

Fibernex® FN II Laser System

Frequently Asked Questions



1. What kind of connection does this laser have?

The Fibernex® FN II Laser System has a standard SMA-905 fiber connector.

2. What eyewear should I use with this device?

Eyewear designed for protection from cw-diode laser radiation at a wavelength of 1470 nm +/-10 nm with an optical density of OD ≥ 4 should be used. Protective eyewear not designed to this specification is not suitable eye protection. Compatible protective eyewear is available from your Typenex® Medical representative.

3. What is the test port included with each Fibernex FN II laser?

Each Fibernex FN II laser comes with a built in test port that allows you to test the laser you are using to ensure power output of the laser and fiber. For further instruction, contact a Typenex® Medical representative or visit typenex.com/resources for the Fibernex FN II operating manual.

4. What does owning a Fibernex FN II Laser System include?

The unit is backed by a full three-year warranty, including shipping, machine inspection and repair, and additional parts. For more information, contact a Typenex Medical representative or visit www.typenex.com/resources for the Fibernex FN II warranty document.

5. What if I need assistance with my laser?

Typenex Medical representatives are ready to help you from 8 am to 5 pm CST Monday – Friday at 1-866-897-3639 or sales@typenex.com.

6. How do I fix the error if the alarm system is triggered?

If there is an error message at startup, it can usually be solved through one of the three steps below. If that does not work, please check your user manual or contact your Typenex Medical representative.

1.  Check Fiber Connection
2.  Check Interlock Connection
3.  Check Foot Pedal Connection

7. How many emission modes are there?

The Fibernex FN II Laser System has three different emission modes, including:

1. CW = continuous laser output
2. Single = press the footswitch, a single pulse laser emits
3. Repeat = press the footswitch, multiple pulse laser emits

8. How can I contact my Typenex Medical representative?

There are lots of ways to get in touch, and we are happy to help. You can:

Give us a call at 866-897-3639
Email us at sales@typenex.com
Or chat with us online at www.typenex.com

Please feel free to reach out with whatever you need. We enjoy working with our customers to make their experience better.