



Resilience

2020 Report to the Community
Maui Health Foundation



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'A'ohe hana nui ke alu 'ia

*No task is too big when
done together.
No task is too big when
shared by all.*

Dear Friends, Family, and Neighbors,

There is no doubt that 2020 was the most challenging year Maui Health has experienced. As we start to see the light at the end of the tunnel, we feel tremendous hope because those challenges revealed some wonderful things about our hospital, our staff, and our community.

To our community, we are forever grateful for your support, as you became our true partners. Businesses, many hard-hit themselves, and individuals were phenomenal, and their responses went from morale boosting to literally lifesaving.

Restaurants donated meals. Hotels offered personal protective equipment (PPE) and gift cards. Individuals stepped up with everything from donations large and small, to a connection that made it possible for Maui Memorial to purchase desperately needed ventilators — at a time when no organization or government office across the state could find one.

You were there for us so that we were able to be there for the community.

To our staff, you are our greatest resource. Everyone — from the emergency room staff, nurses, assistants, therapists, and housekeepers on the front line to the behind-the-scenes departments that kept the facilities safe and running — placed others before themselves to provide exceptional care with compassion. You showed up every day, worked long hours under stressful conditions, and sacrificed time with your own families to care for our larger community family.

You embody the spirit of 'ohana in everything you do and are the keepers of our community's health and well-being.

To our Foundation, every penny you raise goes to saving lives, but last year you also became our partners in battling the pandemic, seeking out critical needs and finding innovative ways to fulfill them and to support employee morale.

You brought the community into our mission.

Through all this, we learned more clearly than ever, that we are all in this together. Our lives are inextricably intertwined and we need to continue to protect each other. That is our goal going forward; to meet our community's needs, large and small, right here at home. Some of our efforts include:

- expanding our specialty services by recruiting and retaining some of the best in cardiovascular surgery, neurological surgery/intervention, and other areas so that residents have access to the care they need, where and when they need it.
- building a cardiac assessment center within our Emergency Department so that we streamline the path from diagnosis to treatment at a time when every precious minute matters.
- adding and upgrading equipment such as 3D mammography in our imaging department, ensuring that we provide the best diagnosis and treatment possible.
- continuing efforts to make Maui Memorial a regional tertiary facility, able to meet the critical needs of not only Maui residents, but those from across the state.

The past year brought us all closer together in ways that we could have never imagined and is one thing from 2020 for which we are truly thankful.

Thank you for helping us keep Maui healthy and vibrant.

Michael A. Rembis
CEO and Administrator
Maui Health

Melinda Sweany
Chief Development Officer
Maui Health
Maui Health Foundation

Tamar Goodfellow
Board President
Maui Health Foundation



THE DONOR

As Maui transplants and real estate brokers, my husband Nam and I understand how important it is for new residents to know and support their new community's vital resources and services. We both hail from areas recognized for their education, healthcare, and medical research — Boston and Switzerland — so as our business flourished, we chose to focus our giving back to Maui through those fields. We helped found Maui Preparatory Academy, and after that, observed with interest the changes and efforts happening at Maui Memorial.

So I accepted an invitation to a Maui Health Foundation event to learn more. Little did I know that I soon would be learning more than I had planned, and firsthand.


The day before the event, I was diagnosed with breast cancer.

But I attended the event and left feeling pretty good about the hospital. I had my radiation treatments at the Pacific Cancer Institute at Maui Memorial, and the level of care I received wasn't pretty good — it was fabulous, higher than my expectations.

Nam and I wondered how many people knew what a gem we had here and realized that, through our network, we are uniquely positioned to help make new and part-time residents aware of the caliber of care available through Maui Memorial. So, in addition to being donors, we've helped organize two fundraisers so far on West Maui.

Our goal is to help all residents — new, longtime and part-time — know that in addition to Maui's many other treasures, there is exceptional expertise and care available, right here at home, at Maui Memorial.

Mary Anne Fitch & Nam Le Viet



"In addition to Maui's many other treasures, there is exceptional expertise and care available, right here at home, at Maui Memorial."



THE PATIENT

My whole life, I never went to the doctor. I was able to take my health for granted — until very recently.

During a massage, the massage therapist noticed a lump on the back of my leg that throbbed and suggested I get it checked.

I did some research online, and it sounded much like a popliteal aneurysm, a bulging weakness in the artery. I read that these can be life-threatening and require surgery, so I headed straight to the ER. They confirmed the diagnosis and referred me to a surgeon.

The surgeon recommended a stent and graft, but an angiogram to map the area showed that the artery was too convoluted for the procedure recommended. I felt like a ticking time bomb with no code to disarm it. Fortunately, I was referred to a new surgeon recently recruited by Maui Health, Dr. Connaughton. The aneurysm was huge, about five inches long by two inches wide, but he determined a way to perform the graft to work around the convoluted area.

The surgery went well, and three days later, I was home. I am so grateful to Dr. Connaughton for his expertise, skill, and wonderful bedside manner, and the wonderful hospital staff who took such good care of me post-surgery.

When it seemed I was faced with a problem with no solution, Dr. Connaughton found one for me, and now I'm on my way to a full recovery.

Javier Rodriguez

THE HEALTHCARE PROVIDER

In an arterial aneurysm, the arterial wall becomes weakened and forms a bulge — a little like a bubble in a garden hose. These can develop anywhere in the body. If the bulge ruptures, the result is sudden death. An aneurysm in the popliteal artery, located behind the knee, is a little different. A clot will often form inside the vessel, causing a loss of blood flow to the leg, leaving the person at high risk of losing the limb.

In most cases now, the aneurysm is repaired with a covered stent in the vessel. A typical popliteal artery is 6-7mm in diameter, and if it grows to more than 20mm, it needs to be repaired.

But Javier's aneurysm was 50mm — there was literally no place to hold a stent, and there was little time to wait. He required bypass surgery.

A few years ago, someone on Maui with this severe of an aneurysm would have had to travel to California or elsewhere for treatment, but because I had performed bypasses for years before coming to Maui in 2019, we were able to save Javier the additional risk of traveling. We sutured in a graft above and below the aneurysm and then tied off the aneurysm to restore healthy blood flow in the leg.

The surgery went smoothly, and Javier was out of the hospital in three days and able to recover from the comfort of his home. He is on the road to a full recovery.

Dr. Rob Connaughton
General Surgery Specialist/Vascular Surgeon

Prior to joining Maui Health two years ago, Dr. Connaughton was a surgeon in private practice near Dallas, TX. He has 27 years in surgical experience, including minimally invasive endovascular repairs.



THE HEALTHCARE PROVIDER

More than 90% of our joint replacement patients go home in less than 24 hours, and some the same day as their surgery. Tracy and Joan, despite the severity of their cases, were no exception. Performing total joint procedures since 1982, I have learned that a patient's success relies not just on what I do in the operating room, but what happens before and after.

While working for Kaiser Permanente in California, I developed a pre-op class that helps patients get back to normal activities safely and significantly faster than other joint replacement programs.

Now I use that same program here on Maui to help patients know what to expect, pre-, during, and post-op, and how to prepare to get in the best shape possible before surgery, whether that's through exercising on their own or physical therapy, for the best results and fastest recovery.

Tracy had bilateral degenerative knee disease. Given his level of fitness, he was a perfect candidate for having both joints replaced at the same time. Joan had final-stage avascular necrosis and had used a walker for a year prior, but she worked hard to get herself ready for surgery. Both surgeries were successful and they have since returned to their active lifestyle, but I credit both for working hard before and after to optimize that end result.

It's a pleasure to help patients return to living their lives to the fullest, pain free.

Dr. Warren Ayers
Orthopedic Surgeon & Joint Specialist

THE PATIENTS

Two new knees, one new hip and now we feel like a whole new couple.

We've always been fit and stayed in shape. But over the last several years, that became progressively more difficult as the cartilage in Tracy's knees wore to nothing, and my hip went out, leaving us both in terrible pain.

Dr. Ayers gave us back our active lives, each time, literally in a day.

Dr. Ayers replaced both of Tracy's knees in August. Tracy stayed one night in the hospital, and two weeks later was back at the gym. Not only that, Dr. Ayers straightened his legs, which were bowlegged from his days as a cowboy. I could see the difference as we walked to the car to go home.

After my hip went out, three doctors gave me three different answers and got me nowhere. But after Tracy's success, I made an appointment with Dr. Ayers. He diagnosed me with final-stage avascular necrosis — the bone in my hip was dead. So, seven weeks after Tracy's procedure, Dr. Ayers replaced my hip. I went home that afternoon, walking up the 14 steps to our front door, pain free. I was back at the gym a week later to rebuild my strength and went from walker to trekking pole within a month.

We are so grateful to find this level of expertise here on Maui. I also appreciated how Dr. Ayers worked with us before and after to ensure that not only was the procedure a success, but our recovery was as well.

We dance, we hike, we go to the beach. We feel like we're 20 years younger, and we're loving it.

Tracy & Joan Musselman



Prior to joining Pacific Permanente Group and Maui Health four years ago, Dr. Ayers worked for The Permanente Medical Group in California as a total joint specialist and spent three years on the regional/national group responsible for making total joint decisions for all of Kaiser Permanente. At Maui Health, he helps with trauma and orthopedic care for the community, in addition to serving as a total joint specialist.

THE DONOR

I've been blessed to have spent a lot of time traveling, designing for and dressing those in music, film, and television. Work typically took me to vibrant cities like Vancouver and Los Angeles, which have a lot to offer, but after each season, I was always so happy to return to Maui. It's where I've raised my son, met my husband Peter, and run my clothing line. It's home.

But whether you're in a metropolis or on a small island, your quality of life is dependent on your health.

Fortunately, access to excellent healthcare is something we don't have to travel to a big city to access. We have it right here at home, thanks to Maui Health.

Several years ago, Peter introduced me to Tamar Goodfellow, president of the Maui Health Foundation board. I was so impressed with her commitment to ensuring that high-quality healthcare is available here, that Peter and I have supported Maui Health ever since.

Then when COVID-19 struck last year, seeing the organization's response reaffirmed our commitment. The doctors' and staff's dedication to caring for the community through an ever-changing situation and the Foundation's diligence in meeting new and urgent demands — from ventilators to assistance for those in need — showed resilience in the face of crisis.

We're proud to be a part of ensuring that high-quality healthcare remains available for all on our island, now and in the future.

Maggie Martin



"Fortunately, access to excellent healthcare is something we don't have to travel to a big city to access. We have it right here at home, thanks to Maui Health."

RESILIENCE AS A COMMUNITY



THE HEALTHCARE PROVIDER

I worked with COVID-19 patients in our ICU, starting with the first wave last spring. We learned more about the disease every day, and as nurses, it broke our hearts to have to isolate those patients: we understand the importance of looking someone in the eye, touching someone's hand, just being there.

It was just as hard at home because, like many healthcare workers, I worried about exposing my family to the virus — especially since my wife, Marnie, is a two-time thyroid cancer survivor and was diagnosed with chronic myeloid leukemia eight years ago. So I moved out of my house into our carport to avoid potentially infecting Marnie and our daughter, Addisson. But in April, I woke up one morning and didn't feel right. I realized I couldn't smell anything. I had that quiet moment coming to terms with what this most likely meant.

I was horribly sick for three weeks. For five nights, I struggled alone to even breathe. For weeks after that, I couldn't sleep and suffered aches, heart palpitations, and other symptoms.

One of the things that got me through was the outpouring of support from my family, friends, and colleagues. With my world reduced to a carport and no personal interaction for weeks, I experienced firsthand how even a thread of connection with others keeps us strong for the fight to get better.

Seven and a half weeks later, I was finally able to get out of the carport and go back to work. I felt as if I had won the golden ticket: knowing I had some antibodies took away some of the anxiety of being face to face with a patient and allowed me to lessen their isolation.

To continue regaining my strength and endurance, I began working toward doing the things I love: diving, and kite flying. Initially, my swimming was strong, but my lungs were so weak I couldn't blow the water out of my snorkel. By week 12, my strength had fully returned, and I could start diving. That first time, swimming along the ocean floor again and realizing how much I had missed it, was when I truly felt I had done it — I had not only survived, I had fully regained my life.

That journey from the depths of illness and isolation to the healing depths of the ocean gave me something else, too. The ability to truly be there for those in my care, who were on the same journey — to look them in the eye and say, "I've been there. It's going to be tough, but you're going to be OK."

James Ash Cutland, RN
Educator - Regional Hospital Admin. Education

THE DONOR

A local community hospital is so critical: it's literally where life begins, can be extended, and sometimes ends. And for us on Maui, being treated without leaving the island can mean the difference between life and death.

That's why Jim Falk Automotive Group has been a supporter of Maui Memorial for more than 20 years.

At the beginning of the pandemic back in March and April, the news was filled with reports of shortages of critical medical supplies and equipment, especially ventilators. I took this frightening prospect to heart and contacted Maui Memorial Medical Center to see how we could help.

I couldn't imagine the idea of any of our community members coming down with the COVID-19 virus and being placed in a life-or-death situation but not having the equipment needed. March and April were challenging times economically for our companies, but as long as this vital equipment could be tracked down and purchased, I felt that I had to participate in a solution.

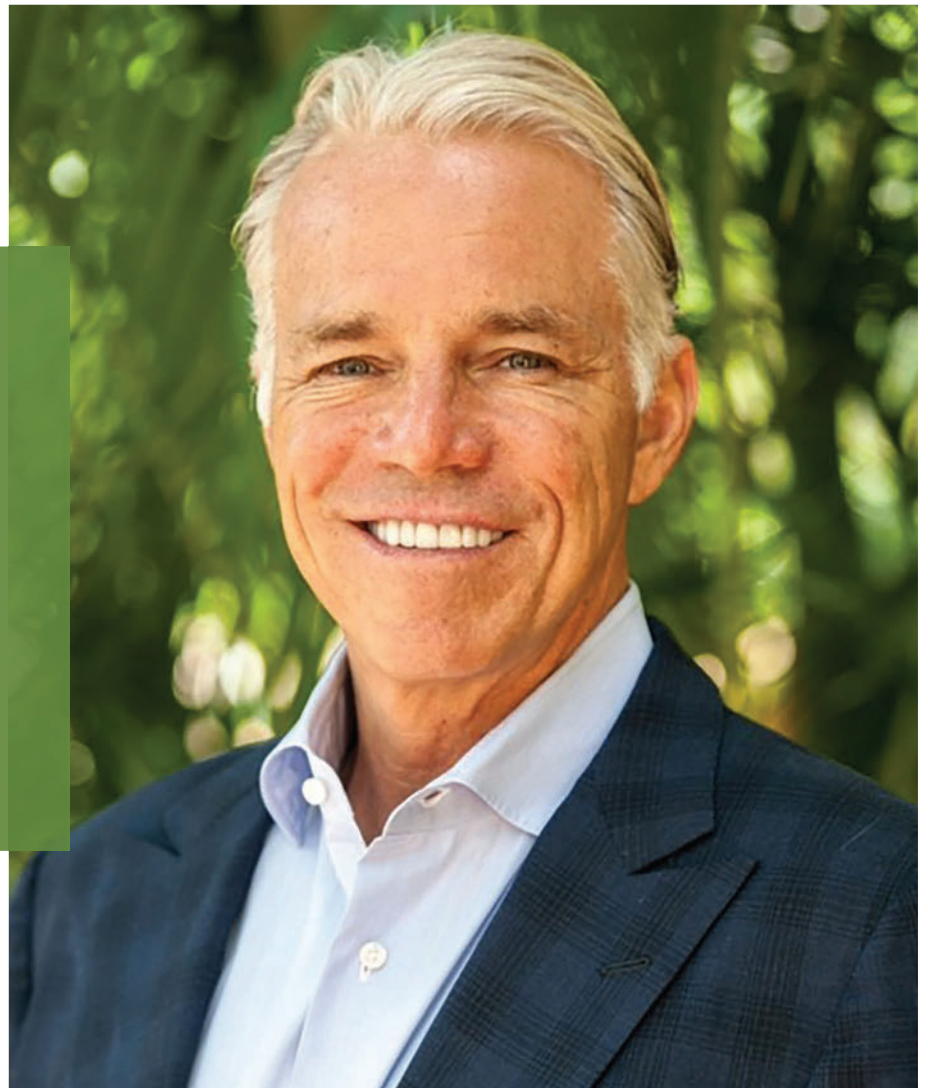
We made a donation to Maui Health Foundation to purchase as many brand-new ventilators as possible, and fortunately, they were able to procure the medical devices.

Our companies have been supporters of Maui Health for many years now, and we will continue to assist the hospital and our community whenever we can.

Jim Falk
Jim Falk Automotive Group

"I couldn't imagine the idea of any of our community members coming down with the COVID-19 virus and being placed in a life-or-death situation but not having the equipment needed ... as long as this vital equipment could be tracked down and purchased, I felt that I had to participate in a solution."

Maui Health Foundation was able to purchase seven new ventilators from Multicare Health System who also donated three used ventilators for a total of ten ventilators for Maui Memorial Medical Center.



RESILIENCE DURING A PANDEM



THE HEALTHCARE PROVIDERS

"Our departments are usually behind-the-scenes, keep-things-running-smoothly departments," says Infection Control Manager Kelly Catiel. "But with COVID-19, like everyone else, we had to pivot. We went from behind the scenes to the frontline for our frontline."

"At first, there was so much fear because of how little was known about the virus, so we developed new practices based on the most current, reliable information, and then educated staff on how to care for and protect patients, each other, their families, and themselves."

"Resources were as critical as information. Global demand outstripped supply for things we normally had on hand, so how we used PPE and other supplies had to be rethought and retaught to balance safety and inventory. Day after day, month after month, we worked together, kept information flowing, and learned how to adapt," says Kelly.

"When we learned vaccines for healthcare workers would arrive soon, it was a huge relief," says Employee Health Manager Chrissy Miller. "But we had to plan for storing, allocating, tracking, and administering them without knowing how many or when they would arrive. Fortunately, we received enough to offer both rounds of vaccines to all staff. Soon after, we also received approval for additional vaccines to help vaccinate the community."

"When the vaccines arrived, we had six stations running 13 hours a day, seven days a week. I will never forget that first day. Some recipients cried with relief and gratitude, sharing stories of not seeing family or hugging grandchildren in almost a year. In a little over a week, we had administered 4,600 vaccinations."

"Looking back," Chrissy says, "the last year has been a marathon run at a sprint pace, filled with emotional highs and lows. The work-life balance went out the window with COVID-19. Like others, we've worked seven days a week, sometimes until 2 or 3 am, to get employees what they needed to keep patients, each other, and themselves safe."

"It's been a struggle for our families, too. I'm not home much, and when I am, I'm tired. My kids have had to learn not to rely so much on me. They understand, but it doesn't make it easier."

"My children are 6 and 9," adds Kelly. "I'm lucky to have a support system, yet there are still tearful days and nights. I tell them the same thing I tell our staff: 'We will get through this.'"

"And I know we will because the staff at Maui Memorial has become an even tighter-knit team. In the face of adversity, we succeeded by working together — and now are stronger for it."

Chrissy Miller, RN - *Employee Health Manager*

Kelly M. Catiel, RN, BSN, CIC - *Infection Control Manager*

THE DONORS

Many times, when being treated by a physician or nurse, we're so focused on our health that we only see the doctor as a provider, not a person. But the pace, long hours, and emotional intensity of working in healthcare can take a toll on their own health, as well as that of their family and their patients.

That's why it's important we support our healthcare workers in a way that keeps them well and able to focus on what they do best: saving lives and improving quality of life.

My physician in Seattle started a provider wellness program at Virginia Mason Hospital, and it has shown steady progress and positive feedback from those involved. Stanford and the Mayo Clinic started similar programs several years ago, and have studies confirming the significant benefits from such a program, including reductions in stress and burnout and improving health.

As donors to the Maui Memorial cardiology program, my wife, Kathleen, and I know cardiologist Dr. Colin Lee, so I suggested to him that we start such a program at Maui Memorial. Working with hospital leadership, Maui Health Foundation, and Virginia Mason Hospital, we will launch a program to support Maui Health's providers health and well-being.

In light of the additional stressors created by COVID-19, we also donated to the hospital's Infectious Diseases/Infection Control program to help ensure frontline workers have the resources they need to keep patients and themselves safe.

Most of us will never be responsible for saving lives, but it is critical that we help those who do. That's why we are proud supporters of Maui Health.

Kathleen & Tom O'Gorman



"Most of us will never be responsible for saving lives, but it is critical that we help those who do."



Resilience of our kupuna in Kula

On September 28, 2020, Kula Hospital's patients and staff gathered to honor and celebrate the site's 110th anniversary of caring for the health of the island's most vulnerable: originally as a tuberculosis sanatorium, and now as home of Kula Hospital and its long-term care programs for the elderly and developmentally disabled.

Patients and staff gathered outside on the lawns, socially distanced, for the ceremony. A helicopter dropped flower petals and showered patients in a joyous flurry of color, and a Hawaiian healer conducted a blessing of attendees, before performing a healing/cleansing ritual on every floor and in every department of the hospital itself.

It was a beautiful moment in the midst of a tough year, but there was more good news at Kula as we finished 2020: Kula Hospital did not record a single case of COVID-19 among our inpatients.

This is especially impressive given the high staff-to-patient ratio and contact required for ensuring our patients' physical, mental, and emotional well-being. This achievement reflects not only the changes made in work protocols, but in the mindset of our staff. So many of the things we enjoyed and considered good to do together prior to the pandemic — carpooling to work, sharing lunch, getting together — became risks to be mitigated. Seeing how they changed both their professional and personal lives to keep our patients and our community safe was extraordinary.

Their efforts and commitments were a beautiful testament to the legacy of this site as a place of health and healing.

Kerry Pitcher

*Senior Director Long Term Care & Critical Access,
Kula Hospital and Lāna'i Community Hospital*



Supporting our community on Lāna'i

As the only hospital and long-term care facility on the island, it is our responsibility to be here for the community when they need care. But as COVID-19 spread around the globe, our responsibility became to be there for our community before they needed our care.

We were fortunate to not have any cases of COVID-19 on Lāna'i through the spring and summer, but we knew it was a matter of when, not if, COVID-19 would arrive. We had one antigen testing system, which allowed us to get test results in 15 minutes, but one wouldn't be enough if COVID-19 took hold in the community. We needed to be able to significantly increase testing if we were to keep the hospital and the community ahead of the virus — and thanks to our community and staff, we were.

Larry Ellison and Pūlama Lāna'i took the vital first step by generously funding the purchase of a second antigen testing system for Lāna'i.

With testing capacity doubled, we needed the professionals to make use of it. Our amazing nursing staff stepped up to learn how to process test results. Testing became part of their daily work life at Lāna'i Community Hospital.

When the surge of COVID-19 cases hit Lāna'i in October, we were ready. We increased testing by almost 400%. Being able to test so many every week and get results in minutes rather than days allowed us to quickly identify positive cases and whom to isolate, and to assist the community and Lāna'i Department of Health to track and manage clusters.

Within a few weeks, we were seeing no new cases, and the island has not had a single case since then. In addition, we were able to protect those here in our care during the surge: our skilled nursing facility has not recorded a single COVID-19 case.

COVID-19 moves quickly, but thanks to the powerful partnership of community and hospital, we were able to, as well.

Kerry Pitcher

Senior Director Long Term Care & Critical Access - Kula Hospital and Lāna'i Community Hospital

Looking Ahead

American Heart Association Accredited Chest Pain Center

Having an accredited Chest Pain Center on Maui provides our community and neighbor islands the latest evidence-based guidelines and best practices for diagnosing and treating acute coronary syndrome.

Chest Pain Center accreditation by the American Heart Association (AHA) is an elite mark of excellence for the care of acute coronary syndrome patients. Accredited Chest Pain Centers undergo a rigorous evaluation process by the AHA based on its ability to assess, diagnose, and treat patients quickly and effectively, in addition to clinical outcome statistics, and comparisons nationwide.

Patients experiencing symptoms of a possible heart attack will see reduced time to see a physician to receive diagnosis and treatment during the early stages when it is most critical to preserving the heart muscle. The center will also provide specialized observation settings where physicians can monitor patients when it is unclear whether they are having a coronary event, ensuring a patient is neither sent home too early or needlessly admitted to the hospital.

Improving outcomes and overall efficiency and effectiveness of patient care processes from evaluation, diagnostic testing, to therapeutic interventions, Maui Health will be a source of state-of-the-art heart care, right here at home.



**American
Heart
Association®**

3D Mammography at Maui Health

Breast cancer affects more women in Hawaii than any other cancer. One in eight women in the United States will develop breast cancer in the course of her lifetime. Early detection provides better outcomes and less extensive treatment.

Conventional mammography can miss 10 - 20% of breast cancers, primarily due to superimposed breast tissue: trying to detect a three-dimensional object with a two-dimensional picture.

With 3D mammography, we can detect 41% more invasive breast cancers, finding cancers that are millimeters in size, specks the size of a grain of salt. Such technology is essential to our fight against breast cancer, and that is why Maui Health is excited to be offering this technology to our community in the year ahead.





Trauma Level II Designation for Maui Memorial Medical Center

Currently, Maui Memorial Medical Center (MMMC) is a Hawaii State Designated Level III Trauma Center, equipped to initiate definitive care for all injured patients with providers in specialties including cardiovascular surgery, orthopedic surgery, neurosurgery, stroke, vascular, anesthesiology, ER medicine, critical care, interventional radiology, general surgery, and others. At least ten surgeons on rotating shifts provide 24/7 coverage with a 30-minute response time for full trauma activations. OR readiness in 30 minutes.

With an ACS Level II verification, MMMC can initiate definitive care for all injured patients, providing 24-hour coverage with a dedicated trauma service at a maximum 15-minute response time for full trauma activations in the Emergency Department. OR readiness in 15 minutes.

It has been Maui Health's mission to improve the level of service and quality of patient care for our community and visitors. Maui Health has been actively recruiting providers in high volume areas such as neurosurgery, trauma, vascular, oncological surgery, gastroenterology, and others in pursuit of that mission. With these increased services, we have seen the number of patient transfers decrease from 119 in 2018 to 41 in 2020.

MMMC is prepared to operate and provide trauma care according to ACS Level II standards by April 1, 2021, with hopes to become an ACS Level II Verified Trauma Center by the fall of 2022.

Heart Brain Vascular Center Upgrades

Maui Memorial Medical Center (MMMC) currently has three suites in its Heart, Brain, Vascular Center (HBVC). Two suites with single plane imaging and one suite with bi-plane imaging. Looking ahead, MMMC will have two suites with bi-plane imaging systems.

Bi-plane imaging is one of the most advanced interventional imaging technologies available. Two cameras rotate around the patient, allowing surgeons to view 3D imaging of a patient's anatomy: highly detailed images of blood vessels, soft tissue, and blood flow in real-time. Such imaging can help locate blockages that cause ischemic stroke, identify aneurysms and other malformations in the arteries and veins.

Bi-plane imaging is extremely beneficial for treating our stroke patients and numerous other complex vascular emergencies that require life-saving treatment.

Having a second bi-plane suite will allow MMMC to treat these types of emergencies more quickly, saving valuable time, and improving patient recovery. Other enhancements include mapping software, allowing surgeons to plan their course of action before surgery, using the patient's 3D imaging.

These enhancements will ensure that our community has access to the latest, state-of-the-art technology in healthcare, comparable to larger hospitals in metropolitan areas, right here at home.

Partnering in Philanthropy

HAWAII COMMUNITY FOUNDATION

The Hawaii Community Foundation has provided grants to support our COVID-19 relief efforts at Maui Memorial Medical Center and Kula Hospital.

THE ROY H. & LORRAINE M. OKUMURA FOUNDATION

The Roy H & Lorraine M. Okumura Foundation supports our Nutrition Service departments at Maui Health, providing funding for equipment.

JIM FALK MOTORS OF MAUI

Jim Falk Motors of Maui provided funds towards the purchase of ventilators for Maui Memorial Medical Center during a time when no organization or government office across the state could find one.

THE ROOT FAMILY FOUNDATION

The Root Family Foundation, during the height of COVID-19, donated face shields for our frontline staff — a much-needed, but extremely hard to source item at the time.



Spago at Four Seasons Resort Maui hosted for the 9th year in a row, our signature "An Evening at Spago" dinner. Proceeds from this event were in support of the recently announced American Heart Association Certified Chest Pain Center at Maui Memorial Medical Center.



Mākena Golf and Beach Club has graciously supported Maui Health Foundation by hosting our annual Mākena Valentine's Day dinner, which raises funds to support hospital programs, medical equipment, and facility improvements.



Hotel Wailea provided gift cards to its Restaurant at Hotel Wailea to some of our frontline staff at Maui Memorial Medical Center, Kula Hospital, and Lāna'i Community Hospital to enjoy a dinner with their families.



Goodfellow Bros. continues to support our hospital staff by funding our Guardian Angel recognition program each year.



Pūlama Lāna'i provided funding for COVID-19 testing equipment for our community on Lāna'i.

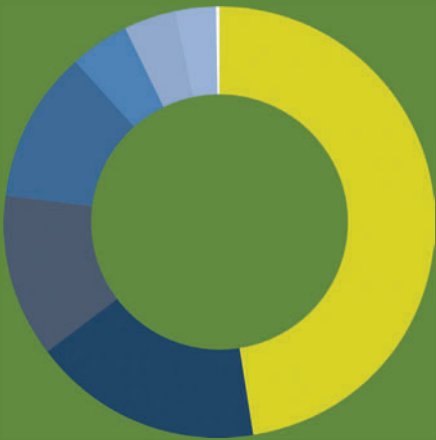
Supporting Award-Winning Care



Financial Highlights

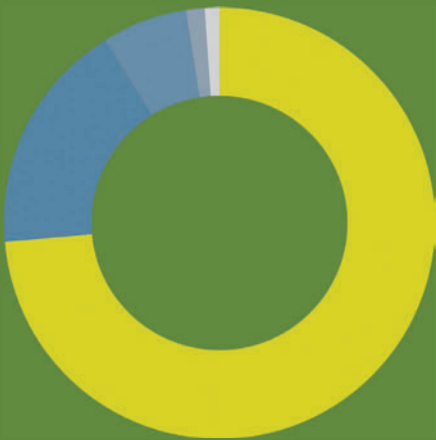
Maui Health Foundation’s mission is to engage our community and visitors in supporting our hospitals in order to ensure Maui Health delivers the highest level of patient-centered healthcare.

Total Raised in 2020: \$3,264,650



- WHERE YOU GAVE**
- Emergency Department
 - Other Hospital Departments/Programs
 - Provider Wellness
 - COVID-19 Relief
 - Cardiac Care
 - Imaging
 - Infectious Disease
 - Endowments

Total Grants to Maui Health in 2020: \$2,552,769



- HOW YOUR GIFTS WERE INVESTED**
- Capital
 - COVID-19 Relief
 - Patient Assistance
 - Community Outreach
 - Other



- Revenue \$3,264,650
 - Expenses \$288,992 *
- *Includes event expenses

- Beginning in 2021, 100% of your donations will go to savings lives on Maui.



Giving Back

We've lived on Maui for 21 years. About 10 years ago, my husband, David, had an emergency health issue. As we prepared to drive to Maui Memorial, we realized we didn't even know where exactly the hospital was. That was quite a reality check for us, wondering what if this had been a life-threatening situation? What did we even know about this hospital?

In metropolitan areas, you have a choice of hospitals. But here on our small island, we only have one institution, so it's the responsibility of all of us who call Maui home to ensure that it's the best it can be, ready and able to save lives right here on Maui.

If you really want something, you need to become part of the solution, that's why I joined the Foundation board seven years ago.

Our volunteer board members bring a broad range of skills and are all committed to giving Maui Health the support it needs to meet the needs of our community. For example, we launched our Hospital Hui program (see opposite page) to raise funds for upgrading systems and capabilities for the ER, OR, and ICU. One of the keys to attracting high-quality specialists is giving them a place to practice their skill on leading-edge equipment, so we raised funds for the specialized equipment needed to upgrade the neurosurgery program at Maui Memorial. Now we have two incredibly qualified and experienced neurosurgeons.

My personal priority, however, goes back to my experience 10 years ago: build awareness, engage with the community, and let everyone know how they can be a part of the solution.

In a small community, everybody needs to be part of making it happen. When we work together, each giving at whatever level we're able, we improve the quality of life not just for ourselves but for all who live on and visit Maui.

Karen Williams

Maui Health Foundation Vice President

Ways to Give

Maui Health Foundation gratefully accepts gifts to support Maui Memorial Medical Center, Kula Hospital, and Lāna'i Community Hospital.

No gift is too small, and will be used for the project or program of your choice. Your contributions are tax-deductible, and you will receive a letter of acknowledgment for tax purposes.

ANNUAL GIVING – gifts provided throughout the year.

CAPITAL GIVING – a substantial gift with a targeted purpose for facility or equipment.

GIFTS-IN-KIND – a product or experience used for further fundraising.

MULTI-YEAR PLEDGES – a financial commitment paid over multiple years.

ONLINE GIVING – visit www.mauihealth.org/foundation to make a secure, online donation today with a credit or debit card.

PLANNED GIVING – gifts through your estate plans, bequests, charitable gift annuity, charitable remainder trusts.

TRIBUTE/MEMORIAL GIFTS – an honorarium or memorial gift.

Lifetime Cumulative Giving

The Foundation gratefully acknowledges the following individuals for their lifetime commitment of \$25,000 or more to support Maui Health. We are grateful for these philanthropic leaders and their significant impact for more than two decades.

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* The Hospital Hui is a dedicated and caring group of people who love Maui and want to see the highest quality healthcare available to everyone, right here in our own backyard. Members have committed to a multi-year pledge totaling \$50,000 or more which will support the following three critical care areas – Emergency Room, Intensive Care Unit, and Operating Room. Hospital Hui membership includes immediate family members.



Our Community Our Hospitals, Our Foundation

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