

### Visiting Guidelines and Process | Updated July 31, 2021

Our priority is the health and safety of our patients, employees, providers, and visitors. To provide the highest level of care and safety, we must continually review processes and protocols to ensure they are aligned with reducing any potential risk, especially the inadvertent introduction of the COVID-19 virus inside the hospital.

To protect the health and safety of everyone inside the hospital, it is necessary that we limit visitors to Maui Memorial Medical Center (MMMC).

**Effective Saturday July 31, 2021** no visitors will be allowed entry to MMMC with the exception\* of the following:

- **Women in labor** are permitted one (1) designated visitor for their entire stay. The mother may also designate to their attending physician prior to labor a midwife or doula to be present during labor and through the delivery. The specific midwife or doula will be indicated in the plan of care. Women in labor and their visitors may enter at either the Main Lobby or the ER/PCI entrance.
- **Pediatric patients** are permitted to have one (1) parent or guardian with them at all times. Pediatric patients may have two adult immediate family members to facilitate the transition from one adult to the other.
- **End of life and significant changes in condition** may have two (2) visitors. These situations will need to be communicated by the charge nurse to security to provide entry for the additional visitors.
- **ADA patients** with any disability may have one personal assistant (18 years or older) if essential for the patient's physical or emotional well-being and care.

**All exception visitors** will be screened at the entrance for temperature and any signs or symptoms consistent with a virus. They will be provided a mask, and it must be worn at all times while in the facility; this includes during their visit in the patient's room. Masks are to be worn over both the nose and mouth. Visitors must limit their movement to a direct path to and from the person they are visiting.

Security at the entrance will provide the visitor with a visitor badge specific to the room and bed that they are visiting. The badge must be worn so that staff can easily validate they are authorized to be in the facility.

We are hopeful this restricted policy can be lifted soon, and we will continue to closely monitor the Maui County and state positivity rates for signs of reduced viral spread. In the interim, patients can connect with their loved ones virtually and we can help coordinate the use of an iPad or other device if they do not have access to one.

*\*Some units and/or patients may be closed to visitors at certain times*