



YVETTE DURAZO

CONFLICT RESOLUTION EXPERT



+1 (888) 221 0208



INFO@UNITIVECONSULTING.COM

BUILD STRONGER WORKPLACE RELATIONSHIPS WITH CONFLICT INTELLIGENCE

Conflict- IQ™ is a leadership skill to possess in today's workplace atmosphere. A leader's ability to hold a safe space for difficult conversations is essential to the health of an organization and its members. The lack of conflict intelligence among leadership can be costly to both the financial bottom line and the culture of the organization. A toxic work environment affects performance.

ABOUT YVETTE DURAZO

Yvette Durazo, MA, PCC is the author of the book Conflict Intelligence (Conflict-IQ™) The Missing Piece to Turbocharge Leaders' and Organizations' Emotional Intelligence, and is the principal consultant of Unitive Consulting. Yvette brings innovative techniques to promote a positive workplace culture in organizations to encourage trust, productive human capital engagement, and inclusion. Born in southern California to Latino parents, and growing up close to the Mexican border, Yvette has the benefit of being bilingual and bicultural. Presently, Yvette is an Advisory Committee Chair and an instructor for the Human Resource Management Certification program at the University of California, Santa Clara Extension, Silicon Valley. She also is an instructor for the University of California, Davis and Portland State University.

AUDIENCE TAKEAWAYS

- Developing self-awareness for improved conflict resolution and de-escalation.
- Building confidence navigating difficult conversations.
- Mastering the valuable role of emotional intelligence and conflict intelligence, in leadership.
- Fostering an inclusive work environment, equaling superior talent retention.

TESTIMONIALS

Babiya Polk, VP of DEI of HRACO

“ Yvette Durazo spoke at our annual DEI and leadership HRACO conference in Columbus, Ohio. The takeaways I got from her were to feel confident when addressing difficult conversations, to be able to have a more productive communication with our staff, and to learn to coach others into communicating their issues at work. Lastly, to augment my conflict intelligence with techniques that will work in any situation.

I recommend having Yvette speak on Leadership in DEI topics. She brings the most relevant data to validate her content and keep the audience captivated. ”

Elena V. Chudnovskaya, PH.D., M.B.A., M.A., Professional Communication Department College of Media, Texas Tech University and InterNation Leadership Speakers Presenter

“ It is my great pleasure to provide high recommendations to Yvette Durazo, MA, PCC. I am a Consul of a Global Business Networking group at a global ex-pat professional network, Yvette presented to a global audience of over 350 members about her most recent authored book, Conflict Intelligence Quotient (Conflict-IQ™). Yvette presented with authority as a subject expert in her field, and her style was very informative and interactive. The event was highly ranked by the attendees. ”



MORE ABOUT YVETTE



WWW.YVETTEDURAZO.COM
WWW.UNITIVECONSULTING.COM