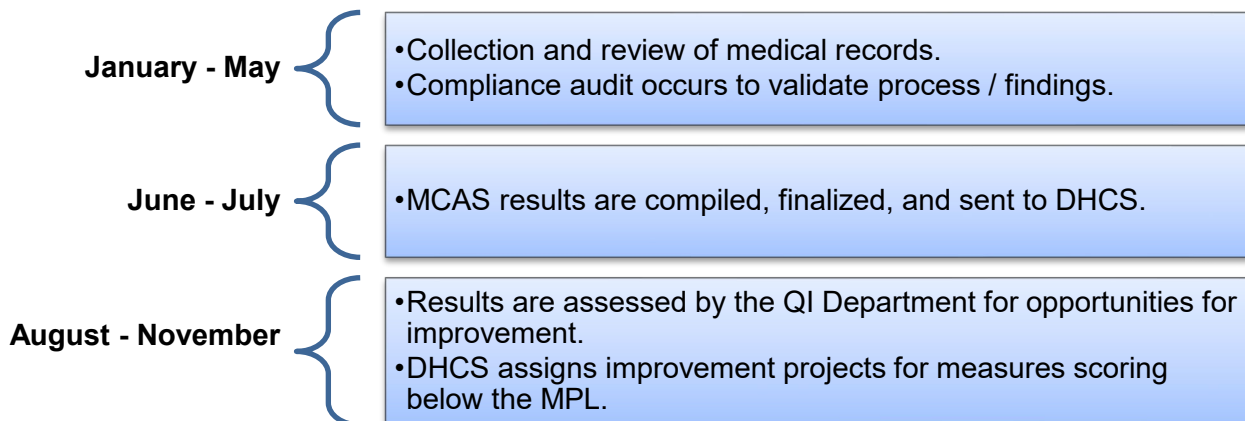
For each of the following measures, claims / encounter and supplemental data are used to assess performance (no medical records are requested):

- Breast Cancer Screening (BCS)
- Child and Adolescent Well-Care Visits (WCV)
- Chlamydia Screening in Women (CHL)
- Well-Child Visits in the First 30 Months of Life (W30)

Provider Office Participation

Clinics can expect to be contacted by Inovalon – the certified HEDIS vendor – to obtain designated medical records for selected patients, as applicable. Options for medical record submission include electronic medical record (EMR) access, secured / encrypted email, fax, standard mail, or onsite visit. In light of COVID-19 social distancing precautions, electronic means for collection of medical record information is preferred.

2021 MCAS Timeline



MCAS Resources

A variety of reference materials, including newly added measures and updates to existing measures, are available on the GCHP website. These materials are designed to help providers understand the MCAS performance measure requirements, including coding guidance and recommendations for best practices. These resources are currently being updated on the GCHP website to reflect MY 2021 / RY 2022. Materials include:

- MCAS Measure Tip Sheets
- COMING SOON: Frequently Asked Questions (FAQs)
- COMING SOON: Quick Reference Guide

To view these MCAS resources, visit GoldCoastHealthPlan.org and select For Providers > Quality Improvement.

Thank you for your support of the MCAS data collection project. If you have any MCAS questions or concerns, contact GCHP's Quality Improvement Department at QualityImprovement@goldchp.org.