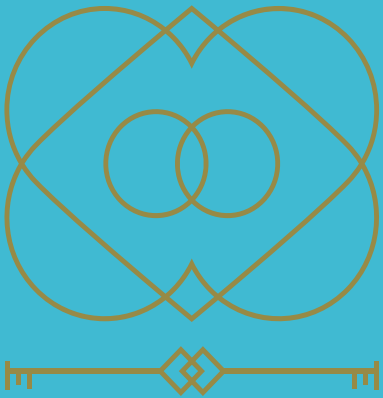


Accessibility at Upper House

U · H · H



Upper House, Kinder Road, Hayfield, Derbyshire, SK22 2LJ

Our staff are kind, caring, discreet and practical and they are trained to ask your guest with additional needs what help they require.



Upper House Introduction

Upper House a is Grade II listed building which has developed over the centuries from the late 1400's. There are cobbled and flagged outside areas, and as it is built into a hillside, there are interior and exterior steps.

We do our best to make sure we can be as accessible as possible, and hope that the following can give you the information you need to assess the access possibilities for all individuals.

Changing Place



A Changing Place facility will be hired **free of charge** for your guests if required. It is a 12m square cubicle situated at the portcullis entrance with hoist and changing table facility, warm, spacious, beautifully decorated and scented with an assistant available for a 10 hour period.

All meals and drinks for employed Disabled Care Assistants accompanying guests using this facility for the duration of the wedding celebrations of will be **free of charge**.

Accessible toilets



We have level-access toilets within the entertainment spaces that are suitable to walk into from the toilet doorway.

Additional facilities will be hired for wheelchair-bound users if required **free of charge**.

It will be placed close to the entertainment spaces just next door to the ladies and gents.



Guide Dogs



Guide dogs and assistance dogs are welcome and will not be distracted by staff.

Next Generation Text or Text Relay Service

Some of our guests with hearing or speech impairments may prefer to use Next Generation Text or Text Relay (a service provided by BT free of charge).



Disabled Parking



Disabled and heavily pregnant guests are entitled to access Upper House in their own vehicles.

Time of arrival will be coordinated in advance so that guests do not meet the minibuses on the narrow access road. Priority will be given for a flat accessible parking space for guests with disabilities.

Other guests must comply with our Peak District National Park & Highways Authority Transport Plan and travel from Hayfield village via the minibuses provided.

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Sensory sensitivities can be accommodated with **peaceful spaces** for guests to retreat to whenever they need to. Sensory Awareness Training for all staff will be given in advance for any individual requirements.



Wheelchair Access



Wheelchair users can access:

- Licenced indoor & outdoor ceremony spaces
- A reception drinks & evening social space
- The Tipi Dining Hall
- Ground Floor areas of Upper House
- A ground floor bedroom, kitchen and lounge

Dimensions and diagrams of areas are illustrated below.

Wheelchair Access:
**Ground
Level
Accommodation**



Ground floor
bedroom.

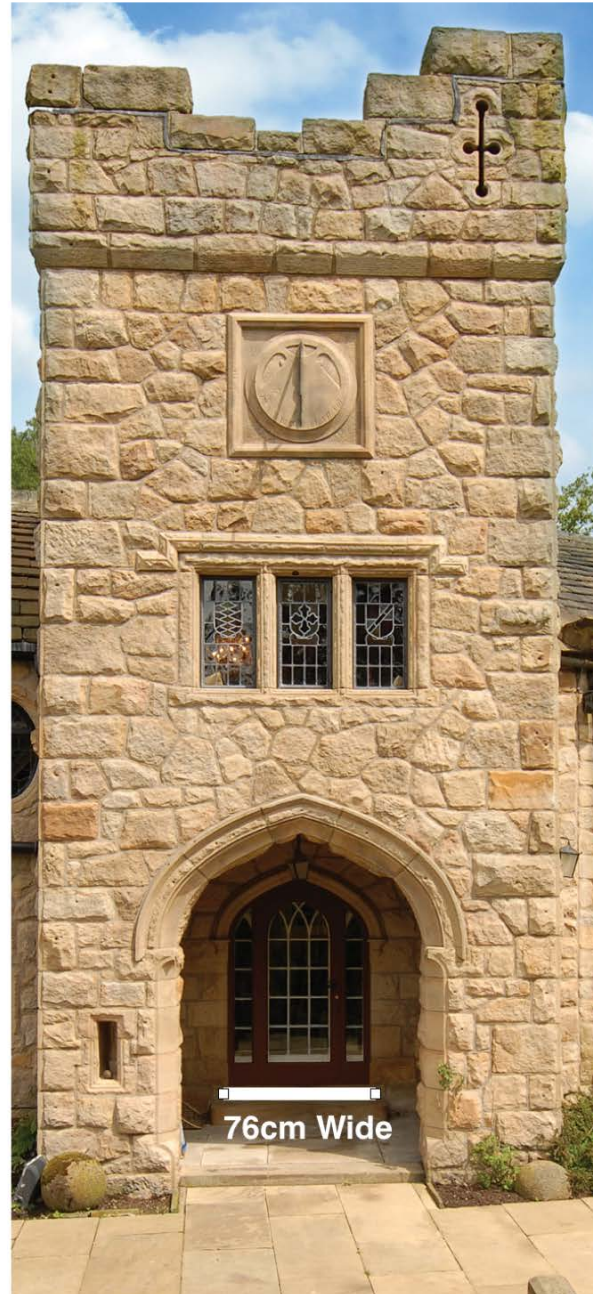
A quality pocket
sprung double bed
that is hoist
friendly and can be
accessed via a
wheelchair
through a 76cm
doorway.

Wheelchair Access:
Upper House
Level
Access Points



Wheelchair Access:
Accessing the
House &
Entertainment
Spaces

Ramping available



Wheelchair Access:
Accessing the
Ceremony
Spaces and
Entertainment
Spaces

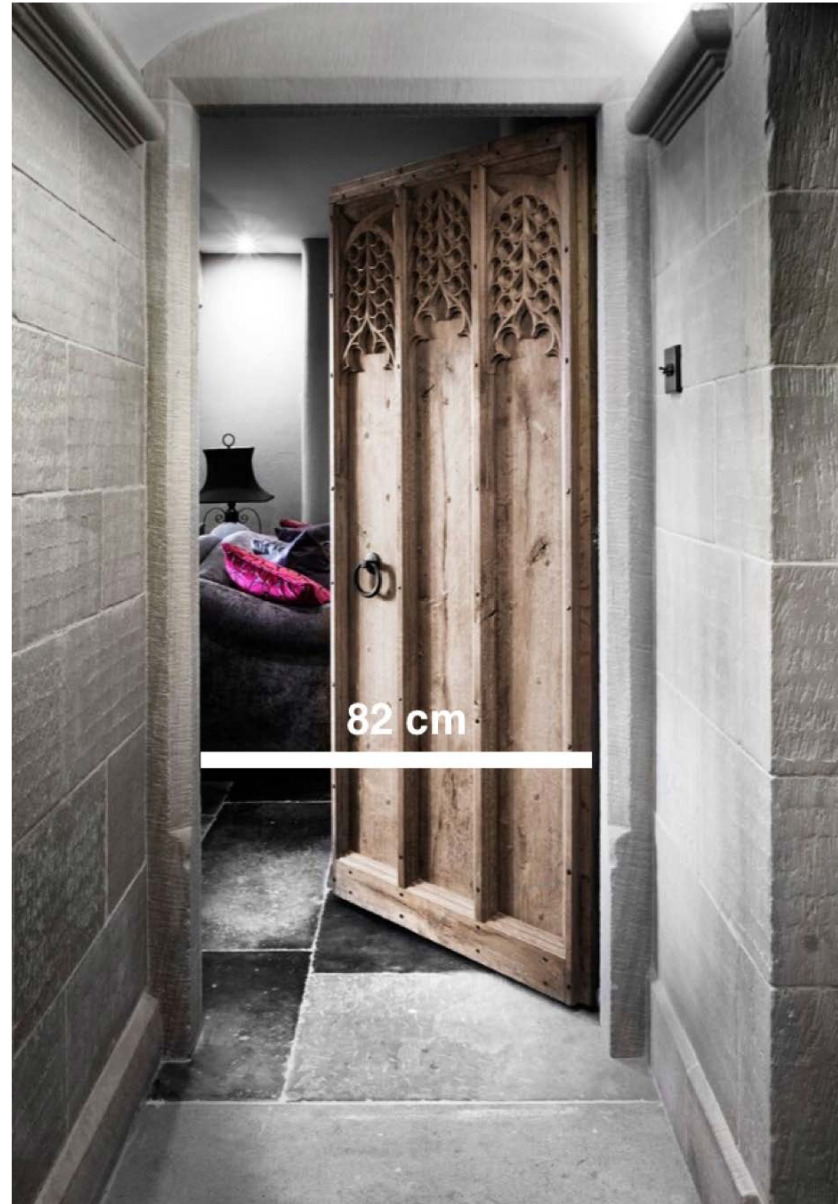
Indoor Ceremony Space.
The Lounge.



The Lounge has a level access and is an indoor licenced ceremony space.

Accessed via a wheel chair through an 82cm door.

Wheelchair Access:
Accessing the
Indoor
Ceremony
Space



Accessing the
Upper House
Lounge and
Ceremony space is
done so via this
door, which is
82cm wide.

The Upper House
friendly events
team will be on
hand to help!

Outdoor Ceremony Space. The Solstice Tower.



The Solstice Tower is a level-access outdoor licenced ceremony space, which can be accessed in a wheel chair from the terrace or driveway.

Wheelchair Access:
Accessing the
Outdoor
Ceremony
Space

Wheelchair Access:
Accessing the
Reception
Spaces



The Front Terrace
Level Terrace Area
reception space



The Courtyard
Level-access
reception space.
Cobbled with
matted walk ways
for wheelchair
journeys.

Dining Space. The Tipi



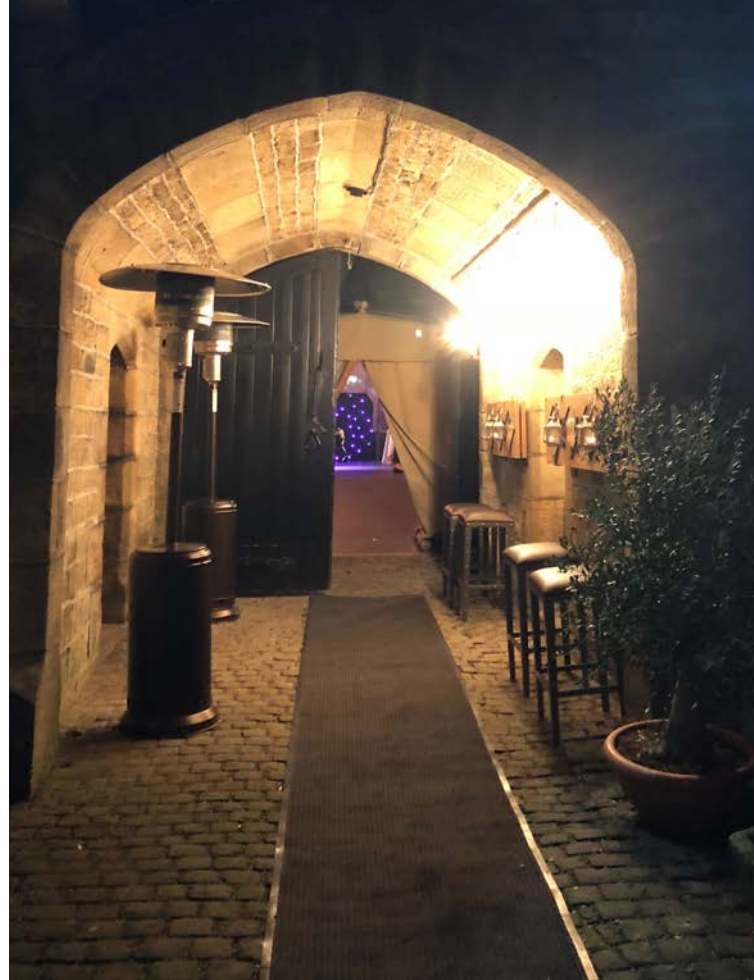
Wheelchair Access:
Accessing the
Tipi

The Tipi is a heated, tented dining hall, where the wedding breakfast is served.

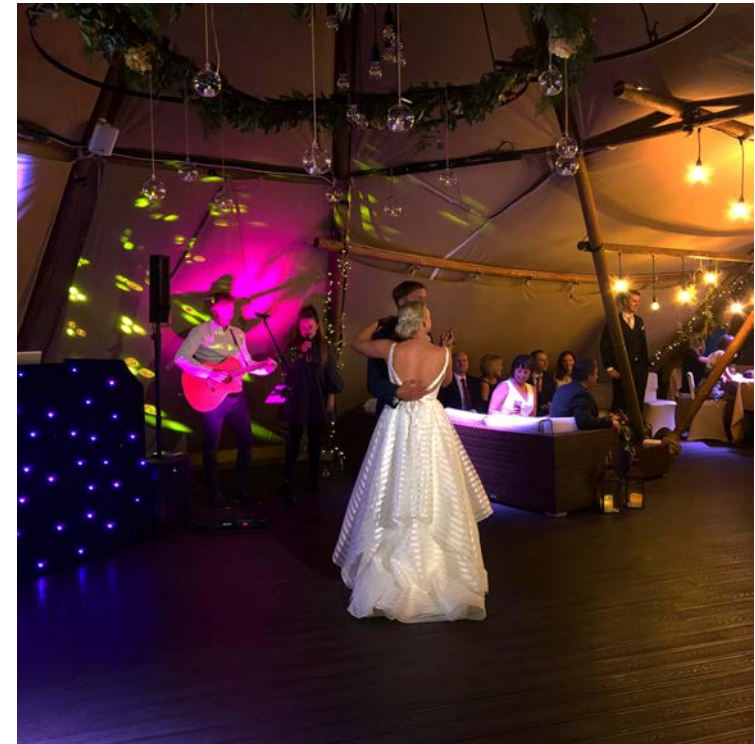
Accessed from the Courtyard with a ramp, with spacious surroundings.

Wheelchair Access:
**Accessing the
Entertainment
Spaces**

Evening Space. The Tipi.



Matted flooring straight up the ramped Tipi makes it easy to access the dining space and it can be used for atmospheric evening celebrations.



Useful Information

- ✓ Specific measurements of doorways can be sent via email, along with images and videos prior to visiting Upper House. Please call 01663 742229 or email enquiries@upperhousehayfield.com for any information you may require before your visit.
- ✓ Ramps on site
- ✓ We have friendly staff
- ✓ Visits can be arranged prior to the event with our helpful staff

Other things to do in Derbyshire



**Accessible
Derbyshire**

One life... live it

Accessible Derbyshire have a dream: to make life easier for disabled people and their travelling companions.

Their aim is to bring together - in one place - all the information you need to get out and about in Derbyshire and the Peak District and enjoy life to the full!

If you want to know where you can take a break in a luxurious fully - accessible property or hotel, want to know where the Changing Places toilets are in Derbyshire or which local events or attractions might be suitable for you then look no further!

Accessing everything is impossible but, Accessible Derbyshire will tell you exactly what's out there so you can choose what's right for you.

Visit the website on: <http://www.accessiblederbyshire.org>

Find a list of activities via: <http://www.accessiblederbyshire.org/activities/>

See you soon!

