



## Pharmacy Service Representative (PSR) Prescriber Phone Campaign

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March 10, 2021

Pharmacy Service Representatives (PSRs) will begin reaching out by phone to introduce the new Medi-Cal Rx Web Portal and available resources and functionality. This outreach to prescribers will accomplish the following:

- Provide guidance on how to start registration for the Secured Provider Portal
- Inform prescribers of currently available training and resources for Medi-Cal Rx

All Medi-Cal Rx providers, including pharmacies, prescribers, and their staff, will need to complete secure Web Portal registration in order to access Education and Outreach training calendars, training course enrollment, and resources located in the Medi-Cal Rx Learning Management System (LMS), Saba. All Education and Outreach events will be posted in a calendar on Saba, and providers will have the ability to enroll in web-based, instructor-led, or computer-based training.

To access Saba, providers need to utilize the User Administration Console (UAC) application. Click the **Medi-Cal Rx Training** hyperlink on the [Education & Outreach page](#) of the Medi-Cal Rx Web Portal or go directly to the [UAC website](#). UAC office hours are available to assist providers in successfully completing UAC registration.

To register for an Office Hours session, please email [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) and include the following information:

1. Name of Individual
2. Provider Name
3. National Provider Identifier (NPI)
4. Phone Number
5. Email Address
6. Preferred Date and Time of Office Hours Session