



Returns and Exchanges Made Easy! We hope you love your purchase! But if you need to make a return or exchange we got you covered.

1. You may return product within **30 days** of the original purchase date to receive a refund via your original form of payment. It may take up to 10 business days from receipt for you to see the refund. Shipping charges are non-refundable. Merchandise must be returned unworn and in the original packaging. Please be sure to include all original insoles and test shoes on a clean, carpeted surface.
2. To purchase a UPS label directly with us please visit [www.drewshoe.com/returns](http://www.drewshoe.com/returns). Print your label along with an RMA and include in the box with your return and or exchange. If you are requesting an exchange, be sure to fill out the exchange portion below. *\*This option is not available for those in AK, HI, PR or outside the continental US.*
3. To purchase your own label from UPS or USPS, please provide them our return address and fill out the form below. Be sure to include the form below in the box with your return.

**Drew Shoe**  
**Attn: Returns Department**  
**252 Quarry Rd SE**  
**Lancaster OH 43130**

**Customer Name:** \_\_\_\_\_ **Phone/Email:** \_\_\_\_\_

**Shipping Address:** \_\_\_\_\_

**What are you returning?** (attach an additional piece of paper if you need more room)

<u>Quantity</u>	<u>Item Name or Number</u>	<u>Size/Width</u>

**Circle the reason for return:**

A. <u>Short</u>	B. <u>Long</u>	C. <u>Narrow</u>	D. <u>Wide</u>	E. <u>Defective</u> <i>(explain below)</i>	F. <u>Other</u> <i>(explain below)</i>
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**What would you like us to do?**

<u>Issue Refund</u>	<u>Process Exchange Requested Below</u>
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**If you would like an exchange, please fill out the portion below:**

<u>Quantity</u>	<u>Item Name or Number</u>	<u>Size/Width</u>

*Please write any additional comments here:*