

MerCell Tendering

Tendering

Streamline the entire tender lifecycle

Public tenders are still too often managed across disconnected tools and teams. Progress is difficult to track, ownership is unclear, and compliance checks happen late, when changes become expensive and risk is the highest.





Run every tender with clarity, control, and compliance

Tendering standardises and streamlines the full tender journey, so procurement teams can plan, create, publish, manage, and evaluate tenders with less administration and greater transparency.

With Mercell, tenders are planned, created, published, managed, and evaluated in one secure workspace. Requirements are defined once, changes are tracked automatically, and every decision is auditable. Stakeholders are involved early, suppliers receive consistent information, and evaluation is faster, fairer, and data-driven.

Why this works

Unlike document-based tendering, legacy national platforms, or standalone eForms tools, Mercell connects tender execution directly to planning, contracts, suppliers, and spend, on one platform, with one data model. That's why Mercell Tendering doesn't just help you run tenders. It helps you run better procurement.

Manual, fragmented tendering

With Tendering

Unclear progress and ownership

Clear roles, status, and deadlines

Misalignment and rework

Requesters involved from day one

Document chaos and version risk

Tender documents with version control and audit trail

Manual compliance checks

Compliance support built into the workflow

Slow, subjective evaluation

Data driven evaluation insights for faster, fairer decisions

Manual handover after award

Smooth handover from post-award contract management



Built in regulatory compliance

Tendering is designed to support public procurement regulations and is continuously updated to reflect legislative changes. Compliance is embedded directly into tender workflows, with built in guidance and checks that support correct setup, publication, and evaluation.

This reduces manual interpretation, lowers legal risk, and gives procurement teams confidence that tenders are run in line with current rules and standards.

Structured Documents for consistent tender setup

Structured Documents is a tender creation tool within Tendering that enables buyers to create, organise, and manage tender content in structured, field-based formats rather than unstructured Word or PDF documents.

Tender requirements, questions, and instructions are defined as discrete, machine-readable elements and organised into logical sections and questionnaires.

With Structured Documents, procurement teams can

- Create structured tender requirements with clearly defined mandatory and optional fields, guiding suppliers to respond in aligned formats.
- Capture tender information in structured fields, making it easier to reuse, check, and publish.
- Link requirements and questions directly to evaluation criteria and scoring.
- Support regulatory publishing workflows, including eForms and other structured notice formats.
- Maintain consistency across tenders through reusable templates and structured document libraries.

Home page > Settings > Pre-saved texts

Pre-saved texts

Hide

- Number of users
- Restricted users' rights
- Question management
- Criteria library
- Pre-saved texts**
- Tender templates
- Award templates
- Documents
- Bulletins
- Reports
- Public holidays
- Supplier Portal texts

Pre-saved texts

Contract notice

Resolving disputes

Name	Edited	Edited by
Resolving disputes	03/04/2025 10:12 UTC+01	Mark Johnson

+ Add new

Procurement description

Procurement background

Name	Edited	Edited by
Procurement background	03/04/2025 10:26 UTC+01	Mark Johnson
UK Procurement Background No.1	23/06/2025 10:21 UTC+01	Mark Johnson



Support for all procurement procedures, including DPS

Tendering supports DPS as a structured, end to end process. You can manage categories, supplier qualification and onboarding, and run call offs using repeatable templates and controlled workflows.

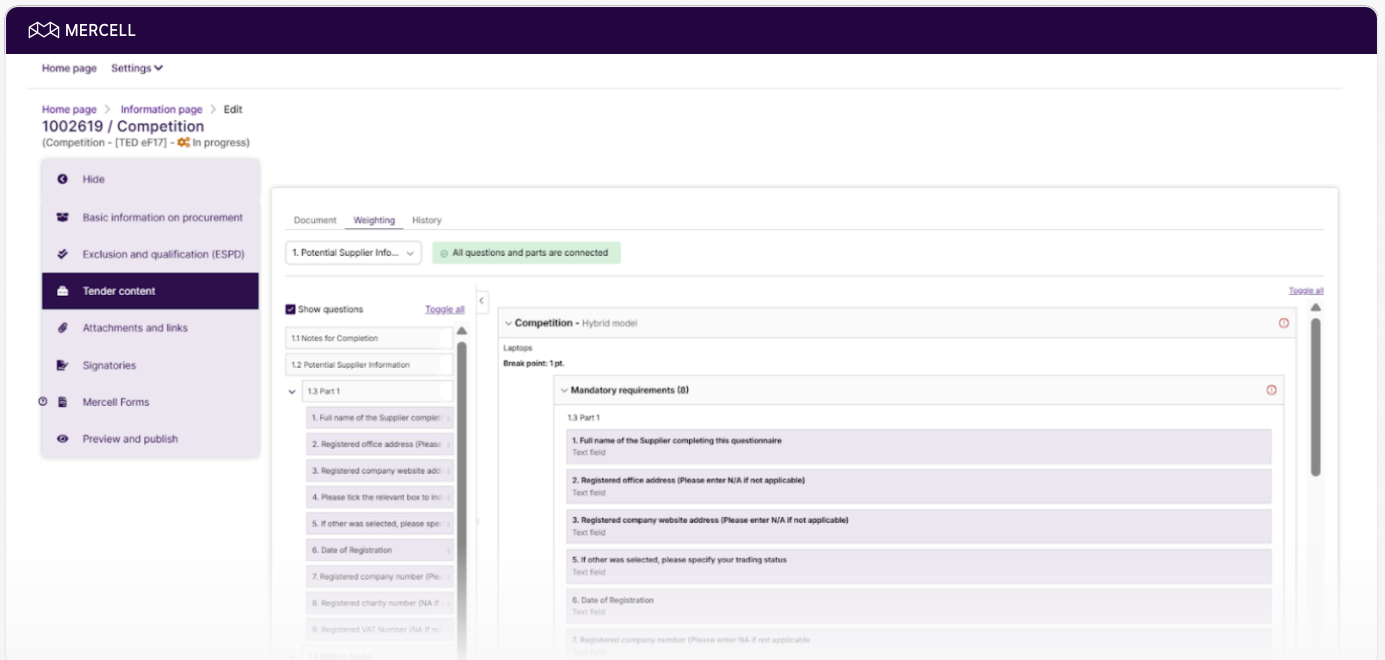
Everything is tracked automatically, from invitations and submissions to clarifications, evaluation, approvals, and award, giving you complete traceability and a clear audit trail throughout the DPS lifecycle.

Tender Overview in one place

Procurement teams often run multiple tenders in parallel, and the hardest part is staying on top of priorities. When status, deadlines, and approvals are not visible at a glance, teams spend time chasing updates instead of moving work forward.

Tendering offers

- Real time tender overview. Tenders, tasks, deadlines, roles, and status in one secure view.
- Controlled communication and documents. Secure supplier exchanges, structured documents, and version control with audit trail.
- Built in compliance and handover. Compliance in the workflow, plus smooth transition to post award contract management.





Single channel for all tender communication

Tender communication is often handled across email threads and side conversations, making it hard to keep track of questions, clarifications, and decisions.

Important messages can be missed, information gets shared inconsistently, and the audit trail becomes difficult to prove, increasing risk and rework.

Tendering offers

- One secure channel for all tender communication. Keep every supplier exchange in one place, linked to the tender.
- Consistent answers and full traceability. Ensure every supplier receives the same information, with a time stamped trail.
- Less admin and fewer errors. Reduce chasing, forwarding, and duplicate replies with structured, central communication.

MERCELL

Send an email

You can send automatic email messages to all users who have logged in and viewed this notice at the Supplier Portal.

Recipients:

1 CONNECT LIMITED
(supplier01.44@mercell.com)

ELECTRONIC HUB LTD
(supplier02.44@mercell.com)

MOORE COMPUTER SERVICE LTD
(supplier03.44@mercell.com)

Additional recipients: (separate multiple addresses with a line-break)

Sender's name:

Sender's email address:

Message heading:



Seamless transition from tender to contract

After award, handovers often rely on manual work, with key documents, decisions, and supplier commitments copied across systems.

This leads to duplication, gaps in traceability, and delays in getting contracts set up and managed effectively.

Tendering offers

- Direct handover into contract management. Move awarded tender details, documents, and history into the contract without rework.
- End to end traceability. Keep decisions, requirements, and supplier commitments connected for stronger governance and audits.
- Faster post award execution. Accelerate contract follow up sooner with everything in place from day one.


The screenshot displays the MERCCELL user interface. At the top, there is a dark purple header with the MERCCELL logo and navigation links for 'Home page' and 'Settings'. Below the header, the breadcrumb trail shows 'Home page > Information page' followed by the main title '1002241 / TRURO - IT Services Tender (stage 3 - ITT round)' and a sub-note '(Additional round - in progress)'. A left-hand sidebar contains a menu with options: 'Return to main notice', 'Hide', 'Information page', 'Users and user rights', 'Rounds', 'Contract draft' (highlighted), 'Documents', 'Comments', 'Internal discussion', and 'Evaluation simulation'. The main content area is titled 'Procurement contract' and features a flow diagram. On the left, a box labeled 'Tendering' contains a button 'Send to Contract Lifecycle Management' with the instruction 'Use a separate username'. An arrow points from this box to a box on the right labeled 'Contract Lifecycle Management', which contains the text 'This tender has not yet been submitted to Contract Lifecycle Management.' Below this flow diagram is a 'Notes' section with an '+ Add new' button and the text 'No notes added'. At the bottom, a table header is visible with columns for 'Message', 'Created', and 'Created by'.












Built for compliance and security

When platforms lack real time compliance checks, buyers must validate requirements manually against local rules, EU directives, internal policies, and accessibility standards. This adds time and increases risk.

Tendering embeds compliance support in the workflow and protects sensitive tender data with strong security standards, transparent data policies via the vendor trust portal, and certified infrastructure such as ISO standards.

 **MERCCELL** Audits & Certifications

<p>ISO/IEC 27001</p>  <p>The world's leading information security standard, validating the strength of our Information Security Management System (ISMS).</p>	<p>SOC2 - Type I</p>  <p>A global standard verifying that our internal controls for security, availability, confidentiality, and privacy are properly designed and ready for scale.</p>	<p>ISO/IEC 9001</p>  <p>A global standard for quality management, ensuring consistent delivery, customer satisfaction, and continuous improvement.</p>
<p>ISO/IEC 27701</p>  <p>An extension of ISO 27001, focusing specifically on privacy and protection of personal data (PII), crucial for GDPR compliance.</p>	<p>ISO/IEC 27701</p>  <p>A cloud security standard endorsed by the German government (BSI), essential for building trust with public sector in Germany and EU customers.</p>	<p>ISO/IEC 14001</p>  <p>A globally recognized standard for managing environmental impact, ensuring compliance, and improving sustainability through Environmental Management Systems (EMS).</p>
<p>ISAE 3000 – Type I</p>  <p>A European assurance standard for non-financial controls, used widely for GDPR, ESG, and cloud assurance reporting.</p>	<p>PiTuKri</p>  <p>A cloud security standard endorsed by the Finnish government (Traficom/NCSC-FI), essential for for assessing cloud service security, especially in public sector use.</p>	<p>ESG/CSRD</p>  <p>ESG/CSRD certification, ensuring transparently reporting and improving sustainability performance in line with EU regulations.</p>





One connected flow from tendering to contract management

Public procurement works best when tendering is part of a connected, end to end process rather than a standalone activity.

Procurement Planning

Procurement Planning helps teams bring all sourcing requests into a single planning view, improving visibility, alignment, and tender quality.

Tendering & Sourcing

Tendering and Sourcing support structured, compliant tender execution from publication to award.

Contract Lifecycle Management


Contract Lifecycle Management enables secure, compliant, and fully governed contract management across the entire contract lifecycle.

Supplier Relationship Management

Supplier Management centralises supplier information and performance to support stronger collaboration and accountability.

Analytics Coming soon

Analytics provides insight into procurement and contract spend to support informed, data-driven decisions.

 End to end tender management

See Tendering in action

Explore how Tendering supports every stage of the tender process from publication and supplier communication to evaluation and award within a secure compliant workspace.

[Book a demo](#)

About Mercell

Mercell is the leading European provider of public tendering and bidding technology, dedicated to enhancing connectivity between public buyers and suppliers. Its platform solutions effectively streamline the public procurement journey, fostering increased efficiency and collaboration throughout the tendering process.

Covering both small and large procurement needs, Mercell assists customers in realising better opportunity matches and ensuring legislative compliance across all of Europe.

[Mercell.com](https://www.mercell.com)

[Subscribe to our newsletter](#)