## Accessibility at The Upper House Estate

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UPPER HOUSE estate

Upper House, Kinder Road, Hayfield, Derbyshire, SK22 2LJ

Our staff are kind, caring, discreet and practical and they are trained to **ask** your guest with additional needs what help they require.



## Upper House Estate Introduction

Upper House a is Grade II listed building which has developed over the centuries from the late 1400's. There are cobbled and flagged outside areas, and as it is built into a hillside, there are interior and exterior steps.

We do our best to make sure we can be as accessible as possible, and hope that the following can give you the information you need to assess the access possibilities for all individuals.

# Accessible toilets



We have level-access toilets within the entertainment spaces that are suitable to walk into from the toilet doorway.

Additional facilities will be hired for wheelchair-bound users if required **free of charge**.

It will be placed close to the entertainment spaces just next door to the ladies and gents.



## Guide Dogs



Guide dogs and assistance dogs are welcome and will not be distracted by staff.

## Disabled Parking



Disabled and heavily pregnant guests are entitled to access Upper House in their own vehicles.

Time of arrival will be coordinated in advance so that guests do not meet the minibuses on the narrow access road. Priority will be given for a flat accessible parking space for guests with disabilities.

Other guests must comply with our Peak District National Park & Highways Authority Transport Plan and travel from Hayfield village via the minibuses provided. Sensory sensitivities can be accommodated with **peaceful spaces** for guests to retreat to whenever they need to.



## Wheelchair Access



Wheelchair users can access:

- Licenced indoor & outdoor ceremony spaces
- A reception drinks & evening social space
- The Tipi Dining Hall
- Ground Floor areas of Upper House
- A ground floor bedroom, kitchen and lounge

Dimensions and diagrams of areas are illustrated below.

Wheelchair Access: Ground Level Accommodation



Ground floor bedroom.

A quality pocket sprung double bed that is hoist friendly and can be accessed via a wheelchair through a 76cm doorway. Wheelchair Access: Upper House Level Access Points



Wheelchair Access: Accessing the House & Entertainment Spaces

Ramping available





**Carpeting Available** 

Wheelchair Access: Accessing the Ceremony Spaces and Entertainment Spaces

#### Indoor Ceremony Space. The Lounge.



The Lounge has a level access and is an indoor licenced ceremony space.

Accessed via a wheel chair through an 82cm door. Wheelchair Access: Accessing the Indoor Ceremony Space



Accessing the Upper House Lounge and Ceremony space is done so via this door, which is 82cm wide.

The Upper House friendly events team will be on hand to help! Wheelchair Access: Accessing the Outdoor Ceremony Space

#### Outdoor Ceremony Space. The Solstice Tower.



The Solstice Tower is a level-access outdoor licenced ceremony space, which can be accessed in a wheel chair from the terrace or driveway.

## Wheelchair Access: Accessing the Reception Spaces





#### **The Front Terrace** Level Terrace Area reception space

The Courtyard Level-access reception space. Cobbled with matted walk ways for wheelchair journeys.

## Wheelchair Access: Accessing the Tipi

#### Dining Space. The Tipi



The Tipi is a heated, tented dining hall, where the wedding breakfast is served.

Accessed from the Courtyard with a ramp, with spacious surroundings.

## Wheelchair Access: Accessing the Entertainment Spaces

#### Evening Space. The Tipi.



Matted flooring straight up the ramped Tipi makes it easy to access the dining space and it can be used for atmospheric evening celebrations.



## Useful Information

 Specific measurements of doorways can be sent via email, along with images and videos prior to visiting Upper House. Please email info@upperhousehayfield.com for any information you may require before your visit.

✓ Ramps on site

- ✓ We have friendly staff
- ✓ Visits can be arranged prior to the event with our helpful staff

## Other things to do in Derbyshire



#### One life... live it

Accessible Derbyshire have a dream: to make life easier for disabled people and their travelling companions.

Their aim is to bring together - in one place - all the information you need to get out and about in Derbyshire and the Peak District and enjoy life to the full!

If you want to know where you can take a break in a luxurious fully accessible property or hotel, want to know where the Changing Places toilets are in Derbyshire or which local events or attractions might be suitable for you then look no further!

Accessing everything is impossible but, Accessible Derbyshire will tell you exactly what's out there so you can choose what's right for you.

Visit the website on: <u>http://www.accessiblederbyshire.org</u>

Find a list of activities via: <u>http://www.accessiblederbyshire.org/activities/</u>

## See you soon!

