

Privacy Policy

Effective Date: 27 November 2025

Luna's Wild Rides ("we", "us", "our") is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

1. Information We Collect:

We may collect the following types of information:

1.1 Personal Information

- Full name
- Email address
- Phone number
- Passport or ID information (for travel arrangements)

1.2 Travel-Related Information

- Preferred travel dates
- Accommodation preferences
- Special requests or dietary needs
- Medical or mobility information voluntarily provided to ensure safe travel arrangements

2. How We Use Your Information

We use your data for the following purposes:

- Processing bookings and providing travel services
- Communicating with you regarding your tour
- Customizing and improving our website and services
- Sending confirmations, receipts, updates, and relevant information
- Meeting legal and regulatory requirements
- Enhancing security and preventing fraud

We do **not** sell or rent your personal information to third parties.

3. Sharing Your Information

We may share your information with:

- Service providers and subcontractors involved in your tour (e.g., lodges, airlines, guides, transportation companies)
- Payment processors for secure transactions

- Government authorities when required (e.g., permits, visas, border entry requirements)

All third parties are required to protect your data and use it only for the services requested.

4. Data Retention

We retain personal data only as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes and enforce agreements

5. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices or content. We encourage you to review their privacy policies.

6. Children's Privacy

Our services are not directed to children under 16. We do not knowingly collect data from children without parental consent.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The revised version will be posted on this page with the updated "Effective Date." Continued use of our website or services constitutes acceptance of the updated policy.

12. Contact Us

For questions or requests regarding this Privacy Policy, please contact:

Luna's Wild Rides

Email: info@lunaswildrides.com

Phone: +3161609325

Website: www.lunaswildrides.com

Thank you for trusting Luna's Wild Rides with your travel experience.