

Additional PX Articles/Resources

We're All Emotional Beings: That's What It Is to Be Human: The Beryl Institute Podcast:

<https://theberylinstitute.org/product/were-all-emotional-beings-thats-what-it-is-to-be-human/>

How To Maximize Patient Experience: Five Key Factors With A Big Impact: Forbes.com:

<https://www.forbes.com/sites/forbescommunicationscouncil/2023/06/22/how-to-maximize-patient-experience-five-key-factors-with-a-big-impact/?sh=5960f03515f2>

The Five Elements of Patient Experience: University of Health:

<https://accelerate.uofuhealth.utah.edu/improvement/the-five-elements-of-patient-experience>

How nurses impact quality of care: Maryville University:

<https://nursing.maryville.edu/blog/quality-of-care.html#2>

Getting back to the basics of patient experience in 2023: Press Ganey:

<https://info.pressganey.com/press-ganey-blog-healthcare-experience-insights/getting-back-to-the-basics-of-patient-experience-in-2023>