

Hotelplan UK is a well-established and profitable family of travel and tour operating businesses with a strong tradition of excellence, quality and service. Each of our companies is incredibly passionate about its holidays, and our staff both in the UK and overseas are focussed to ensuring that we meet, indeed exceed, the expectations of our customers.

Our vision is 'creating amazing holiday experiences to be proud of'.

Your job will be: Snow Ranger

Your Manager will be: Head Snow Ranger/Resort Childcare Manager

What you will be doing

- Providing a friendly, welcoming and fun atmosphere for your guests and ensuring that excellent high standards of childcare and guest service are maintained
- Delivering fun, safe and structured club sessions, day and evening to children aged 3-12 years
- Assisting within the Nursery with infants and toddlers (as/when required)
- Working as a team to ensure ski school lessons run punctually, as a unit providing a 'take to' service with enthusiasm and energy (ski lesson child drop off service)
- Liaising with ski school to have the best knowledge to feedback for parents
- Ensuring all children's meal services are set-up, served and delivered to an excellent standard in a fun and friendly way
- Adhering to Health & Safety incl. COSHH legislation and Food Hygiene best practices
- Attending the weekly team meeting to ensure you are fully briefed on the following week's arrivals and any other important information including allergies and dietary requirements
- Liaising with parents regarding their children's day spanning all elements of attendance
- Delivering the highest standards of safety and supervision in our evening listening services
- Completing all daily/weekly childcare paperwork correctly
- Attending the weekly show/medal ceremony to deliver ski certificates and souvenir art packages
- Attending the airport on transfer day to support guests with arrival and departure coaches including speeches on the coach and selling

What type of person are we looking for

- Experience in the childcare industry to include club setup, session delivery, safety awareness & cleaning
- Customer service experience; showing dedication to offer our guests the most amazing holiday experience
- Enthusiastic, lively, sociable, friendly and a team player
- Previous seasonal experience (desirable)
- Flexible and adaptable approach to roles, responsibilities and working hours including transfer weeks to other resorts when necessary

What's important to us: Our Company Values

- Be Passionate in everything we do
- Work together as a United team
- Be innovative embracing and driving change
- Trusted, open and honest
- Stand out and be distinctive

Your job description is written to describe the general content of expected duties of the role. It is not exclusive or exhaustive and you may be required to undertake other duties that are reasonable and relevant to the scope of the role as the business requires. We aim to review job descriptions regularly to ensure they are an accurate representation of your role. A job specific task list will be discussed with you at training/once in resort.

We are committed to safeguarding and promoting the welfare of children and expect all employees, to share this commitment. This post is subject to the disclosure of criminal records and vetting checks, including an Enhanced Disclosure Barring Service Check (DBS).