

Hotelplan UK is a well-established and profitable family of travel and tour operating businesses with a strong tradition of excellence, quality and service. Each of our companies is incredibly passionate about its holidays, and our staff both in the UK and overseas are focussed to ensuring that we meet, indeed exceed, the expectations of our customers.

Our vision is 'creating amazing holiday experiences to be proud of'.

Your job will be: Head Nanny

Your Manager will be: Resort Childcare Manager

What you will be doing

- Providing a friendly, welcoming and fun atmosphere for your guests
- Working to the highest standard to provide the best possible care for young children and infants in a nursery setting
- Adhering to strict ratios as set by the companies policies
- Completing detailed risk assessments for both your nursery play rooms and outside settings
- Coaching your team to lead and deliver fun, safe and structured nursery sessions
- Leading your team to ensure the nursery rooms are clean, inviting, stimulating and fun amongst other nursery duties (nappy changes, following routines etc.)
- Ensuring all children's meal services are set-up, served and delivered to an excellent standard in a fun and friendly way
- Developing less experienced Nannies to benefit their future and our service
- Attending and co-leading the weekly team meeting to ensure you are fully briefed on the following week's arrivals and any other important information including allergies and dietary requirements
- Liaising with parents regarding their child's holiday spanning all elements of attendance and encouraging this communication with your team
- Coaching to deliver the highest standards of safety and supervision in our evening listening services
- Assisting the Resort Childcare Manager with additional relevant duties
- Working closely with the other departments and their Managers for the best communication, ensuring our high standards continue from all areas
- Delivering welcome briefs to provide all relevant childcare/family information to our guests
- Ensuring all daily/weekly paperwork is up to date and completed accurately

What type of person are we looking for

- Experience in working in the childcare industry to include nursery setup, session delivery, safety awareness & cleaning
- Level 3 in Early Years studies or similar
- Previous Management experience
- Customer service experience; showing dedication to offer our guests the most amazing holiday experience
- Enthusiastic, lively, sociable, friendly and a team player
- Previous seasonal experience (desirable)
- Flexible and adaptable approach to roles, responsibilities and working hours

What's important to us: Our Company Values

- Be Passionate in everything we do
- Work together as a United team
- Be innovative embracing and driving change
- Trusted, open and honest
- Stand out and be distinctive

Your job description is written to describe the general content of expected duties of the role. It is not exclusive or exhaustive and you may be required to undertake other duties that are reasonable and relevant to the scope of the role as the business requires. We aim to review job descriptions regularly to ensure they are an accurate representation of your role. A job specific task list will be discussed with you at training/once in resort.

We are committed to safeguarding and promoting the welfare of children and expect all employees, to share this commitment. This post is subject to the disclosure of criminal records and vetting checks, including an Enhanced Disclosure Barring Service Check (DBS).