



Schedule and Pay

Privacy Policy

This privacy policy sets out how S&P uses and protects any information that you give S&P when you use this App. We utilise your personal information to deliver and enhance your experience with the application. You consent to the collection and use of your information in line with this Privacy Policy by using the Service.

S&P is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this App, then you can be assured that it will only be used in accordance with this privacy statement.

S&P may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1st January 2023.

WHAT WE COLLECT

While using S&P, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. We may collect the following information:

- name and surname
- contact information specifically email address and phone number

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- enable you to book a session
- enable you to view available sessions and view your session history
- monitor the usage of our application

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

LINKS TO OTHER WEBSITES

Our App may contain links to other websites of interest. However, once you have used these links to leave our App, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

CONTROLLING YOUR PERSONAL INFORMATION

We will keep your personal information for the duration of your access to the application to accomplish the goals outlined in this privacy statement. Usage Data will also be kept by the

company for internal analysis needs which is typically held for only a short while. However, information may be kept longer if necessary to comply with legal obligations, resolve disputes, or enhance the performance of Our Service [POPIA, Section 14]. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

If you would like a copy of the information held on you please write to S&P support@rocvest.com.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.