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Everything you get with Learn365.

Learn365 is the only learning management system purpose-built for Microsoft 365, seamlessly integrating learning into the tools your teams already use every day. With AI-powered capabilities, it simplifies onboarding, ensures compliance, tracks progress, and builds a future-ready skills framework.

Here's a breakdown of Learn365's features and how they empower you to offload repetitive admin tasks so you can focus on what truly matters—developing your people and driving success.

Build and manage courses.

AI-assisted course creation
Use prompts or upload files or video to save time creating course content, outlines, descriptions and quizzes.

Access LinkedIn Learning
Integrate LinkedIn Learning courses into Learn365 by adding your subscription with Content365 x LinkedIn Learning.

Course creation wizard
Walks administrators through the essential steps to create a course within Learn365.

Certificates and skills
Automatically awarded on course completion, recognizing progress and achievement.

Course cloning
Speeds up the course creation process and supports a consistent look and feel with organization templates.

Course completion rules
Set parameters to ensure employees complete learning on time, and refresh their knowledge as required.

Due dates and expiration
Help employees prioritize learning and ensure they maintain the skills they need to carry out their roles.

Learning paths
Guide learners as they develop within your organization with a specific career, learning or skills target in mind.

Mandatory learning
Mark training as mandatory to highlight on learner dashboards and flag in reporting. Disable unenrollment.

Prerequisites
Specify learning objectives that must be met before enrollment, e.g. a course, quiz or assessment.

Sample courses
Free courses to inspire content creators and drive Learn365 and Microsoft 365 adoption.

World-class course content
Add Content365 x Go1, Content365 x OpenSesame or Content365 x Udemy to your Learn365 subscription.

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Build and manage content.

Automation Center Updater

Bulk update course content instantly or on a schedule, to reflect organization or regulatory changes for example.

File storage

Primarily Microsoft SharePoint with Azure Blob Storage to accommodate learners without Microsoft 365 licenses.

Learning module builder

Flexibility to add a variety of content types including read and understood confirmations and embed code.

Organize content

Drag and drop while building learning modules to create a logical flow for learners as they progress.

Learning formats.

Blended learning

Courses or learning paths blend in-person learning with a variety of on-demand and experiential elements.

Content libraries

Our Content365 partners offer courses in formats including animation, book summaries, AR, VR and live action.

Knowledge checks

AI-powered quizzes test learners understanding, and assessments go deeper to validate skills progress.

On demand elearning

Build from scratch in Learn365, import media, SCORM/AICC files or code, or add learning from our content partners.

Onsite instructor led

Supported end-to-end including sessions, invites, wait lists, attendee tracking and integrated room booking.

Virtual instructor led

Seamless integration with Microsoft Teams, with other virtual meeting tools supported via links within courses.v

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Supported file types.

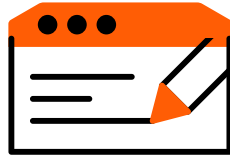Documents (PDF, PowerPoint, Word, Excel, etc.)

Audio

Video

iFrame

Formatted content (e.g. CSS)

LTI 1.1

SCORM

AICC

xAPI

Website links

Measuring learning outcomes.

Assessments
Supervisors can evaluate learner evidence for assurance of employee skills when carrying out their role.

Attendance tracking
Monitor and export attendance and time spent data, or easily visualize in dashboards, reports and audit trail.

Course ratings
Get a quick check on how learning is received, and let learners be guided to popular content by their peers.

Quizzes
AI-powered or manual wizards to build knowledge checks to validate learning with multiple question types.

Question pool builder
Build a bank of questions for course creators to choose from rather than starting from scratch each time.

Survey builder
Using Microsoft Forms, course creators can follow up with learners and collect feedback for continuous improvement.

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Enrollment and discovery.

AI-powered recommendations

Guide learners to the most relevant content for their learning goals with AI recommendations.

Assign courses

Use Entra ID or Office 365 groups to assign courses based on properties including role, department or location.

Automation Center Assigner

Target courses to dynamic audiences based on learner characteristics and behavior.

Direct enrolment

Allow self-directed learners to enrol themselves onto courses, or require approval from a manager.

Microsoft Copilot

Stay in the flow of work, using Copilot to search for relevant courses in Learn365.

Search and filter

For learners who prefer to browse the course catalog, categories and tags help identify content quickly.

Waiting lists and flows

Keep learning administration simple as learner priorities shift with waiting lists and simple enrolment flows.

Notifications.

Automated notification flows

Set and forget notification templates to confirm enrolment, changes, due dates and completion of learning.

Customizable templates

60+ templates make it easy to consistently share essential information and keep learners on track.

Email, in-app and Teams

Learners and instructors can receive notifications where they work and learn.

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Learner experience.

Learn in the flow of work

Courses in a few clicks from Copilot, Teams on the web, app or mobile, or the Learn365 mobile app (iOS and Android).

Learner dashboard

An at-a-glance view of progress towards learning goals whether for compliance or personal development.

Manager dashboard

All the information managers need to support their teams and identify gaps that might hold them back from goals.

Microsoft Viva Learning

Courses from Learn365 can be easily displayed in Microsoft Viva Learning.

Mobile responsive

Delivers a consistent learning experience whether a learner is at a desk or on the move.

Multilingual support

Courses supported in all SharePoint languages, with 23 languages supported across Learn365 on web and mobile.

Points and leaderboards

Customizable points can visualize progress, and leaderboards can help motivate learners with tangible goals.

Progress synch

Learning progress will synch across devices, including progress made while working through content offline.

Social learning

Dedicated Teams channels for courses, learning paths or onboarding, encourage peer to peer collaboration.

Certification and compliance.

Audit logs and transcripts

View and export learner transcripts and audit logs to validate learning completion, events and actions.

Certificate templates

Create, customize and automatically award on course completion. Require retake within a specified window.

Confirm understanding

Require learners to validate they have reviewed a policy, regulation or other document.

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Skills management.

AI-powered definitions

AI-powered skills definitions speed up the creation and management of a skills framework across the organization.

Approval workflows

Assign and approve skills automatically based on roles and learning completion, edit skills and skill levels manually.

Customizable levels

Customizable skill levels and level sets to align with organization, professional or regulatory standards.

Expiry rules

Set expiry dates, reminding learners via notifications and the skills dashboard to keep their skills current.

Learning mapped to skills

Associate skill levels with courses to guide employees to appropriate learning.

Organizational insights

Conduct advanced skills gap analysis at the organization level using customizable Power BI reports.

Self-assessment

Learners can self-assess their skills and skill levels from the My Training Dashboard.

Team gap analysis

Manage individual skills and identify skills gaps across the team with the skills proficiency dashboard.

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Tracking and reporting.

Administrator reports
Export or view data in dashboards, for example; content, session, user, quiz, training duration and learner reports.

Automation Center Reporter
Schedule and distribute training activity reports in Excel or .CSV formats.

Learner transcripts
Access and export learner transcripts for proof of learning activities including timing of course completion.

Line manager dashboard
From this central view of their team's progress, managers can take action or export learning data for reporting.

My training dashboard
An overview of learning progress including transcripts, skill management, and AI-enhanced recommendations.

Power BI templates
Pre-built Power BI reports including compliance, skills, transcript, cancellations and performance insights.

Team skills proficiency
Managers can assess team skill proficiency and gaps, grant or revoke skills, or adjust skill levels.

Training plan progress
Manage learner progress at the training plan level, including enrollments, forced retake and certificates. Export reports.

Customization.

Automation flows
Build custom flows to further automate training administration tasks, using the Microsoft Power Platform.

Certificates and notifications
Create your own certificates and edit the text, fields and branding of email notifications.

Custom analytics
Build on Power BI templates, or use the OData connection to the Learn365 database for deeper learning insights.

Learn365 homepage
Customize in SharePoint to create a central hub to highlight learning and development priorities.

Learn365 mobile app
Apply your own color scheme and create an information page for the Learn365 mobile app.

Learn365 Teams app
Use your own logo and name for the Learn365 app in Microsoft Teams.

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Mobile app.

Availability
Supported on iOS and Android systems, the Learn365 app can be downloaded from the AppStore or Google Play store.

Complete learning experience
Learn365 on employee mobile devices including learner and line manager dashboards, catalogs and course player.

Offline learning
Downloaded content can be accessed offline and progress will synch to Learn365 once the learner reconnects.

Push notifications
Remind learners to complete their learning to meet deadlines.

Security with Intune
Through integration with Microsoft Intune the mobile app is fully secure.

App for Microsoft Teams.

Customization options
Update the app with company logo and app description.

Full learner and admin access
Dedicated app including the full learning and admin experience.

In-app notifications
Customizable for every step of the learning journey including skills, assessment and mandatory training.

Microsoft Teams mobile app
Accessible not just on desktop and web, access the Learn365 app for Microsoft Teams from the Teams mobile app.

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Security.

Data storage
Store data in a Microsoft Azure data center in the region of your choice, including Microsoft GCC data centers.

GDPR compliance
Zensai ensures client and partner data is kept safe, secure, and GDPR compliant.

Secure handling of data
Learn365 only collects the minimum required personal information to deliver this functionality.

Track roles and permissions
Build visibility and limit access to personal employee information.

Trust Center
Get more details on GDPR, security, privacy, data storage, handling , access and encryption from Trust Center.

User authentication
via Microsoft 365, including Microsoft Entra ID, and Microsoft Authenticator including the Learn365 mobile app.

Learn365 is natively integrated into your Microsoft infrastructure.

Copillot	Teams	Viva Learning	SharePoint	Power Apps	Power Automate

Entra ID	Exchange	Office	Power BI	Dynamics 365	Azure logic Apps

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Content integrations.

✓
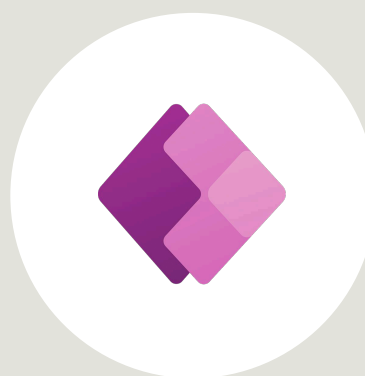
Content365 x 365 Akademie

Microsoft 365 learning integrated into your Learn365 catalogs. Subscriptions available from Zensai.

✓

Content365 x Go1

Add and manage Go1 content from Learn365 with subscriptions available from Zensai.

✓

Content365 x LinkedIn Learning

Add LinkedIn Learning courses to Learn365. Subscriptions purchased directly from LinkedIn Learning.

✓

Content365 x OpenSesame

Add and manage OpenSesame content from Learn365 with subscriptions available from Zensai.

✓

Content365 x Storyals

Microsoft 365 learning integrated into your Learn365 catalogs. Available from Storyals or Zensai.

✓

Content365 x Udemy Business

Add Udemy Business courses to Learn365. Subscriptions purchased directly from Udemy Business.

Data integrations.

✓

Automation Center Importer

Import historical learning data from other systems into Learn365.

✓

Automation Center Synchronizer

Enrich your user data with input from Entra ID or .CSV and use in Automation Center Assigner and Reporter.

✓

Integrate365

Connect to 60+ HRIS and HCM system to bring employee data into Learn365.

✓

Learn365 API

Connect your learning data to a variety of ERP, reporting and HR systems using the Learn365 API.

✓

Microsoft 365

Native integrations into the Microsoft 365 suite including Entra ID, Teams, Office, Power Apps and Copilot.

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User management.

✓

Add HRIS & HCM user data

Import user data from over 60 HRIS and HCM systems with the addition of Integrate365.

✓

Entra ID groups

Assign learning to users in bulk via groups created within Microsoft Entra ID.

✓

Entra ID synchronization

Full integration into Microsoft Entra ID enables granular user permissions that are regularly synchronized.

✓

Guest access

Use Microsoft Entra ID guest access to add external learners (e.g. customers, suppliers) to Learn365..

✓

Purge users

Deleting users will retain learning records. Completely purge user details from Learn365 manually as needed.

✓

Single Sign On (SSO)

Employees don't have to remember an additional password, they simply log in with their Microsoft 365 credentials.

✓

User types

Multiple user types (e.g. learner, course administrators, LMS administrator) with different system permissions.

Frontline or deskless worker access.

✓

Consistent learner experience

Upload content for frontline workers on Azure Blob Storage for seamless access to learning, even Microsoft Office files.

✓

Create Flow365 users

Create and manage Flow365 users in Learn365 without requiring Microsoft 365 licenses or guest user access.

✓

Mobile app & browser access

Available via the Learn365 app or a web browser to access to learning from any device, anywhere.

Deployment.

Cloud-based SaaS

No on-premises requirements, Learn365 is delivered via cloud-based applications and storage systems.

Configuration options

Course catalogs and global LMS settings are simple to configure.

Simple installation

Install in minutes. Just a few clicks to deploy, clearly defined in step-by-step guidance.

Training and support.

Knowledge base

Comprehensive knowledge base with troubleshooting tips, how-to articles and what's new updates.

Product training

On demand product training is available to ensure you get the most from your Learn365 deployment.

Technical support

Technical support team with helpdesk ticket, email and remote support options.