

Job Description

Hotelplan UK is a well-established and profitable family of travel and tour operating businesses with a strong tradition of excellence, quality and service. Each of our companies is incredibly passionate about its holidays, and our staff both in the UK and overseas are focussed to ensuring that we meet, indeed exceed, the expectations of our customers.

Our vision is 'creating amazing holiday experiences to be proud of'.

Your job will be: Santa's Lapland Ranger

Your Manager will be: Santa's Lapland Arctic Circle Centre Leader, Head Ranger, Airport Supervisor

What you will be doing

- Be part of the smooth and efficient running of the Arctic Circle Centre. With direction from the Arctic Circle Centre Leaders, you will provide a highly festive and enthusiastic approach to all aspects of the Search for Santa day. This will involve crowd control and checking guests off for each main activity.
- Responsible for festive arrivals and departures where you will be at the forefront of greeting and seeing off guests with enthusiasm and festive cheer, with direction from the Airport Supervisor.
- You will play an active role in delivering entertainment to families throughout Gala dinner.
- You will be expected to sing Christmas songs and play Christmas games with families at every opportunity to keep the Christmas spirit alive throughout the whole holiday.
- Coach speeches to inform our guests of the relevant information and to answer any questions they may have.
- Genuine enthusiasm for Christmas, the Santa Claus story and ensuring every guest has a magical holiday.

What type of person are we looking for

- Experience working with children is essential
- Customer service experience; showing dedication to offer our guests the most amazing holiday experience
- Enthusiastic, lively, sociable, friendly and a team player
- Previous seasonal experience (desirable)
- Flexible and adaptable approach to roles, responsibilities and working hours.

What's important to us: Our Company Values

- Be Passionate in everything we do
- Work together as a United team
- Be innovative embracing and driving change
- Trusted, open and honest
- Stand out and be distinctive

Your job description is written to describe the general content of expected duties of the role. It is not exclusive or exhaustive and you may be required to undertake other duties that are reasonable and relevant to the scope of the role as the business requires. We aim to review job descriptions regularly to ensure they are an accurate representation of your role.