

Terms and Conditions

Welcome to Styleplay! By accessing or purchasing from our website, you agree to the following terms and conditions. Please read them carefully.

Terms & Conditions

- **General Terms:** Customers must provide accurate information during purchases and use the website responsibly.
- **Intellectual Property:** All designs, logos, and content on Styleplay are our intellectual property. Unauthorized use is prohibited.
- **Limitation of Liability:** We are not responsible for delivery issues due to incorrect shipping information or damages after delivery.

Privacy Policy

- **Data Collection:** We collect necessary information such as your name, email, and shipping address for order fulfillment.
- **Data Usage:** Your data is used for processing orders and customer support.
- **Data Protection:** We prioritize your privacy and will not share your information with third parties without your consent.

Sizing & Product Information

- **Sizing Guide:** A detailed sizing chart is available on product pages to help customers choose the correct size.
- **Product Details:** Our product descriptions include material information, fit type, and care instructions.

Return and Exchange Policy

As a print-on-demand company, we accept returns only for damaged or defective items. If your order arrives damaged, please contact us within **7 days** of receiving your item, and our team will assist you with the return process.

General Return Guidelines:

- **Timeframe:** Items can be returned or exchanged within **30 days** of purchase.
- **Condition:** Items must be unworn, unwashed, and in original condition with tags attached.
- **Receipt:** Proof of purchase is required.
- **Non-Returnable Items:** Sale items, undergarments, swimwear, and customized products are final sale.

Refund Policy

Refunds are provided exclusively for defective or damaged products upon verification. To expedite the process, please share clear photos of the issue with your product.

- Refunds are only issued for defective or incorrect items.
- Refunds will be issued to the original payment method.
- Processing time for refunds is typically **5–7 business days** after approval.
- Verified refunds will be processed within 7–14 business days.
- Custom-designed products are non-refundable.

Cancellation Policy

Orders can be cancelled within **24 hours** of purchase. Due to production schedules, we cannot process cancellations after this timeframe.

Shipping Policy

- **Shipping Regions:** We currently ship within Europe. For orders outside Europe, please contact us to arrange possible shipping options.
- **Processing Time:** Orders are processed within 2–5 business days.
- **Delivery Time:** Estimated delivery varies by location and typically takes 5–10 business days.
- **Shipping Costs:** Shipping fees are calculated at checkout. Free shipping may be available during promotional periods.

Customer Support Policy

- **Support Channels:** For assistance, contact us via email at styleplay.shop@gmail.com
- **Response Times:** We typically respond within 24–48 hours.

Sustainability and Environmental Policy

- **Eco-friendly Practices:** Our products are made using a print-on-demand process, reducing waste and overproduction.
- **Packaging:** We aim to use minimal and sustainable packaging wherever possible.

By purchasing from Styleplay, you acknowledge and agree to these terms and conditions. We reserve the right to update these terms at any time.

For any questions, please contact us at styleplay.shop@gmail.com

Thank you for shopping with Styleplay!