# **KitchenAid®**

# 30" SLIDE-IN FRONT CONTROL RANGE



## FIT SYSTEM LIMITED GUARANTEE

VALID FROM JANUARY 1, 2024 - DECEMBER 31, 2024\*

**REVISED JANUARY 1, 2024** 

#### **ELIGIBLE MODELS:**

YKSEG700ESS YKSEB900EWH YKSEG700EBS YKSEB900ESS

KSGG700ESS KSEG950ESS KSGB900ESS YKSDB900ESS

KSDG950ESS KSIS730PSS KSIS730PSS



Whirlpool Canada LP guarantees a new qualifying 30" KitchenAid® front control range featuring the FIT System, will fit your existing cutout of 30"(76 cm) width, 24"(61 cm) depth, and 36"(91.5 cm) height. If your cutout countertop depth is less than 24"(61 cm) and you are not satisfied with the fit, Whirlpool Canada will provide up to \$300 to have the depth professionally modified. Additionally, if your cutout is less than 24"(61 cm) deep and the removal of their previous range reveals uneven or slightly damaged edges of the countertop, Whirlpool Canada will provide a set of three (3) 0.5"(1.3 cm) trim pieces to cover the sides and back edges of the cutout. The FIT System Limited Guarantee excludes installations related to new home construction or remodeling. Finance charges, any costs incurred in connection with the removal of your previous front control range and cost of delivery and installation of the qualifying KitchenAid® front control range not covered by this FIT System Limited Guarantee.

How to Redeem: within 30 days of the purchase or delivery date (whichever is later) of a qualifying KitchenAid® front control range, complete the claim form found on kitchenaid.ca/en\_ca/product-guarantees and call 1-800-807-6777 to initiate your claim. LATE SUBMISSIONS WILL NOT BE ACCEPTED.

<sup>\*</sup> Whirlpool Canada LP may terminate, suspend, or amend any part or this entire Program at any time without prior notice. Not valid for bulk or multi-unit sales to apartments, condominiums or subdivisions or second channel purchases. All claims are subject to audit.

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Claim must be initiated within 30 days of delivery of qualifying range.

You may obtain a printable copy of this certificate at www.kitchenaid.ca/en\_ca/product-guarantees

IMPORTANT! Contact the Whirlpool Canada Customer Experience Center toll free at 1-800-807-6777 BEFORE making countertop cut-out modifications.

Subject to the terms set forth herein, Whirlpool Canada LP guarantees a qualifying **new 30" KitchenAid® front control range featuring the FIT System** will fit your existing cut-out of 30" (76.2cm) width, countertop depth of 24"–25" (60.96cm–63.5cm), cabinet depth of 23"–24" (58.42cm–60.96cm), and countertop height of 36" (91.44cm). If your countertop cut-out depth is less than 24" (60.96cm) and you are not satisfied with the fit of your new KitchenAid® 30" (76.2cm) front control range, and contact Whirlpool Canada LP within 30 days of purchase or delivery date, Whirlpool Canada LP will provide **up to \$300** toward the cost of professionally modifying the depth of your countertop cut-out. In addition, if your countertop cut-out depth is less than 24" (60.96cm) and removal of your old range reveals uneven or slightly damaged edges on the sides of your countertop cut-out, Whirlpool Canada LP will provide a set of three (3), each ½ inch (1.27cm) wide trim pieces which are designed to cover up to ½ inch (1.27cm) of the side and back edges of your countertop cut-out. The FIT System Limited Guarantee covers replacement/renovation installations in your existing cut-out and is not valid for appliance installations related to new home construction or remodeling. In unusual circumstances, the \$300 maximum countertop cut-out modification allowance may not cover the full cost of modifying your countertop cut-out depth; you are solely responsible for all costs that exceed the \$300 maximum countertop cut-out modification allowance. Whirlpool Canada LP makes no other guarantees as to the proper fit of your new KitchenAid brand 30" (76.2cm) front control range other than as set forth herein.

#### QUALIFIED MODELS:

YKSEG700ESS	YKSEB900EWH	KSGG700ESS	KSEG950ESS	KSDG950ESS	KSIS730PSS
YKSEG700EBS	YKSEB900ESS	KSGB900ESS	YKSDB900ESS	KSIS730PSS	

**LIMITATION OF REMEDIES AND EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES:** This FIT System Limited Guarantee applies only to countertop cut-out modification in replacement installations; it does not apply to the major appliance. For product warranty information, see the use and care guide provided by the manufacturer. Your sole and exclusive remedy under this Limited Guarantee shall be the cost of countertop cut-out modification, up to a maximum of \$300. Whirlpool Canada LP shall not be liable for any damage done to your home or property, caused by you or any third party, during installation of the major appliance or countertop cut-out modification. Whirlpool Canada LP shall not be liable for incidental or consequential damages.

FOLLOW THESE STEPS TO SUBMIT A FIT SYSTEM LIMITED GUARANTEE CLAIM: Within 30 days of the delivery date and prior to countertop cut-out modification, complete the claim form below and contact the Whirlpool Canada Customer Experience Center toll free at 1-800-807-6777 to initiate your claim.

**Within 90 days** of the delivery date, mail the following documents to the address provided by the FIT System Limited Guarantee Customer Experience Representative :

- This completed and signed claim form;
- A legible copy of your sales receipt dated between January 1, 2024 December 31, 2024 and proof of the delivery date;
- A dated invoice or receipt from a professional installer or contractor stating the cost to modify your existing countertop cut-out.

Retain a copy of all documents for your records. Allow 6–8 weeks from the date your claim form is validated for claim payment. Claim must be post-marked within 30 days of delivery date of qualifying appliance. For questions regarding your claim, please contact the Whirlpool Customer Experience Centre toll-free at 1-800-807-6777.

<sup>\*</sup> Whirlpool Canada LP may terminate, suspend, or amend any part or this entire Program at any time without prior notice. Not valid for bulk or multi-unit sales to apartments, condominiums or subdivisions or second channel purchases. All claims are subject to audit. 9/

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Within 30 days of the delivery of the qualifying range, complete the contact, model and purchase information below. NOTE: All fields must be completed to process your claim.

New Appliance Model Number	Appliance Serial Number		
Customer Name			
Street Address		Apt #	
City	Province	Postal Code	
Phone	Email		
Customer Signature		Date	
Date of Delivery ————————————————————————————————————			

**TERMS:** Limit one claim per household. Models must be purchased between January 1, 2024 and December 31, 2024 from an authorized Canadian KitchenAid® appliance dealer. Consumer will receive the countertop cut-out modification cost as stated on the professional installer or contractor invoice up to a maximum value of \$300. Not valid for new installations related to new home construction or remodeling. **Late submissions will not be accepted.** Offer is available to Canadian residents only. Not valid for bulk or multi-unit sales to apartments, condominiums, subdivisions, and wholesalers. Omission of any required information will delay processing or disqualify your request. All submitted proofs become the property of Whirlpool Canada LP and cannot be returned. Whirlpool Canada LP cannot be responsible for lost, late, illegible, incomplete, damaged or misdirected submissions or postage due requests/mail. **All claims subject to audit.** Whirlpool Canada LP may terminate, suspend, or amend this program at any time without prior notice.

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