

Manage your debit / credit cards

Contents

The following actions are explained in this guide – click the links below to go straight to your choice:

[View the card details on your account](#)

[Add a new card to your account](#)

[Change the card associated with a ticketholder](#)

[View details of an existing card](#)

[Edit or delete an existing card](#)

Overview

You can safely and securely store your debit or credit card details in the Season Tickets website.

These are needed to bill you during the 'Pay & Play' phase of the season when Season Ticket holders are automatically provided with tickets to relevant matches (where applicable) and charged for them. It also makes it quicker and easier for you to order if you decide you want to buy additional tickets or special GAA related items which may be made available.

The details of the card used to place your Season Ticket order is automatically saved and associated with each ticket holder on your account immediately after you order.

You may wish to change these card details at a later stage for a number of reasons. For example, your card may have been cancelled or expired and you may want to enter details of a new card. It is important to make sure your card details are always up to date to avoid your 'Pay & Play' payments failing, which will result in you not being issued tickets.

You may also wish to associate new card(s) with different ticket holders on your account so their cards are billed directly for 'Pay & Play' payments, rather than your card being charged.

If you have any further query regarding managing your debit / credit cards, please visit the 'FAQs' section of the Season Ticket website which contains additional information.

•

View the card details on your account

You can view the details of debit / credit card(s) on your Season Ticket account to check they are up-to-date and, from there, can update them or add new cards if needed.

1) Open www.seasontickets.ie in an Internet browser (e.g. Internet Explorer, Firefox etc).

Click on 'I am an existing Season Ticket customer'.



*If you are an existing customer and wish to purchase additional tickets, you will have the option to do so after renewing your existing tickets

2) Type in your email address, password and click 'Login'.

Please log in:

Email address:
joebloggs@eircom.net

Password:
●●●●●●●●

Your password is case sensitive.

LOGIN

Cannot login? [Reset password](#)

Make sure to type in the email address you used when buying your Season Ticket.

3) The Season Tickets homepage is shown.

Click the Season Ticket product that you want to view card details for.

Home My Tickets Attendance Bring a Friend Seating Group Opt-outs» Special Purchases FAQ Logout 

Welcome Mr **JOE BLOGGS**
Please click on an account to view its details or renew individual tickets.

	Product description: Waterford Hurling Season Ticket 2012	Account number: 95 1103	Buy additional
---	---	----------------------------	--------------------------------

4) The homepage for the chosen Season Ticket product is shown.

The card associated with each Season Ticket holder is shown.

For security reasons only the card type, last four digits and expiry date are displayed.

Home My Tickets Attendance Bring a Friend Seating Group Opt-outs» Special Purchases FAQ Logout 

Product:	Waterford Hurling Season Ticket 2012	
Account number:	395 110	
Account owner:	MR JOE BLOGGS	
Shipping address: (edit)	123 Main Street, Any Town, Dublin	
Administrators:	MR JOE BLOGGS	

NOTE: Please update any details which are incorrect before completing your renewal. Please note that customer name and date of birth cannot be changed and a new Season Ticket should instead be ordered if required.

Ticket holders		Ticket type
Mr Joe Bloggs joebloggs@eircom.net Waterford Hurling Adult Season Ticket 2012		Adult
Address: 123 Main Street, Any Town, Dublin Phone: 0861234567 Date of birth: 05/05/1978 GAA Club: Blackrock /Carrig Dubh	Edit details	
Pay & Play billing card: **** 5727 (VISA) Exp. 01/17 This card will be charged for your Pay & Play tickets.	Add new card View card details	
Mrs Mary Bloggs marybloggs@gmail.com Waterford Hurling Adult Season Ticket 2012	Set as admin Change email	Adult
This Season Ticket is a gift. Address: 123 Main Street, Any Town, Dublin Phone: 012345678, 0854433789 Date of birth: 31/11/1978 GAA Club: Dunganvan /Dún Garbhan	Edit details	
Pay & Play billing card: **** 5727 (VISA) Exp. 01/17 This card will be charged for your Pay & Play tickets.	Add new card View card details	

Add a new card to your account

You can add a new card through the Season Tickets website, allowing you to have multiple cards on your account associated with various ticket holders.

- 1) Follow the steps outlined under the 'View the card details on your account' section above.
- 2) On the homepage for the chosen Season Ticket product, click the 'Add new card' link beside one of the ticket holders who you want to be associated with it.

Home My Tickets Attendance Bring a Friend Seating Group Opt-outs» Special Purchases FAQ Logout

Product: Waterford Hurling Season Ticket 2012
Account number: 395110
Account owner: MR JOE BLOGGS
Shipping address: [\(edit\)](#) 123 Main Street, Any Town, Dublin
Administrators: MR JOE BLOGGS

NOTE: Please update any details which are incorrect before completing your renewal. Please note that customer name and date of birth cannot be changed and a new Season Ticket should instead be ordered if required.

Ticket holders		Ticket type
Mr Joe Bloggs joebloggs@eircom.net Waterford Hurling Adult Season Ticket 2012		Adult
Address: 123 Main Street, Any Town, Dublin Phone: 0861234567 Date of birth: 05/05/1978 GAA Club: Blackrock /Carraig Dubh	Edit details Add new card View card details	
Pay & Play billing card: **** 5727 (VISA) Exp. 01/17 This card will be charged for your Pay & Play tickets.		

- 3) Enter the card details and click the 'Save' button on the 'Add Card' popup.

Add card [X]

Card holder data

First name:
Last name:

Card data

Card number:
Card expiry date:
Card verification number (cvv):
Card type:

4) The homepage for the chosen Season Ticket product is shown with a message confirming the card has been added.

The newly added card is automatically associated to the ticket holder you selected. It is also available to be associated with any of the other ticket holders on the account. Each ticket holder can be associated with their own card or multiple ticket holders can be associated with a single card.



Change the card associated with a ticketholder

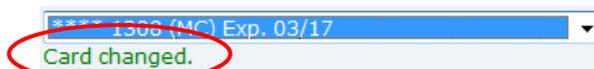
You can change the card associated with any ticket holder on your account to make ensure the charge for their ticket is taken from the desired card.

- 1) Follow the steps outlined under the 'View the card details on your account' section above.
- 2) Choose the ticket holder whose card you wish to update and select the desired card from those shown.

The screenshot shows the account page for 'Waterford Hurling Season Ticket 2012'. The account number is 395110, owned by MR JOE BLOGGS. The shipping address is 123 Main Street, Any Town, Dublin. The account administrators are MR JOE BLOGGS. A note states: 'NOTE: Please update any details which are incorrect before completing your renewal. Please note that customer name and date of birth cannot be changed and a new Season Ticket should instead be ordered if required.'

Ticket holders		Ticket type
Mr Joe Bloggs joebloggs@eircom.net Waterford Hurling Adult Season Ticket 2012		Adult
Address: 123 Main Street, Any Town, Dublin Phone: 0861234567 Date of birth: 05/05/1978 GAA Club: Blackrock /Carraig Dubh	Edit details	
Pay & Play billing card:	<ul style="list-style-type: none">**** 1308 (MC) Exp. 03/17**** 5723 (VISA) Exp. 01/15**** 1308 (MC) Exp. 03/17	Add new card View card details
Mrs Mary Bloggs	Set as admin	Adult

- 3) The homepage for the chosen Season Ticket product is shown with a message confirming the card associated with the chosen ticket holder has been changed.



You can now repeat these steps for other ticket holders, as required.

View details of an existing card

You can view basic details of an existing card stored in the Season Tickets website. For security reasons only the card type, last four digits and expiry date are displayed.

- 1) Follow the steps outlined under the 'View the card details on your account' section above.
- 2) On the homepage for the chosen Season Ticket product, click the 'View card details' link beside the card you wish to view.

The screenshot shows the account page for 'Waterford Hurling Season Ticket 2012'. The account number is 395110, owned by MR JOE BLOGGS. The shipping address is 123 Main Street, Any Town, Dublin. A note states: 'NOTE: Please update any details which are incorrect before completing your renewal. Please note that customer name and date of birth cannot be changed and a new Season Ticket should instead be ordered if required.'

Ticket holders		Ticket type
Mr Joe Bloggs joebloggs@eircom.net Waterford Hurling Adult Season Ticket 2012		Adult
Address: 123 Main Street, Any Town, Dublin Phone: 0861234567 Date of birth: 05/05/1978 GAA Club: Blackrock /Carraig Dubh	Edit details	
Pay & Play billing card: **** 5727 (VISA) Exp. 01/17 This card will be charged for your Pay & Play tickets.	Add new card View card details	

- 3) The 'View Card' popup is shown and displays details of the chosen card.

The 'View card' popup displays the following information:

- Card holder data**: Full name (input field)
- Card data**: Card number (**** 5727 (VISA) Exp. 01/17), Card expiry date (01 / 2017), Card type (VISA)

Buttons: Cancel, Delete card

Edit or delete an existing card

You can delete an existing card stored in the Season Tickets website, if required.

Note that for security reasons you cannot edit an existing card stored on the Season Tickets website. You must delete the card and add it again, using updated details (e.g. expiry date), if required.

1) Follow the steps outlined under the 'View details of an existing card' section above, choosing the card you want to delete.

2) Click the 'Delete card' button on the 'View Card' popup.

View card

Card holder data

Full name

Card data

Card number **** 5727 (VISA) Exp. 01/17

Card expiry date 01 2017

Card type LASER

Cancel Delete card

3) Click the 'Delete' button on the Delete Card popup.

Delete card

Are you sure you want to delete selected card?

Cancel Delete

4) The homepage for the chosen Season Ticket product is shown with a message confirming the card has been deleted.

Pay & Play billing card: Card deleted.



You will now need to set a card (either by adding a new card or selecting an existing card) for all Season Ticket holders which had been associated with the card you have just deleted. If you do not do so, their 'Pay & Play' payments will fail, which will result in them not being issued tickets.

•