

TEAM KENTUCKY®

CABINET FOR HEALTH
AND FAMILY SERVICES

OFFICE OF INSPECTOR GENERAL

DRUG ENFORCEMENT AND PROFESSIONAL PRACTICES BRANCH

KASPER

Kentucky All Schedule Prescription Electronic Reporting

TJ REGIONAL HEALTH
INTEGRATED ACCESS
TRAINING GUIDE

Change History

Version	Date	Description	Person/s
1.0	January 9, 2020	Initial Version	Dharma Bhavsar
1.2	8/2/22	Draft version/ Add Screen shots	Dharma Bhavsar
V2	8.5.2022	Final Version / Updates	Dharma Bhavsar

Contents

<i>Change History</i>	2
1 Overview of purpose of integrated access to KASPER.....	4
2 How does integrated access to KASPER work?.....	4
2.1 Who can see the KASPER reports?	4
2.2 How to Query the PDMP	5
2.3 Possible Responses from KASPER	6
2.3.1 KASPER Data is Returned Successfully	6
2.3.2 KASPER Defers/Multiple Patient Matches	6
2.3.3 Error Messages/Loss of connectivity	7
2.3.4 PDMP displays for Patient No Data.....	7
2.3.5 Report Displays Prescription Records with Past Data or Duplicates	8
2.3.6 Report Displays Data with Different Demographic Data	8
3 KASPER Only Functionality.....	9
3.1 Prescribing Report Request (Reverse KASPER)	9
3.2 Annual and Quarterly Report Cards	9
3.3 Querying with Multiple Names and Demographic Data	10
4 Support.....	11
4.1 What happens if I do find errors on the prescribing reporting?	11
4.2 General Questions about Program or Policy Issues	11
4.3 Technical issues	11
4.4 General Questions and about Integration	11
5 Mandatory Use of KASPER.....	11
5.1 How will KASPER know that I am compliant?	11
5.2 Registration Requirements	11
6 Helpful Links.....	11

1 Overview of purpose of integrated access to KASPER

KASPER uses third party intermediaries such as the PMP Interconnect hub in conjunction with the PMP Gateway, the RxCheck hub or the Kentucky Health Information Exchange to facilitate the transfer of requests from an EHR/Pharmacy system to our system and the response from our system back to the local system. This process integrates KASPER report information into your workflow in your native system. The intermediaries assist by translating the request from the format used by the EHR/Pharmacy system to the format used by the KASPER system. EHR/Pharmacy system vendor's partner can partner with other software companies to present the information. It is important to note that integrated access can provide data for most scenarios. However, it will not fully replace the use of the traditional KASPER portal. ***Prescribers and Pharmacists must maintain an active KASPER portal account to be compliant with state statute.***

2 How does integrated access to KASPER work?

TJ Regional Health has worked with KASPER to provide a solution that is integrated into prescriber's workflows in your organization. **DrFirst** will assist you by:

- Sending a request to KASPER
- Displaying those records in a user friendly format

Integrated access will provide KASPER data in the majority of cases. Under some circumstances, users will need to query via the KASPER portal. User will have to query KASPER in some circumstances including, but is not limited to those outlined below:

- The process used by KASPER has identified matches that may be more than one unique individual and KASPER defers from providing data
- The connectivity between your system and KASPER is not working
- An error message is presented in your system in place of KASPER data

The requirement to query KASPER is still in effect in these cases and you **must query** using the traditional KASPER website to maintain statutory compliance (see the PDMP Lookup Errors section below).to maintain statutory compliance.

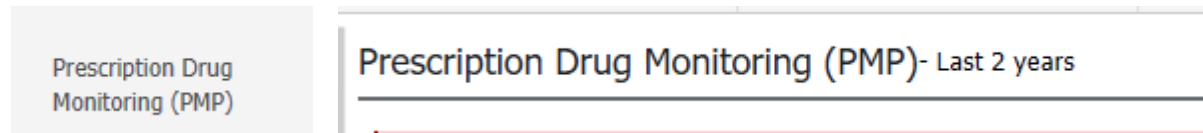
2.1 Who can see the KASPER reports?

While KASPER allows access for multiple user types, integrated access is limited to prescribers with a DEA license to prescribe controlled substances for medical treatment of and pharmacists for the pharmaceutical treatment of a current or prospective patient.

2.2 How to Query the PDMP

A request is sent to KASPER based on the patient demographic information in your system. The request occurs when you click on the Launch button in while in the specific patient's chart. Below you will find an illustration of how you will access the KASPER functionality in your system.

From Cerner Power Chart - Look for Mpages-Workflow Component



This component is found in all Provider workflows.

Click into the component- This will launch the review for above defined period to any provider with a listed DEA numbers.

2.3 Possible Responses from KASPER

2.3.1 KASPER Data is Returned Successfully

When KASPER successfully returns data for a patient, DrFirst analyzes that data and uses it to generate alerts. The full PDMP data, as well as alerts are compiled into a report. When you have reviewed a report, a date/timestamp will be recorded in the record.

The screenshot displays the DrFirst Provider View for Rachel Green. The patient's information is shown at the top, including age (49 years), sex (Female), height, weight, BMI, MRN (7000814), Fin (60008122), DOB (12/19/1972), Loc (GLAS 3W: W372; 1), Inpatient Fin (60008122), Admit Dt (7/26/2022), CDT (09:17:01), Disch Dt, COVID-19 status (<Not Ordered>), Patient Portal (No ACO), and Code Status (Not yet documented). The main content area shows the Opioid Review section with a PDMP Review. A disclaimer states: "Reports are generated based upon data provided by state Prescription Monitoring Programs (PMP). You agree that you are solely responsible for the medical decisions made using PMP information and agree to indemnify and hold harmless, the providers of this service and its vendors for all claims based on your use thereof. You also agree that you are solely responsible for complying with any and all laws and regulations related to querying, accessing, or consulting PMP data. If you believe the information is incomplete, please log into the applicable prescription monitoring program website to verify." Below the disclaimer is a table of PDMP data with columns: Filled, Written, ID, Drug, QTY, Days, Prescriber, RX #, Dispenser, Refill, Daily Dose, Pymt Type, and PMP. The table contains 12 rows of data for Hydrocodone-Acetamin 7.5-325, all prescribed by Ke Man. The total is 12 Private Pay: 0.

2.3.2 KASPER Defers/Multiple Patient Matches

This can happen if the system has data that matches the patient but cannot return a confident match on the patient requested. After, there are the query matches multiple patients that may or may not truly be a match. When this occurs, the state will send a **Deferred status**. In this case, you will need to login to the KASPER website (<https://chfs.ky.gov/agencies/os/oig/dai/deppb/Pages/kasper.aspx>) and **must query** the patient in the KASPER portal if require by statute to query the patient.

The screenshot displays the DrFirst Provider View for Phoebe Buffay. The patient's information is shown at the top, including age (51 years), sex (Female), height, weight, BMI, MRN (7006704), Fin (60008134), DOB (8/19/1970), Loc (GLAS 3W: W372; 1), Inpatient Fin (60008134), Admit Dt (7/26/2022), CDT (09:58:49), Disch Dt, COVID-19 status (<Not Ordered>), Patient Portal (No ACO), and Code Status (Not yet documented). The main content area shows the Opioid Review section with a PDMP Review. A red box highlights a service error message: "Service Error 014-07-0004: Based on the patient details submitted, your state PMP could not identify a unique patient. Please manually search for the patient in your state PMP website. Review Prescription Drug Monitoring Program (PDMP) data by logging into the state PDMP." Below the error message, there are sections for Acute Opioid Administrations (0) and Prescribed and Documented Opioids (0). A checkbox for "I certify that I have reviewed PDMP information." is present and unchecked. A "Mark as Reviewed" button is at the bottom right.

2.3.3 Error Messages/Loss of connectivity

Errors may occur if the connection to KASPER or application is not functioning properly. Some error messages will tell you search the state PDMP website to review details for the patient. Other error messages may **not** mention search the state PDMP website. If you receive an error message, **you must query the patient in the KASPER website to maintain compliance with statutory requirements.**

The screenshot shows a medical software interface for a patient named TRAIN, CMTHREESEVEN. The patient's allergies are listed as 'Allergies: Allergies Not Recorded'. The interface includes a menu on the left and a main content area. A red box highlights a 'Service Error' message: 'Service Error: 014-99-9999: Unable to service your request, please contact PDMP technical staff. Review Prescription Drug Monitoring Program (PDMP) data by logging into the state PDMP.' Below this message, there are sections for 'Acute Opioid Administrations (0)' and 'Prescribed and Documented Opioids (0)'. A 'Mark as Reviewed' button is visible at the bottom right.

2.3.4 PDMP displays for Patient No Data

There may be patients on which KASPER does not have data. When no patient is match is identified, the following will display.

The screenshot shows a medical software interface for a patient named Geller, Ross, 52. The patient's date of birth is 04/13/1970. The interface includes a menu on the left and a main content area. A red box highlights a message: 'No patient matching the search criteria submitted was identified. If you believe a dispensation record exists for this patient, we recommend you manually search your state PDMP site with different search criteria and/or utilize partial search (if available).' Below this message, there is a section for 'NarxCare®' and a table for 'RX Summary'. The table has columns for 'Summary', 'Opioids* (excluding Buprenorphine)', and 'Buprenorphine*'. The data in the table is as follows:

Summary	Opioids* (excluding Buprenorphine)	Buprenorphine*
Total Prescriptions	0	0
Total Private Pay	0	0.00
Total Prescribers	0	0.00
Total Pharmacies	0	0.00

2.3.5 Report Displays Prescription Records with Past Data or Duplicates

There may be times when a pharmacy does not enter or correct a prescription record incorrectly. For example, they may have intended to modify days supplied and/or quantity of a medication. Instead, they submitted the modification as a new record. This makes it look like 2 prescriptions were filled with identical attributes. In example below, this is actually the same prescription.

Opioid Review

Disclaimer: Reports are generated based upon data provided by state Prescription Monitoring Programs (PMP). You agree that you are solely responsible for the medical decisions made using PMP information and agree to indemnify and hold harmless, the providers of this service and its vendors for all claims based on your use thereof. You also agree that you are solely responsible for complying with any and all laws and regulations related to querying, accessing, or consulting PMP data. If you believe the information is incomplete, please log into the applicable prescription monitoring program website to verify.

Prescriptions

Total: 13 | Private Pay: 0

Showing 1-13 of 13 Items | View 15 Items | 1 of 1

Filled	Written	ID	Drug	QTY	Days	Prescriber	RX #	Dispenser	Refill	Daily Dose*	Pymt Type	PMP
07/20/2022	07/20/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	Z5	Ken (8891)	null/0	0.50 LME	-	KY
06/21/2022	06/21/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	58	Ken (8891)	null/0	0.50 LME	-	KY
05/20/2022	05/20/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	M09	Ken (8891)	null/0	0.50 LME	-	KY
04/22/2022	04/22/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	N5	Ken (8891)	null/0	0.50 LME	-	KY
03/21/2022	03/21/2022	1	Zolpidem Tartrate 10 Mg Tablet	40.00	30	Je Bra	R097	Ken (8891)	null/0	0.67 LME	-	KY
03/21/2022	03/21/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	H67	Ken (8891)	null/0	0.50 LME	-	KY
02/21/2022	02/21/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	X98	Ken (8891)	null/0	0.50 LME	-	KY
01/22/2022	01/22/2022	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	T008	Ken (8891)	null/0	0.50 LME	-	KY
12/21/2021	12/21/2021	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	F5809	Ken (8891)	null/0	0.50 LME	-	KY
11/22/2021	11/22/2021	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	T7	Ken (8891)	null/0	0.50 LME	-	KY
10/21/2021	10/21/2021	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	J67	Ken (8891)	null/0	0.50 LME	-	KY
09/21/2021	09/21/2021	1	Zolpidem Tartrate 10 Mg Tablet	30.00	30	Je Bra	M23	Ken (8891)	null/0	0.50 LME	-	KY
08/24/2021	08/24/2021	1	Hydrocodone/apap 2.5/500 Tb	30.00	30	Je Bra	A560	Ken (8891)	null/0	2.50 MME	-	KY

Showing 1-13 of 13 Items | View 15 Items | 1 of 1

If this occurs, please reach out to the pharmacy. If the pharmacy agrees that this is an error, they are required to correct the data within seven days.

2.3.6 Report Displays Data with Different Demographic Data

Some patient will have variations in their demographic information as shown below due to patient address changes or pharmacy inconsistencies in reporting data. KASPER returns all demographic data as an aid for your discussions with the patient or other providers when determining a match to your patient.

TRIBBIANI, JOEY
Allergies: Allergies Not Recorded
Adv Dir Type: Advance Directive

Age: 51 years
Sex: Male
No XDocs

Height: [redacted]
Weight: [redacted]
BMI: [redacted]

MRN: 7006...
Fnr: 6008127
Contact: View Details

DOB: 2/12/1971
Loc: GLAS TIS ED; WR
ATTND: TJS; PH/SED

Emergency: FN#6008127 Admit Dt: 7/26/2022 09:26:27 CDT Disch Dt...
COVID-19: <Not Ordered>
Patient Portal: No
ACO: [redacted]

Code Status: Not yet documented

Menu

Provider View

Opioid Review

Disclaimer: Reports are generated based upon data provided by state Prescription Monitoring Programs (PMP). You agree that you are solely responsible for the medical decisions made using PMP information and agree to indemnify and hold harmless, the providers of this service and its vendors for all claims based on your use thereof. You also agree that you are solely responsible for complying with any and all laws and regulations related to querying, accessing, or consulting PMP data. If you believe the information is incomplete, please log into the applicable prescription monitoring program website to verify.

Tribbiani, Joey, 51

Date of Birth: 02/12/1971
Recent Address: 657 Eastlawn Street Louisville, KY 40211
Status of States Queried: [redacted]
View Details

Patient Records (2)

NarxCare®

Report generated on 07/28/2022. Report Date Range: 07/26/2021 - 07/26/2022

RX Summary

Summary	Opioids* (excluding Buprenorphine)	Buprenorphine*	
Total Prescriptions	12	7	
Current Qty	7	0	
Total Private Pay	0	120.00	
Current mme/day	120.00	Current mg/day	0.00
Total Prescribers	1	30 Day Avg MME/day	124.00
30 Day Avg mme/day	124.00	30 Day Avg mg/day	0.00
Total Pharmacies	1		

Prescriptions

Report Criteria

First Name: Joey
Last Name: Tribbiani
DOB: 02/12/1971

Patient Records

Name: Joey Tribbiani
DOB: 02/12/1971
ID: 1
Gender:
Address: 657 Eastlawn Street Louisville, KY 40211

Name: Joseph Tribbiani
DOB: 02/12/1971
ID: 2
Gender:
Address: 657 Eastlawn Street Louisville, KY 40211

3 KASPER Only Functionality

This section highlights functionality that is only available in the KASPER website. Using the website for these functions is an effective way for prescribers to maintain an active KASPER account. Prescribers are encouraged to **run these reports quarterly**. Functions marked by a double asterisk (**) are only available to prescribers.

3.1 Prescribing Report Request (Reverse KASPER)

This report shows a prescriber the dispensed Controlled Substance prescriptions attributed to their DEA license number.

Kentucky.gov eKASPER (Test Environment)

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KENTUCKY ALL SCHEDULE PRESCRIPTION ELECTRONIC REPORTING

Request Report
Summary Report
Status of Request
Administration
Account Maintenance

For technical support please contact KASPER Helpdesk at 502-564-2703
[KASPER Account Number and Verification Certificate](#)

Account Maintenance

Master Account Information

First Name	Last Name	Login Name	Phone	Status	View Delegate Details	View Details
PrescriberM	Optometry	PrescriberM.Optometry@keups.net	(859) 699-6003	Active	Select	Select

Delegate Account Information

First Name	Last Name	Login Name	Status	View Details	Report Card Authorization
PrescriberM	OptometryDel	PrescriberM.OptometryDel@keups.net	Active	Select	Not Authorized Authorize

[Manage Delegates](#)

Prescribing Report Request (Reverse KASPER)

NOTE: Please call the business office at (502) 564-7985 for a report on any other DEA or DATA waiver numbers

Report Details (Date in mm/dd/yyyy format)

Report for Prescriber DEA #: AA2523458

From Date * 08/06/2020 To Date * 11/05/2020

The From and To Date range defaults to a 30 day span; this can be expanded to 90 days. Please note for a larger date range, your report may take longer to complete.

[View Report](#)

3.2 Annual and Quarterly Report Cards

Kentucky.gov eKASPER (Test Environment)

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KENTUCKY ALL SCHEDULE PRESCRIPTION ELECTRONIC REPORTING

Request Report
Summary Report
Status of Request
Administration
Account Maintenance

For technical support please contact KASPER Helpdesk at 502-564-2703
[KASPER Account Number and Verification Certificate](#)

Account Maintenance

Master Account Information

First Name	Last Name	Login Name	Phone	Status	View Delegate Details	View Details
PrescriberM	Optometry	PrescriberM.Optometry@keups.net	(859) 699-6003	Active	Select	Select

Delegate Account Information

First Name	Last Name	Login Name	Status	View Details	Report Card Authorization
PrescriberM	Optometry Del	PrescriberM.Optometry Del@keups.net	Active	Select	Not Authorized Authorize

[Manage Delegates](#)

Prescribing Report Request (Reverse KASPER)

NOTE: Please call the business office at (502) 564-7985 for a report on any other DEA or DATA waiver numbers

Report Details (Date in mm/dd/yyyy format)

Report for Prescriber DEA #: AA2523458

From Date * 08/06/2020 To Date * 11/05/2020

The From and To Date range defaults to a 30 day span; this can be expanded to 90 days. Please note for a larger date range, your report may take longer to complete.

[View Report](#)

Prescriber Report Card

Annual Report Cards

Select an annual report card to view (calendar year) to view, then click on View Report Card. Click **Certify Annual Report** to certify that you have read it.

Make a selection... [View Report Card](#) **[Certify Annual Report](#)**

Quarterly Report Cards

Select a quarterly report to view, then click on View Report Card.

Make a selection... [View Report Card](#)

3.3 Querying with Multiple Names and Demographic Data

In the KASPER website, a requestor can enter multiple names (Aliases) and multiple addresses.

Kentucky.gov eKASPER (Test Environment)

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KENTUCKY ALL SCHEDULE PRESCRIPTION ELECTRONIC REPORTING


Request Report - For Single Patient * Required Field

Request Report
Summary Report
Status of Request
Administration
Account Maintenance


For technical support please contact
KASPER Helpdesk
at 502-564-2703

[KASPER Account Number and Verification Certificate](#)

Patient / Subject Details

First Name * Last Name *
ID Type SSN *
DOB(mm/dd/yyyy) * [Click here for Aliases](#) 

Patient / Subject Address Info

Address * City *
State Zip Code
[Click here for Other Addresses](#) 

Report Details (Date in mm/dd/yyyy format)

From Date *
To Date *
[Inherits to Requests: #10](#)
[Click here for Other States](#)

Check the KentuckyHealth Information Exchange for suspected drug overdose information for this patient.
 Check CourtNet for patient drug conviction data. - Information will be provided based on the SSN or DL entered. VERIFY information is correct for most accurate results. ***this is NOT an official record

Email Notification

Comments & Questions on CHF Programs & Services | Disclaimer
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4 Support

4.1 What happens if I do find errors on the prescribing reporting?

Contacting the dispenser (pharmacy) is always the first step when a possible error is discovered in the prescription content on any KASPER report, as this is where that data originated. If you and the dispenser determine the dispenser reported data in error, the dispenser is required to submit corrected data to the KASPER database within seven days. If you identify any fraudulent activity, you are advised to contact law enforcement. If you are not sure which law enforcement organization to contact or have additional issues after contacting the pharmacy, please call the Drug Enforcement & Professional Practices Branch of the Office of Inspector General for assistance (contact information below) .

4.2 *General Questions about Program or Policy Issues*

The KASPER system is a program of the Office of Inspector General, Division of Audits & Investigations, and Drug Enforcement & Professional Practices Branch. If you have other program or policy questions about the statute or regulations, please contact DEPPB by phone at (502) 564-7985.

4.3 *Technical issues*

As the request and response are processed by your system, first contact your local IT support. If you need further assistance, please contact the KASPER Help Desk, by emailing: eKASPERHelp@ky.gov or by calling: 502-564-2703.

4.4 *General Questions and about Integration*

Please email CHFS.KASPER.Integration@ky.gov, for any Questions or Inquires

5 Mandatory Use of KASPER

5.1 How will KASPER know that I am compliant?

KASPER receives the name of the requester with each transaction. KASPER will maintain a log of those transactions that can audited at any time. In addition, your organization's agreement with KASPER specifies that audit logs must be provided upon request. Both records can be used to monitor compliance.

5.2 Registration Requirements

Integrated users must maintain active registration with the KASPER website portal. To request an account, go to: <https://ekasper.chfs.ky.gov/accessrequest/accessrequest.aspx>

6 Helpful Links

Drug Enforcement & Professional Practices Branch:
(502) 564-7985

KASPER website: www.chfs.ky.gov/KASPER

KASPER Account Request website: <https://ekasper.chfs.ky.gov/accessrequest>

KASPER Help Desk:

ekasperhelp@ky.gov or (502) 564-2703

Kentucky Office of Drug Control Policy:

www.odcp.ky.gov

Find Help Now KY: Substance Abuse Treatment Locator: <https://findhelpnowky.org/>

1-833-8KY-HELP (1-833-859-4357)

For additional information on the regulations of the various licensure boards, please follow the links below:

Kentucky Board of Medical Licensure: <https://kbml.ky.gov/prescribing-substance-abuse/Pages/default.aspx>

Kentucky Board of Nursing: <https://kbn.ky.gov/aprnlicenseinfo/Pages/default.aspx>

Kentucky Board of Dentistry: <https://dentistry.ky.gov/Dentists/Pages/prescribing.aspx>

Kentucky Board of Podiatry: https://podiatry.ky.gov/newstatic_Info.aspx?static_ID=601

Kentucky Board of Pharmacy: <https://pharmacy.ky.gov/Pages/KASPER-Questions.aspx>