



## JOB DESCRIPTION

**Position:** NANNY  
**Location:** Within the overseas programme as stated on your covering letter  
**Report to:** Resort Childcare Manager

As Nanny you will provide care for Nursery Children, ensure the smooth running of the Nursery, and provide Childcare information to parents. You will ensure the high standards the company expects are maintained at all times.

Your responsibilities and duties:

### Pre-Season

- Attend the pre-season training course.
- Assist with cleaning and preparation of Nursery and Snow Club rooms.
- Assist with the collation of the inventories provided to you of Nursery and Snow Club equipment and materials.

### During the season

#### Nursery, Snow Club and Cocoa Club

- As part of the Childcare team you are responsible for giving and maintaining first class Child Care to Esprit children either with a group of children or 1:1 care.
- You will be involved in planning an exciting and stimulating weekly activity plan.
- You will ensure the weekly activity plan is carried out by you and the team.
- You will maintain the high standard expected from Esprit Childcare as dictated in the Childcare Manual.
- Set up activities and clean the child care rooms daily to the standard we expect.
- Ensure that the Nursery and Snow Club rooms are bright, colourful and inviting.
- All wall decorations are to be kept looking smart and replaced if necessary through the season.
- At the end of each week collate all Nursery children's artwork and place in a decorative art file to be presented during the medal ceremony.
- You will be the primary worker for one or more children each week. This role involves taking a more active part with the children's paperwork when you are in Nursery and informing parents of any events that may have arisen each day.
- You will be the primary contact for that child's/children's parents. If they have any questions or queries you will need to make yourself aware of what that child has been doing when you are not on duty, via nursery paperwork.

#### Providing Child Care information to parents

- You will attend the weekly welcome meeting and provide information to parents about the Childcare programme and procedures.
- Answer guest questions and provide information on the running of Nursery and Snow Club.
- At the end of the week you need to be present and take part in the medal ceremony.

#### Supervision of Lunch and High Tea

- During the course of the day, lunch will be provided for the children either in one of our Chalets or Chalet Hotels. You will accompany the children to lunch, feed the younger babies and help the other children if needed. Food is prepared and cooked by chalet/hotel staff but you will be required to help clear and clean the tables and floor when the meal is over.
- High Tea is served to the children in their own chalets after the day's activities and you will supervise the meal and the children until the parents return.
- Ensure the catering team follows any allergies or specific dietary needs and that the allergy charts and mats are present and correct.

#### Health and Safety

- Nurseries, Snow Clubs and Cocoa Clubs require regular safety checks. All toys need to be checked regularly for breakages or general wear and tear that may affect the safety of the children and staff using them.
- If during your safety checks or through the daily running of the Nursery you discover anything that needs to be removed or repaired you must remove it and report it to your Resort Childcare Manager.
- Effective safe transport of Esprit Children to and from planned activities will need to be organised.



- A risk assessment of planned activities must be undertaken and measures put in place to minimise these risks before the first guests arrive.

#### **Paper work**

- Maintain 'due diligence records' for any safety checks or risk assessments made within the Childcare setting.
- You are to ensure that all Childcare paperwork is completed correctly and on time e.g. Children's diaries, registers and accident forms.
- Collate information from Childcare paperwork and pass information on to the Resort Childcare Manager at a weekly meeting.

#### **Airport**

- You may be required to staff the Esprit airport playroom. This is done on a rota and involves offering and taking part in activities with the Esprit children.
- You may also be required to help out on airport transfers offering help and information to guests.

#### **Baby Listening and Cocoa Club**

- Esprit offers its guests in Chalet Hotels and larger Chalet properties a free baby listening patrol each evening whilst adult dinner is served, these shifts will be allocated on a rota and will make up part of your working week.
- On Chalet or Chalet Hotel staffs day off we offer a baby listening service so that our adult guests can dine out for the evening this is also done on a rota.
- Esprit offers Mini Cocoa Club, Cocoa Club and Cocoa Club Plus (in some resorts). These clubs are designed for the children who are not quite ready for bed. You will be required to work in these clubs on a rota.

#### **Flexibility**

- As a vital part of a large resort team you need to be flexible and willing to work in Snow Club taking on the role of a Snow Ranger when required as well as other duties deemed suitable by the resort management in assisting with the running of the resort/hotel.
- Throughout the season you may be required to transfer to a different resort.

#### **Post Season**

- Assist with cleaning and close down of Nursery and Snow Club rooms.
- Assist with the cleaning of Nursery and Snow Club equipment and materials. Make sure everything is checked and an inventory made ready for shipping to the relevant storage facility.
- Ensure staff uniforms are handed back clean and inventoried.

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