

Hotelplan UK is a well-established and profitable family of travel and tour operating businesses with a strong tradition of excellence, quality and service. Each of our companies is incredibly passionate about its holidays, and our staff both in the UK and overseas are focussed to ensuring that we meet, indeed exceed, the expectations of our customers.

Our vision is 'creating amazing holiday experiences to be proud of'.

**Your job will be:** Childcare Driver

**Your Manager will be:** Resort Childcare Manager

### **What you will be doing**

- Providing a safe and fun experience for your guests at all times
- Caring for each child as an individual, tailoring your interactions to match each individual guest's expectations
- Being the friendly and approachable face of the company. Yours will be the lasting impression on the guests, and their enjoyment of their holiday will be led by their interactions with you
- Attending the weekly team meeting to ensure you are fully briefed on the following week's arrivals and any other important information including allergies and dietary requirements
- Answering guest questions and provide information on the running of Nursery and Snow Club
- Driving the children to and from their ski lessons
- Accompanying children and their equipment to and from ski school
- Organising all children's ski equipment prior to and following ski lessons
- Taking ownership and pride of the childcare vehicle ensuring it's clean and safe for your guests
- Completing all relevant daily/weekly paperwork including any vehicle related paperwork
- Communicating with parents regarding information on each child's day
- Supervising children during meal times
- Liaising closely with all other team members in the resort, ensuring clear communication at all times
- Having a genuine can-do mind-set and approach to your time in the Alps
- Covering evening shifts as and when required by the management team

### **What type of person are we looking for**

- Experience in working in a hospitality service industry ideally with previous driving experience
- Customer service experience; showing dedication to offer our guests the most amazing holiday experience
- Enthusiastic, lively, sociable, friendly and a team player
- Previous seasonal experience (desirable)
- Flexible and adaptable approach to roles, responsibilities and working hours
- Full clean drivers licence

### **What's important to us: Our Company Values**

- Be Passionate in everything we do
- Work together as a United team
- Be innovative embracing and driving change
- Trusted, open and honest
- Stand out and be distinctive

*Your job description is written to describe the general content of expected duties of the role. It is not exclusive or exhaustive and you may be required to undertake other duties that are reasonable and relevant to the scope of the role as the business requires. We aim to review job descriptions regularly to ensure they are an accurate representation of your role. A job specific task list will be discussed with you at training/once in resort.*

*We are committed to safeguarding and promoting the welfare of children and expect all employees, to share this commitment. This post is subject to the disclosure of criminal records and vetting checks, including an Enhanced Disclosure Barring Service Check (DBS).*