

## **PRIVACY POLICY**

We at The Restore Capital LLC respect your privacy and are committed to protecting it through our compliance with this privacy policy (the “Policy”).

This privacy policy (this "Policy") explains how personal information is collected, used, stored, and disclosed by The Restore Capital LLC, (Restorecap," "we," "us," and "our"). This Privacy Policy applies to consumer users (individually referred to as "you") of our websites, applications, and other online services to which this Privacy Policy is posted (collectively, our "Services").

This Privacy Policy is part of our Terms of Use. By accessing or using our Services, you agree to this Privacy Policy and our Terms of Use. The provisions contained in this Privacy Policy supersede all previous notices and statements regarding our privacy practices with respect to our Services. If you do not agree to every provision of this Privacy Policy and our Terms of Use, you may not access or use our Services.

This policy describes:

- i. THE TYPES OF INFORMATION WE MAY COLLECT OR THAT YOU MAY PROVIDE WHEN YOU ACCESS OR USE OUR SERVICES THROUGH A DESKTOP, LAPTOP, MOBILE PHONE , TABLET, OR OTHER CONSUMER ELECTRONIC DEVICE (each, a “Device”).
- ii. OUR PRACTICES FOR COLLECTING, USING, MAINTAINING, PROTECTING AND DISCLOSING THAT INFORMATION.

This Privacy Policy only applies to your use of (regardless of means of access) our Services. This policy DOES NOT apply to information that:

- i. We collect offline or on any other Services or websites including websites you may access through our Services;

- ii. You provide to or is collected by any third party (see Third-Party Information Collection).

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not download, register with or use our Services. By downloading , registering with or using our Services, you agree to this Policy. This Policy may change from time to time (see Changes to This Policy). Your continued use of our Services after we revise this Policy means you accept those changes, so please check this Policy periodically for updates.

### **Information We Collect**

In general, you can visit our website ([www.therestorecapital.com](http://www.therestorecapital.com)) without telling us who you are or revealing any information about yourself. When you submit an inquiry via our Services or register for a Restorecap account however, we may collect personal information from you. By providing your Personal Information to us, you expressly agree to our collection, use, storage, and disclosure of such information as described in this Privacy Policy.

### **Information You Provide Us**

When you download, register with or use our Services, we may ask you to provide information:

- i. By which you may be personally identified, such as your name, address, email, telephone number, bank verification number, national identification number, birth date, financial information or any combination of information that could be used to identify you (“personal information”).
- ii. That is about you but individually does not identify you, such as: information you provide by filling in forms on the Services, such as username and password. This includes information provided at the time of registering to use the Services. When you provide your mobile phone number, we may ask for your consent to receive text messages relating to our Services at that number. We may also ask you for information when you report a problem with the Services.



- iii. Records and copies of your correspondence (including email addresses and phone numbers) if you contact us.
- iv. Your responses to surveys or questions that we might ask you to complete.

### **Information About Your Transactions**

We collect Personal Information about your transactions with us and others.

### **Information From Third Parties**

We also collect Personal Information about you from other companies. For instance, we may receive Personal Information about you from a consumer reporting agency or a credit agency.

### **Information Automatically Collected**

We (or our service providers acting on our behalf) may collect information about your use of our Services. This information may include Personal Information as well as statistical information that does not identify you ("Analytics"). Some Analytics may be correlated with Personal Information. When Analytics are, directly or indirectly, associated or combined with Personal Information, such Analytics will be considered Personal Information for purposes of this Privacy Policy. We use aggregated information to analyze the effectiveness of the Services, to improve the Services, and for other similar purposes. In addition, from time to time, we may undertake or commission statistical and other summary analyses of the general behavior and characteristics of users participating in the Services, and may share aggregated information with third parties. We may collect aggregated information through the features of the software that supports the Services, through cookies, and through other means described in this Policy.

Information that we automatically collect in connection with your access or use of our Services may include:

**Usage/Log information:** When you access and use our Services, we may automatically collect certain details of your access to and use of the Services, including traffic data, location data, logs and other communication data and the resources that you access and use on or through the Services:

- The Device's Internet Protocol ("IP") address
- Identification numbers associated with your Devices
- Device event information, such as crashes, system activity, and hardware settings
- Location preferences
- Date and time stamps of transactions
- System configuration information
- Other interactions with our Service

**Device Information:** We may collect Device-specific information (such as hardware model, operating system version, browser type, unique Device identifiers, and mobile network Information, including your mobile phone number). We may associate your Device identifiers or mobile phone number with your Restorecap account.

**Stored Information and Files:** Our Services may also access metadata and other information associated with other files stored on your device. This may include, for example, device logs or device usage metadata information.

**Location Information:** Our Services may collect coarse real-time information about the location of your device and its IP address while the Services is in use. Our Services may collect and store your location info through several different analytics tools. Restorecap may require and collect non-identifying information/data, including but not limited to location, device type, and audio/video information/data from our users. We may disclose this information/data to third parties for the sole purpose of user verification and adherence to applicable local laws and regulations. Generally, the location information we collect is to provide more relevant data to the user and to generally enhance our understanding of our user base.

## **Information Collection Technologies**

The technologies we use for automatic information collection include:

## Cookies:

We use cookies to personalize our Services for you and to collect aggregate information about usage of our Services. A cookie is a text file or other local storage identifier provided by your browser or associated applications. We use cookies for record-keeping purposes and to enhance the quality of your use of our Services. The cookies assign random, unique numbers to your Devices to enable our systems to recognize your Devices and to allow us to see how you use our Services. Additional general information about cookies and how they work is available at [www.allaboutcookies.org](http://www.allaboutcookies.org).

The cookies we use in connection with our Services include:

**Session cookies:** Session cookies are temporary cookies that expire and are automatically erased whenever you close your browser window. We use session cookies to grant users access to content and to enable actions they must be logged into their Restorecap account to perform.

**Persistent cookies:** Persistent cookies usually have an expiration date in the distant future and remain in your browser until they expire or you manually delete them. We use persistent cookies to better understand usage patterns so we can improve our Services. For example, we may use a persistent cookie to associate you with your Restorecap account or to remember your choices for our Services.

**Third-party cookies:** We permit certain third parties to place cookies through our Services to provide us with better insights into the use of our Services and user demographics and to advertise our Services to you. These third parties may collect information about your online activities over time and across different websites when you access or use our Services. For example, we utilize Google Analytics to analyze usage patterns for our Services. Google Analytics generates a cookie to capture information about your use of our Services, which Google uses to compile reports on website activity for us and to provide other related services. Google may use a portion of your IP address to identify its cookie, but this will not be associated with any other data held by Google. We may also permit third-party service providers to place cookies for our Services, as indicated above, to perform analytic or marketing functions where you are notified of them and you have consented to the usage. We do not control the use of such third-party cookies or the resulting information, and we are not responsible for any actions or policies of such third parties.

By accessing or using our Services, you consent to the placement of cookies on your Devices as described in this Privacy Policy. If you prefer not to receive cookies through our Services, you may control how your browser responds to cookies by adjusting the privacy and security settings of your web browser. Unless you set your browser settings to refuse all cookies, our system may issue cookies when you access or use our Services. If you set your browser settings to refuse all cookies, the performance of certain features of our Services may be limited or not work at all.

**Web Beacons:**

Our Services and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that may permit Restorecap, for example, to count users who have visited those pages or opened an email and for other related Services statistics, as well as recording the popularity of certain Services content and verifying system and server integrity.

**Third-Party Information Collection**

When you use our Services or its content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

i.AppStore/Playstore

ii.Analytics

Companies

These third parties may use tracking technologies to collect information about you when you use our Services. The information they collect may include analytics information, device information and location information, as well as your email address.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions, you should contact the responsible provider directly.

## How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information, to:

- i. Provide you with our Services and its contents and any other information that you request from us.
- ii. Facilitate your activities with respect to our Services.
- iv. Contact you regarding administrative issues, such as questions about a specific request or otherwise respond to your comments or requests.
- vi. Prevent, detect, mitigate and investigate fraud, security breaches, and potentially prohibited or illegal activities.
- vii. Help us operate the Services. Only Restorecap and our third-party service providers involved in providing the products or services will have access to your Personal Information. Our third-party service providers will only be permitted to use Personal Information for operational purposes.
- viii. Deliver notices regarding your account.
- x. Provide you with information, such as notices of investment opportunities via the Services, or updates concerning investments that you have participated in.
- xi. Send you information we believe is relevant to you, such as news, bulletins, marketing materials or other information. We may use your email address to respond to your inquiries and to provide you information about our Services. You may elect not to receive promotional emails from us either by "unsubscribing" to an email you receive from us or by contacting us as indicated below. If you unsubscribe from receiving emails from us, we may still send you non-promotional emails, such as emails about your Restorecap account or our ongoing business relations, unless you withdraw your consent to receive electronic communications as provided in our Terms of Use.
- xii. Enforce this Policy and the Terms and Conditions.
- xiii. Conduct user surveys and questionnaires.

xiv. Comply with applicable laws.

We may use Analytics as described elsewhere in this Privacy Policy and for research and commercial purposes, such as to improve our Services.

## **Disclosure of Your Information**

We do not share your Personal Information with:

(1) unaffiliated companies for their everyday business purposes; or (2) any third parties so they can market to you.

We may disclose personal information that we collect or that you provide to our subsidiaries, which may use the personal information in a manner consistent with this Policy. We may disclose aggregated information about our users or information that does not identify any individuals or device, without restriction:

- i. To our subsidiaries and affiliates, which may use the aggregated information we share in a manner consistent with this Policy.
- ii. To contractors, service providers and other third parties we use to support our business and who are bound by contractual obligations to keep such aggregated information confidential and use it only for the purposes for which we disclose it to them.
- iii. In the event of a transaction or proposed transaction involving the transfer of substantially all of the assets of Restorecap or one or more of its businesses to another entity, whether an affiliate or a third party, or in connection with a bankruptcy, we may share aggregated information in the diligence process or to otherwise facilitate the transaction, and with individuals assisting in the transaction or in connection with a bankruptcy. Any aggregated information may also be one of the transferred assets as part of the transaction or bankruptcy.
- iv. To the extent we reasonably believe we are required to do so by law or to comply with any legal or regulatory requirement or request, or to protect against fraud, illegal activity, to otherwise protect Restorecap from liability.



v. If we believe it is necessary or appropriate to protect the rights, property or safety of the Services' users, any third party or Restorecap.

We may share your Personal Information with unaffiliated third parties: (1) if you request or authorize it; (2) if the information is provided to help complete a transaction for you; (3) if the information is provided to: (a) comply with applicable laws, rules, regulations, governmental and quasi-governmental requests, court orders, or subpoenas; (b) enforce our Terms of Use or other agreements; or (c) protect our rights, property, or safety or the rights, property, or safety of our users or others (e.g., to a consumer reporting agency for fraud protection, etc.); (4) if the disclosure is done as part of a purchase, transfer, or sale of services or assets (e.g., in the event that substantially all of our assets are acquired by another party, your Personal Information may be one of the transferred assets); (5) if the information is provided to our third-party service providers to perform functions on our behalf (e.g., analyzing data, providing marketing assistance, providing customer service, processing orders, etc.); (6) for our everyday business purposes; or (7) as permitted by applicable law or otherwise described in this Privacy Policy. When you are no longer our customer, we continue to share your information as described in this Privacy Policy.

We may disclose Analytics with third parties as described elsewhere in this Privacy Policy and for our commercial purposes.

## **Your Choices About Our Collection, Use and Disclosure of Your Information**

We strive to provide you with the choices regarding the personal information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of your information.

### **i. Tracking Technologies**

You can set your mobile device to refuse all or some mobile cookies, or to alert you when cookies are being sent by logging into the Services and visiting your account profile page. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the Services may then be inaccessible or not function properly.

### **ii. Location Information**

You can choose whether or not to allow the Services to collect and use real-time information about your device's location by logging into the Services and visiting your account profile page. If you block the use of location information, some parts of the Services may then be inaccessible or not function properly.

### iii. **Opt-Out Rights**

If you do not wish to receive offers or other notices from us in the future, you can "opt out" by contacting us as indicated at the end of this Privacy Policy or by following the "unsubscribe" instructions in any communication you receive from us. Please be aware that you are not able to opt out of receiving communications about your Restorecap account or related transactions with us.

In general, you may browse the Services without providing personal information. However, if you choose not to provide certain personal information through the Services, we may not be able to provide certain services or process certain of your requests. You will not be able to become an investor or use all of the features that we offer through the Services. Depending on the functionality associated with the Services feature you are using, you may be able to update or delete certain of your personal information on the Services. Accordingly, at your request, we will take reasonable steps to remove your personal information from our databases. However, please note that:

- i. We may not be permitted to delete your personal information completely, due to regulatory reporting requirements, investments on the Services and the rights thereof, and data backups and records of deletions.
- ii. If you request deletion of your personal information, you may be unable to use certain features of the Services.
- iii. Certain of your personal information may remain in our databases following the deletion of your account.
- iv. You may not remove de-identified, anonymous, or aggregate data from our databases.
- v. Any deletion requests may be sent to [info@therestorecapital.com](mailto:info@therestorecapital.com)

If you no longer wish to receive marketing emails from us, you can opt out of these communications by logging into the Services and visiting your account profile page or by

contacting us at [info@therestorecapital.com](mailto:info@therestorecapital.com). Please understand that you will not be allowed to opt-out of transactional notices or other legal and related notices concerning your relationship to the Services or your account.

### **Accessing and Correcting Your Personal Information**

You must notify us of any change in your Personal Information by updating your Restorecap account profile through our Services. Any changes will affect only future uses of your Personal Information.

Subject to applicable law, which might, from time to time, oblige us to store your Personal Information for a certain period of time, we will respect your wishes to correct inaccurate information. Otherwise, we will hold your Personal Information for as long as we believe it will help us achieve our objectives as detailed in this Privacy Policy.

You can ask us whether we are storing your Personal Information and you can ask to receive a copy of that Personal Information. Before sending you any Personal Information, we will ask you to provide proof of your identity. If you are not able to provide proof of your identity, we reserve the right to refuse to send you any Personal Information. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. We will respond as quickly as we can to your requests for details of Personal Information we hold about you.

### **Links to Other Sites**

This Policy applies only to information collected on the Services or in emails, texts, and other electronic communications sent through or in connection with the Services. The Services may contain links to other sites that are not owned or controlled by Restorecap. Restorecap is not responsible for the privacy practices of such other sites, and we encourage you to be aware when you leave the Services and to read the privacy statements of every site that collects your information.



## **Information You Share Socially**

Our Services may allow you to connect and share your actions, comments, content, and information publicly or with friends. We are not responsible for maintaining the confidentiality of any information you share publicly or with friends.

Our Services may also allow you to connect with us on, share on, and use third-party websites, applications, and services. Please be mindful of your personal privacy needs and the privacy needs of others, as you choose whom to connect with and what to share and make public. We cannot control the privacy or security of information you choose to make public or share with others. We also do not control the privacy practices of third parties. Please contact those sites and services directly if you want to learn about their privacy practices.

## **Data Security**

We have, and require our third-party service providers that receive Personal Information from us to have, a comprehensive written information security program that contains administrative, technical, and physical safeguards for our respective physical facilities and in our respective computer systems, databases, and communications networks that are reasonably designed to protect information contained within such systems from loss, misuse, or alteration. When your bank account information is transmitted via our Services, it will be protected by encryption technology, such as Secure Sockets Layer (SSL).

No method of electronic transmission or storage is 100% secure. Therefore, we cannot guarantee absolute security of your Personal Information. You also play a role in protecting your Personal Information. Please safeguard your username and password for your Restorecap account and do not share them with others. If we receive instructions using your Restorecap account login information, we will consider that you have authorized the instructions. You agree to notify us immediately of any unauthorized use of your Restorecap account or any other breach of security. We reserve the right, in our sole discretion, to refuse to provide our Services, terminate Restorecap accounts, and to remove or edit content.

## **Data Retention**

We keep your personal information for as long as reasonably necessary for the purposes described in this Policy, while we have a legitimate business need to do so in connection with your account, or as required by law (e.g. for tax, legal, accounting or other purposes), whichever is longer.

## **Protecting Children's Privacy**

Our Services are not directed, or intended to be attractive, to children under the age of 18. We do not knowingly collect Personal Information from children under the age of 18. If you are under the age of 18, do not use our Services or submit any information to us.

## **Changes to This Policy**

Subject to applicable law, we may revise this Privacy Policy at any time and in our sole discretion. When we revise this Privacy Policy, we will post the revised version via our Services and will update the date at the top of this Privacy Policy. The revised Privacy Policy will be effective upon posting via our Services, unless otherwise set forth therein or as otherwise required by applicable law. You are free to decide whether or not to accept a revised version of this Privacy Policy, but accepting this Privacy Policy, as revised, is required for you to continue accessing or using our Services. If you do not agree to the terms of this Privacy Policy or any revised version of this Privacy Policy, your sole recourse is to terminate your access and use of our Services. Except as otherwise expressly stated by us, your access and use of our Services is subject to the version of this Privacy Policy in effect at the time of access or use.

## **Contact Information**

If you have any questions about this Policy, the practices of the Services or your dealings with the Services, please contact us at :[info@therestorecapital.com](mailto:info@therestorecapital.com)