



Dear Member,

Welcome to Gold Coast Health Plan (GCHP)!

As a Ventura County Medi-Cal participant, you are automatically enrolled in GCHP. We manage Medi-Cal benefits and coordinate health care needs for our members.

Your Medi-Cal coverage is restricted to only cover services for certain health problems. What you need to know:

- You do not need to select a primary care providers (PCP) You may get health care from any GCHP contracted provider.
- In this packet, you will find your GCHP ID card and a member handbook.
- Show your GCHP ID card when you visit your doctor and to get Medi-Cal covered services.

If you have any questions, call GCHP Member Services at **1-888-301-1228**, Monday through Friday, 8 a.m. to 5 p.m. (except holidays). If you use a TTY, call **711**.

Visit our website at **[www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)** to learn more about GCHP and your benefits.

Wishing you good health,

Felix L. Nuñez, MD, MPH  
Chief Executive Officer