

Prevent abuse, reward loyalty

Offer an excellent shopping experience
while preventing policy abuse

Built on our industry-leading merchant network:



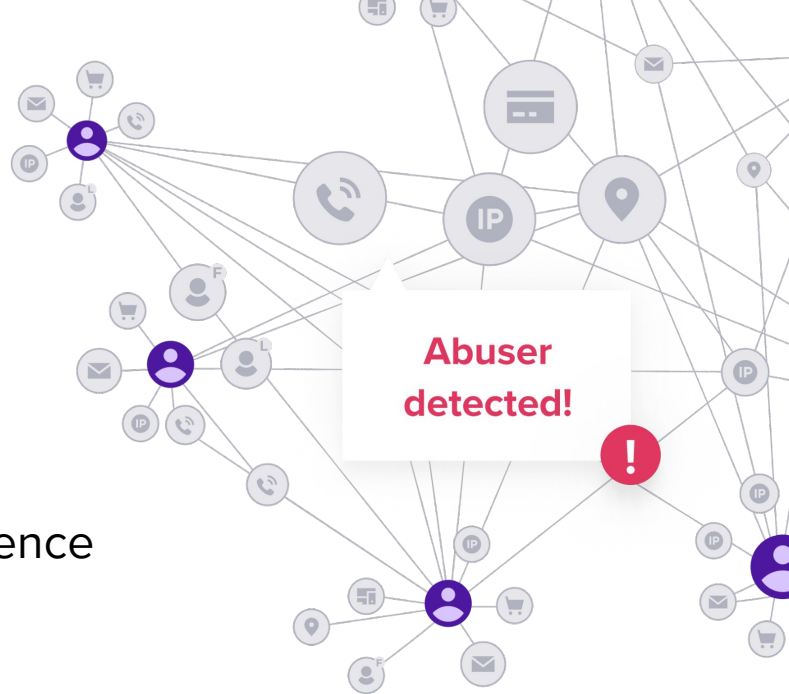
Booking.com

FINISH LINE

SWAROVSKI

JB HI-FI

GYMSHARK 



Smarter decisions for every policy

Reveal each customers' unique identity and past behavior from across Riskified's merchant network, so you apply the best policy to every order and claim.

Maximize Savings

\$10M Abusive claims prevented

Resolve Claims Faster

2-5X Faster customer response times

Boost Promo ROI

2X higher repurchase rate for customers with claims

Benefits of Policy Protect

- Tell good customers from bad actors
- Respond to abuse in real-time
- Perfectly fine-tune every policy

"The capability to investigate policy claims with robust identity data helps us tailor policies at the individual level – and deepen relationships with our loyal customers."



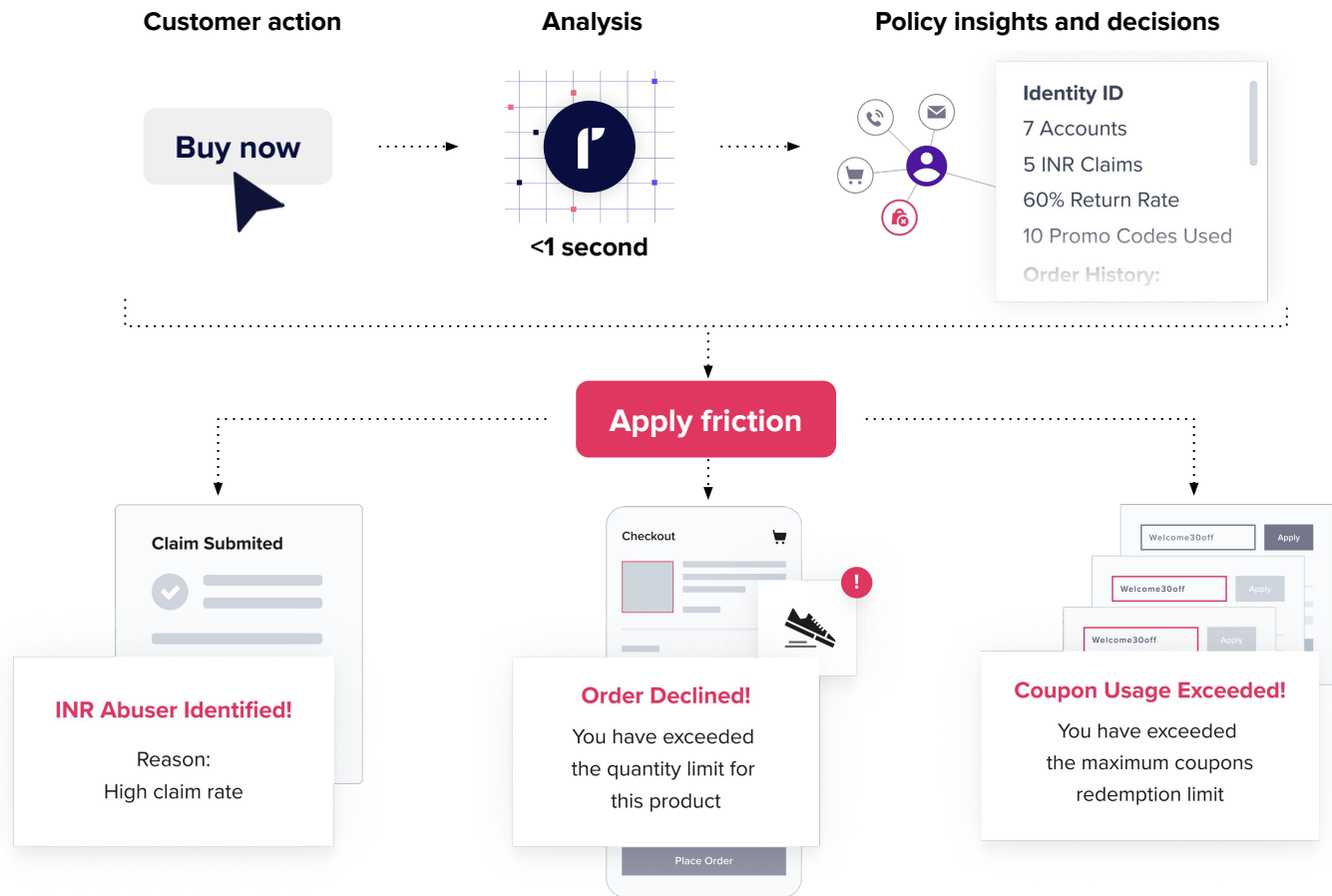
Kacey Sharrett
VP, eCommerce, GoPro

Policy Protect

Gain insight. Take action.

Visualize every identity across endless data points and touchpoints.

Unlock identity-driven insights and empower your teams to take action from right within the platform.



Refunds & Returns

Stop refund and return abusers in real-time

Detect the identities behind phony item-not-received claims, serial returns, and wardrobing abuse – and automatically apply friction at checkout or claim.

Item-Limit

Block resellers from hoarding limited items

Stop bulk buying or inventory scraping in real-time. Block or flag these actions to safeguard exclusive inventory for your loyal customers.

Promotions

Keep abusers away from your promos

Prevent abusers from reusing coupons and perks, so you ensure every marketing dollar goes to winning new customers or rewarding loyal ones.



Riskified (NYSE:RSKD) empowers businesses to grow ecommerce revenues and profit by mitigating risk. An unrivaled global network of merchant brands including partner with Riskified for guaranteed protection against chargebacks, to fight fraud and policy abuse at scale, and to improve customer retention. Developed and managed by the largest team of ecommerce risk analysts, data scientists and researchers, Riskified's AI-powered fraud and risk intelligence platform analyzes the individual behind each interaction to provide real-time decisions and robust identity-based insights.

Learn more or book a demo at riskified.com

Learn More