







A warm welcome

Set in the peaceful village of Hindhead, Moorhouse Care Home is a beautifully preserved Edwardian country house with a welcoming, homely atmosphere. Its characterful rooms, generous windows and leafy surroundings create a calm and familiar setting where residents can relax, feel comfortable and enjoy the charm of a traditional family home.

Inside, Moorhouse offers 36 cosy bedrooms and a choice of inviting communal spaces, from bright lounges to quiet corners and garden views. The home's warm, steady environment is shaped by everyday comforts- freshly cooked meals, gentle routines and the opportunity to enjoy time indoors or out in the gardens.

As part of Ashberry Care Homes, we are proud to belong to a respected family of homes with extensive experience built on loyalty, integrity and compassion. We believe that feeling at home comes from genuine relationships, consistency and a strong sense of belonging.

Life at Moorhouse is friendly, engaging and reassuring, with thoughtful activities and simple daily moments- shared meals, time outdoors, visits from local animals- helping residents stay connected to the things that bring them joy.

Facilities

-  36 comfortable and spacious rooms with a 24-hour call button
-  Beautiful landscaped gardens and outdoor seating areas
-  Elegant communal lounges and dining spaces
-  Nutritious home-cooked meals prepared on site
-  On-site laundry service
-  Visitor parking
-  Regular activities, events, and outings
-  Electric car charging points



Safe and supportive care

At Moorhouse, we understand that choosing a care home is a deeply personal decision. That's why we take time to listen, understand, and tailor every aspect of care to meet individual needs.

We provide **dementia, residential, and respite care**, ensuring that we can support you or your loved one, whatever the circumstances.

Every member of our close-knit team is trained, experienced, and dedicated to providing exceptional care and companionship. We are proud of our family spirit- one built on kindness, empathy, and respect.

From day one, we take time to really get to know each resident- their life story, preferences, routines, and what brings them joy. This forms the foundation of their individual care plan, which is securely recorded on our electronic care system, available 24/7 for complete peace of mind.

We believe that true care is about connection- understanding each person as an individual and making every day meaningful.



"I visited my aunt and arrived in time for the sing a long. It was brilliant! It was wonderful to see and hear the residents enjoying the songs and singing with gusto. I myself got very involved and thoroughly enjoyed myself. Nikki ran the session really well, and the residents were able to request their favourite."

- Carehome.co.uk Review



Wellbeing and Meaningful Activities

At Moorhouse, we believe that wellbeing is at the heart of good care. Our dedicated Wellbeing Coordinators are passionate about creating opportunities for residents to live life to the fullest- supporting physical, emotional, and social wellbeing every single day.

Wellbeing at Ashberry is more than just activities. It's about building genuine connections, sparking joy, and making every moment count. Our team takes time to understand each person's hobbies, interests, and life experiences, ensuring that activities are meaningful and personally fulfilling.

From creative arts and music therapy to gentle exercise, reminiscence sessions, gardening, and community trips- there's something for everyone to enjoy.

We also love to make dreams come true through our Wishing Tree Initiative, where residents share personal wishes or treasured memories that we help bring to life- from meeting a favourite animal to revisiting a special place.

At Moorhouse Care Home, every day is an opportunity to make new memories together.

"The care my mom has been receiving has been amazing since she came to Moorhouse. The staff genuinely care about the residents and keep them occupied and calm. I highly recommend this home, should you be looking for a place for your loved one."

- Carehome.co.uk review





Wholesome dining

Good food brings people together- and at Moorhouse Care Home, dining is a cherished part of daily life. Our talented kitchen team prepares fresh, seasonal meals using high-quality, locally sourced produce wherever possible. Every dish is home-cooked, beautifully presented, and tailored to individual tastes and dietary needs.

Menus change with the seasons, offering a delicious variety of comforting favourites and nutritious options that residents look forward to. Snacks, hot drinks, and refreshments are available throughout the day, and residents are always welcome to request their favourite meals or a little treat.

Mealtimes are relaxed and sociable, often accompanied by laughter and conversation- whether dining in our elegant dining room or enjoying a peaceful breakfast with a view of the gardens.

At Moorhouse, every meal is made with care - nourishing both body and soul.





We'd Love to Welcome You

The best way to experience Moorhouse is to come and see it for yourself. We welcome visitors at any time- simply get in touch to arrange a tour, meet our team, and experience the warmth of our home first-hand.

We also host regular events and community gatherings, which are open to everyone. Keep up to date by following us on Facebook and our other social media channels, where we share stories, celebrations, and daily life at Moorhouse.

"I have been overwhelmed by the kindness and professionalism of the staff at Moorhouse Care Home. They take amazing care of Dad, and it feels like one big, happy family. Communication is excellent, and they are always there with advice and reassurance. The ladies at Moorhouse have set my mind at ease with their warmth and a listening ear, and I have no qualms about having their dedicated team caring for Dad. This is a care home where they really do care. A home away from home. Wonderful! Thank you."

- [Carehome.co.uk](https://carehome.co.uk) review



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