

Terms and Conditions for Online Art Cottage

Effective Date: 22/05/2025

By accessing or purchasing from Online Art Cottage, you agree to abide by these Terms and Conditions. If you do not agree with these Terms, you must refrain from using the website and services provided by Online Art Cottage.

1. Introduction

Welcome to Online Art Cottage. We specialize in the sale of original artwork by small artists. By using our website or purchasing any products from us, you agree to the following terms and conditions.

2. Account Registration

You may need to create an account to place an order on our website. You are responsible for maintaining the confidentiality of your account information, including your password. You must provide accurate and complete information during the registration process.

3. Products and Availability

We make every effort to display the artwork as accurately as possible, but colors and details may vary slightly due to different screen settings.

All products are subject to availability. In case a product becomes unavailable after your order has been placed, we will inform you and offer a full refund or alternative solution.

4. Orders and Payment

Orders can be placed through our website. By placing an order, you agree to purchase the items listed in your order.

Prices are listed in ZAR and include applicable taxes unless stated otherwise.

Payment is processed via secure third-party payment gateways. You agree to provide accurate billing information and authorize payment for the purchase.

5. Shipping and Delivery

We ship globally. Shipping fees and delivery times will be calculated at checkout.

You are responsible for providing a correct shipping address. Online Art Cottage is not liable for lost or delayed shipments caused by incorrect information.

Delivery times may vary depending on the destination and shipping method selected.

6. Returns and Refunds

We accept returns on damaged or defective products within 7 working days from the date of delivery.

To request a return or refund, please contact us via email with a description of the issue and proof of purchase.

Custom art pieces or commissioned works may not be returned or refunded.

7. Intellectual Property

All artwork, designs, images, and content on our website are protected by copyright laws. You may not reproduce, distribute, or create derivative works based on any of the content without prior written consent from the artist or Online Art Cottage.

By purchasing artwork, you acquire ownership of the physical item but not the intellectual property rights.

8. Limitation of Liability

Online Art Cottage is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use the website or products.

In no event shall our liability exceed the total amount paid by you for the product.

9. Privacy and Data Protection

We respect your privacy and will only use your personal information in accordance with South African Privacy laws.

By using our website, you consent to our collection and use of personal data to further improve your user experience and nothing more. Please note your data will not be shared with any third parties.

10. Changes to Terms

Online Art Cottage reserves the right to update or modify these Terms and Conditions at any time. Any changes will be posted on this page with an updated effective date.

It is your responsibility to review these Terms periodically for any changes.

11. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of South Africa. Any disputes arising from these Terms will be resolved in the courts of South Africa.

12. Contact Information

If you have any questions or concerns about these Terms and Conditions, please contact us at:

* **Email:** \[Insert Contact Email]

* **Phone:** \[Insert Phone Number]

* **Address:** \[Insert Physical Address]

13. By agreeing to these terms and conditions you agree to abide by all our community guidelines.
